

# The People in the System

~Stirring the pot in the decade for action



Welthungerhilfe Graphics

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ASGA Session :  
Agents and drivers of political and  
financial change

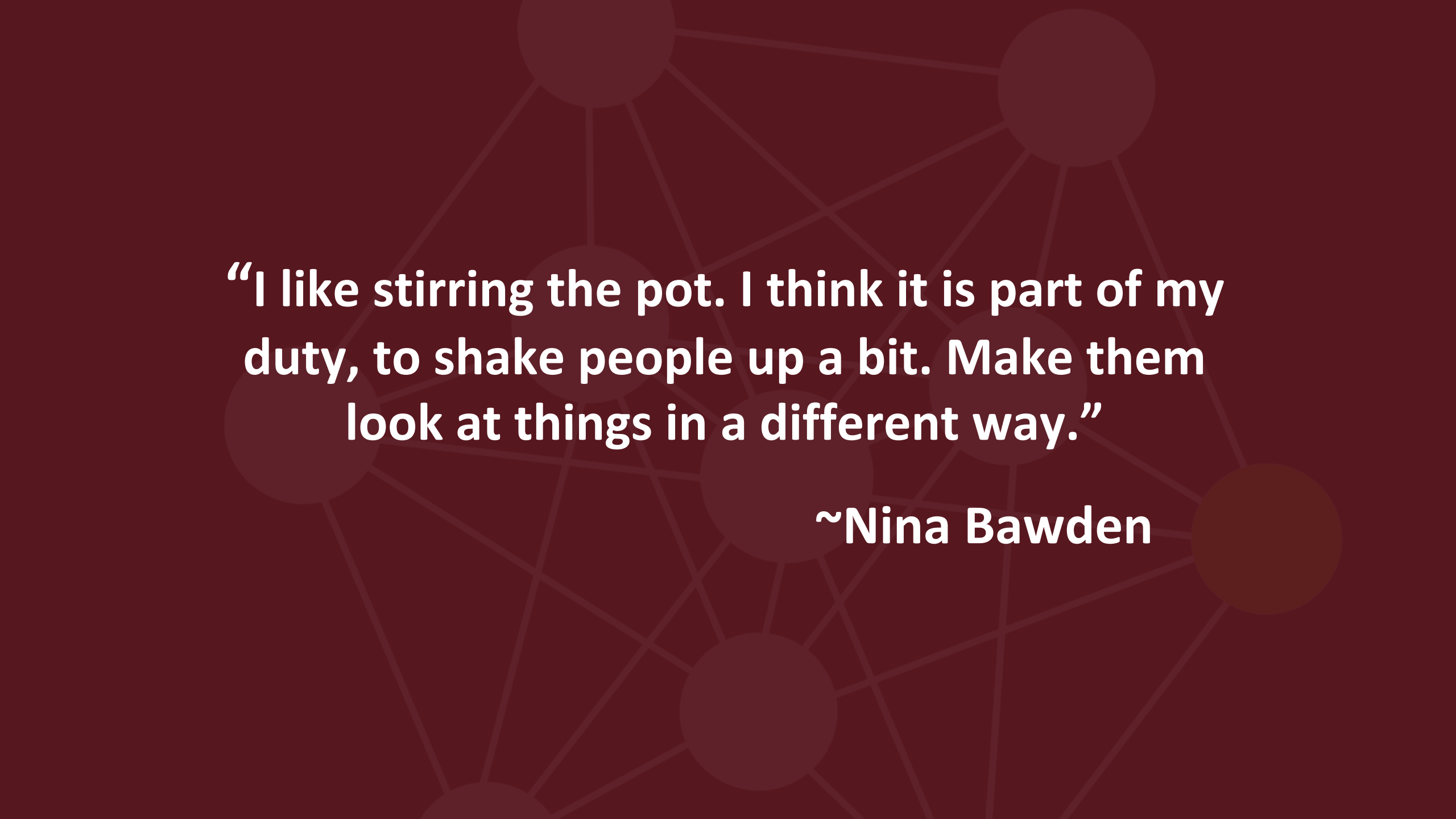
Thursday 20 October 2022



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**“I like stirring the pot. I think it is part of my duty, to shake people up a bit. Make them look at things in a different way.”**

**~Nina Bawden**



# The Missing Ingredients: Sector Gaps

## Welthungerhilfe's Sustainable Services Initiative (2016 to date)



Map showing WHH SSI Flagship countries in Africa

Our operating context (low resource, unstable, and vulnerable)



**Inadequate capacity of service providers** (poor choice of technology, inappropriate management, cost and financing models);



**Unavailability of support services** (technical support, monitoring and planning);



**Unfavorable enabling environment** (poor policies, inadequate regulatory framework and poor incentives)

# What we are stirring.....

## Micro level (Communities)

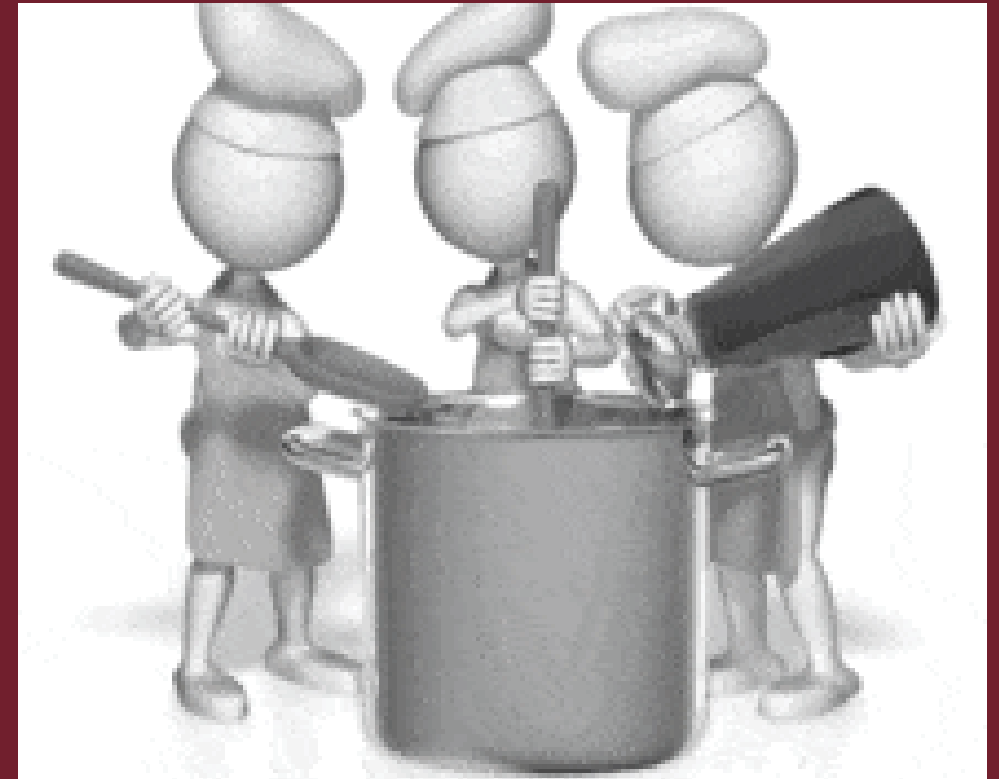
- **Skills and WASH supply chains** at sub-national level (village, ward, district level)-training of area mechanics, spare parts service providers, institutionalization of service contracts
- **WASH assets development** by showcasing responsive models that local authorities can replicate and scale up

## Meso level (sub-national e.g., Districts)

- **Collective action** through Development of District Strategic Investment Plans (DSIP) –translated to local languages
- **Coordination mechanism** among relevant stakeholders at district-stakeholder database, TWG terms of reference

## Macro-level (National)

- **Responsive WASH budget allocations** through Advocacy with country level Ministers, parliamentary groups, special interest groups responsible for health, WASH, planning
- **Technical inputs in development of WASH guidelines and policies** at national & sub-national level



# Some of the visible results

## Case of Dedza District, Malawi

- Increased Water Point functionality by 4.6%%, from 86.4% in May, 2021 to 91% June, 2022)
- Increased awareness on O&M and steady adoption of Service contracts by 14.79% from 20.71% in May, 2021 to 35.5% in June, 2022.
- Increased availability of skilled maintenance service providers across the District and formal AMA and Shop partner groups.
- Established functionality tracking system from Area Mechanic (AM) to District Water Development (DWDO) level.



Photo courtesy of WHH, Malawi Country office



# Stirring the pot in the global space

## Promoting sector learning



### STRENGTHENING WASH SYSTEMS: TOOLS FOR PRACTITIONERS



Sustainable Services Initiative



### STRENGTHENING SANITATION AND HYGIENE IN THE WASH SYSTEMS CONCEPTUAL FRAMEWORK

CONSIDERATIONS FOR EVOLUTION OF WASH SYSTEMS CONCEPTS AND FRAMEWORKS, AND EXAMPLES OF SYSTEMS STRENGTHENING

DISCUSSION PAPER  
AUGUST 2019

Sustainable Services Initiative



### APPLYING WASH SYSTEMS APPROACHES IN FRAGILE CONTEXTS

A DISCUSSION PAPER, SEPTEMBER 2020



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WITH CASE STUDIES FROM:  
ACTION AGAINST HUNGER, care, CONCERN worldwide, German Toilet Organization, Join For Water, OXFAM, UNHCR, water for good, WASH ADVISORY GROUP

- WASH Systems strengthening in Fragile and Developing contexts ~Inception Period Learnings~
- Evaluative research in collaboration with IRC on 'The relevance of systems interventions in fragile & developing contexts'

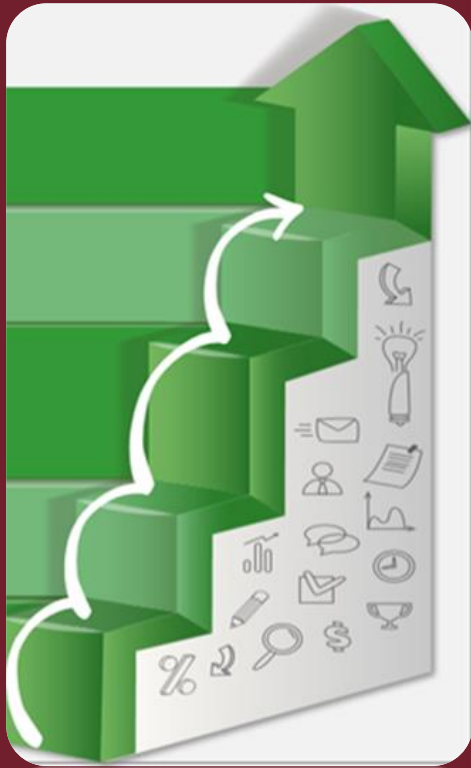
# Tips to 'stir the pot' and not get burned..

## Our experience



- **Ears on the ground..** Listen to and learn from communities, vendors, and past experiences (program adaptability and flexibility is key)
- **Bring the outside in-** work with cross-sectors and cross-stakeholders , brings fresh insight and advantages e.g on reaching out to strategic offices, as well as resource pooling.
- **Stand up for what you believe in,** even if it's unpopular. Great ideas are unpopular, at first. Just be sure to stir with a smile (a good case with tariff conversations, per diems of stakeholders...e.t.c)
- **There is no 'cookie-cutter' in this-** pace and results vary depending on the operating context and implementation strategies adopted
- **'Micro-wave' approaches can derail** and undermine the outcome -time and patience is required to achieve systems strengthening outcomes that are enduring





**Do your part. Make a difference.**

**Thank you!**

