All systems go

Reaching the Unserved with a Utility's Water Services

All systems go Africa

19-21 October 2022

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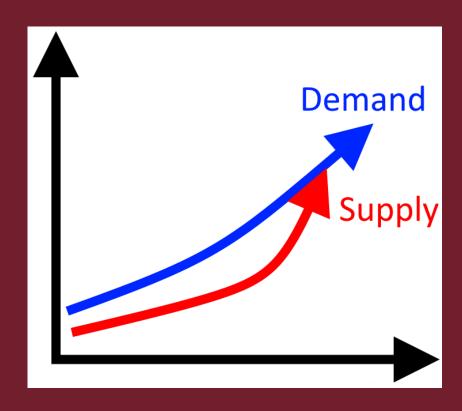






GWCL Mission & Vision

Mission → Meet Demand

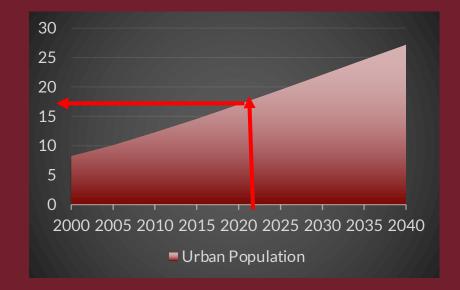


Vision → Be the Best



Inclusive Water Service Delivery

- Urban Population: ± 17 million
- LIUC Residents: 50% of which
- Only 20-30% enjoy direct access





Impact of Non-Inclusiveness

Yearly Intervention Impact (1 person)

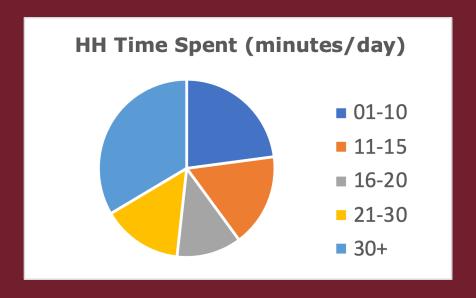
Tariffs \$12

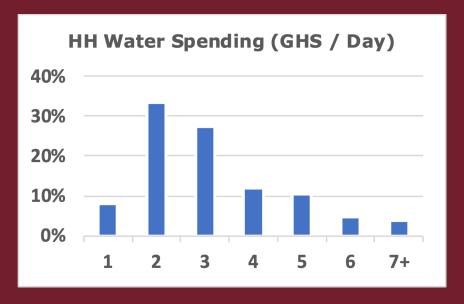
Health * \$ 8 (4 days)

Time * $\frac{5.6+}{4}$ (4 minutes / day)

Total \$26

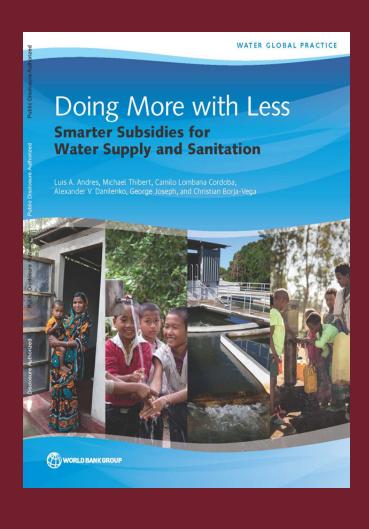
or \$ 260 per connection (10 people)





^{*} used \$ 2 a day for health and time

Inequality of WASH Funding



Operational WASH Subsidies

USD 320 billion p.a. (excl. China & India)

➤ 56% to the richest 20% (74% in Africa)

➤ 18% to the poorest 50% (7% in Africa)

Evolution



Sustainable Business Model

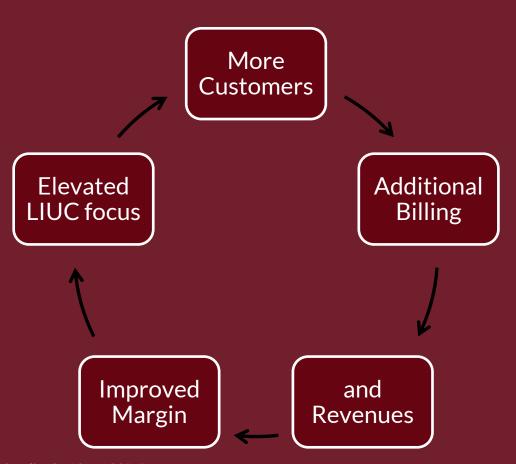






Photo Credit: GWCL LICSD Dept.

Charge the Haves & Subsidise the Have Nots



- LIUCs want direct access to Ghana Water services but cannot afford the full connection fee
- GWCL mandated to provide water access to all urban residents
- → Introduction of subsidised connections

LICSU & Community Engagement



Added Value LIUCs Customers



World Bank Intervention (10k)

Yearly Added Value

Revenues \$ 1.7m

Opex \$ 1.1m

Bad Debt <u>\$ 0.1m +</u>

Margin \$ 0.5m

Margin / m3 Billed:

Avg. Tariff \$ 1.02

Opex * \$ 0.63

Margin \$ 0.39

^{*} ATMA Opex, excl. depreciation & Head Office (budget 2020)



All systems go Africa

19 - 21 October 2022 | Accra, Ghana

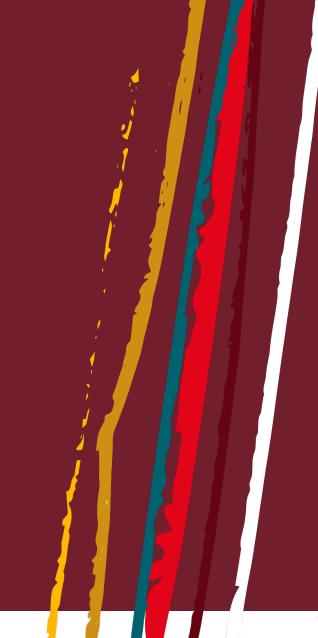
Find out more

www.ircwash.org/all-systems-go-africa









Thank You!!

