

June 2016

# Self-supply in seven woredas

Report of a baseline survey for Millennium Water Alliance Self-supply Acceleration pilots

Lemessa Mekonta, Bethel Terefe, and John Butterworth with contributions by Bekele Damte (Aqua for All)

Supporting water saritation and hygiene services for life



Prepared by Lemessa Mekonta, Bethel Terefe and John Butterworth from IRC Ethiopia, with additional inputs by Bekele Damte from Aqua for All, on behalf of the Millennium Water Alliance Ethiopia Programme (MWA-EP). Self-supply Acceleration pilot activities within the MWA-EP are funded by the Conrad N. Hilton Foundation and the activity partners IRC, CARE, CRS, World Vision, Aqua for All and water.org. For further information please contact Lemessa Mekonta (coordinator of IRC Self-supply activities, mekonta@ircwash.org) or Melkamu Jaleta (MWA in Ethiopia Country Representative, melkamu.jaleta@mwawater.org) who coordinates the overall pilot.

This report provides a summary of the findings of a baseline survey on Self-supply within seven woredas in Oromia and Amhara where MWA-EP partners are implementing an innovative Self-supply acceleration pilot. The baseline data collection was undertaken by woreda government officials, seeking to drive their further engagement in Self-supply acceleration activities. The findings provide a basis for both follow-up planning and measurement of the impacts of the pilot.

Unless otherwise indicated, all figures, illustrations and photos are by IRC.

IRC Ethiopia PO Box 2, Code 1251, Addis Ababa ethiopia@ircwash.org www.ircwash.org/ethiopia



Self-supply Acceleration pilot activities within the MWA-EP are funded by the Conrad N. Hilton Foundation and the activity partners IRC, CARE, CRS, World Vision, Aqua for All and water.org. The Millennium Water Alliance is the 501(c)(3) consortium of leading charities helping to bring safe drinking water, sanitation, and hygiene education to the world's poorest people in Africa, Asia, and Latin America. MWA works with governments, corporations, foundations, individuals, and other NGOs to advance best practices, share knowledge, build collaborations, and advocate for greater commitment to this global goal.

The Conrad N. Hilton Foundation was created in 1944 by international business pioneer Conrad N. Hilton, who founded Hilton Hotels and left his fortune to help the world's disadvantaged and vulnerable people. The Foundation currently conducts strategic initiatives in six priority areas: providing safe water, ending chronic homelessness, preventing substance use, helping children affected by HIV and AIDS, supporting transition-age youth in foster care, and extending Conrad Hilton's support for the work of Catholic Sisters. In addition, following selection by an independent international jury, the Foundation annually awards the \$2 million Conrad N. Hilton Humanitarian Prize to a nonprofit organization doing extraordinary work to reduce human suffering. In 2015, the Humanitarian Prize was awarded to Landesa, a Seattle-based land rights organization. From its inception, the Foundation has awarded more than \$1.4 billion in grants, distributing \$107 million in the U.S. and around the world in 2015. The Foundation's current assets are approximately \$2.5 billion. For more information, please visitwww.hiltonfoundation.org.



## Contents

| TABLES | S   | v  |
|--------|---|----|
| FIGUR  | ES  | v  |
| ACRO   | NYMS  | VI |
| 1.     |   |    |
| Aims c | of the Self-supply acceleration pilot                       |    |
|        |   |    |
| 2.     | AIMS OF THE SELF-SUPPLY BASELINE STUDY                      | 2  |
| 3.     | METHODOLOGY   |    |
|        | Jestions  |    |
|        | /S  |    |
|        | ling  |    |
| Approc | ach   | 5  |
|        |   |    |
| 4.     | RESULTS   |    |
| House  | hold-led Self-supply  |    |
| Inves  | stors   |    |
| Inves  | stments   |    |
| Use.   |   |    |
| Safet  | ty  |    |
| Loca   | ıl markets  |    |
| Finar  | ncing   | 17 |
| Group- | -led Self-supply  |    |
| Who    | ) leads?  |    |
| Cost   | 's  |    |
| Servi  | ice levels and use  |    |
|        |   |    |
| 5.     | CONCLUSIONS AND RECOMMENDATIONS                             | 21 |
| Wored  | la summaries  |    |
| Omo    | o Nada, Oromia  |    |
| Dugo   | da, Oromia  |    |
| Kalu   | ı, Amhara   |    |
| Kela   | ıla, Amhara   |    |
| Dera   | a, Amhara   |    |
|        | a, Amhara   |    |
|        | , Amhara  |    |
|        | Il conclusions and recommendations                          |    |
|        | line survey   |    |
| Wore   | eda-level planning of Self-supply acceleration activities   | 24 |
|        | kets, finance and business development                      |    |
|        | up-led Self-supply  |    |
|        |   |    |
| 6.     | REFERENCES  |    |
| ANNE>  | X 1: SURVEY QUESTIONNAIRES                                  |    |
|        | X 2: DEFINITION OF WEALTH GROUPS FOR PILOT WOREDAS          |    |
|        | X 2: SURVEY KEBELES AND DISTRIBUTION OF SURVEYED FACILITIES |    |

## **Tables**

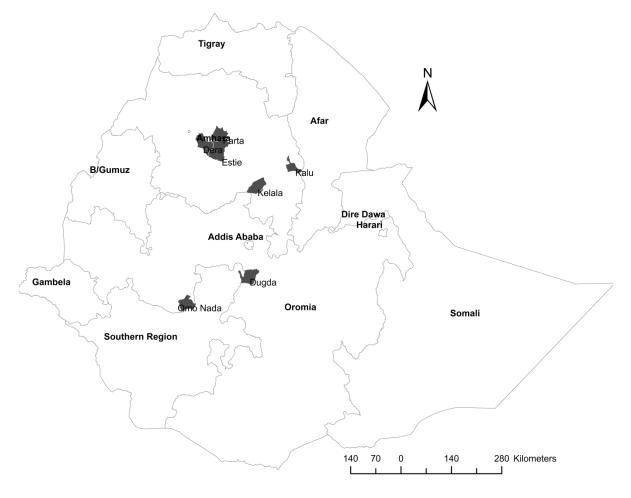
| Table 1: Survey details in the seven woredas | 5 |
|--|---|
|--|---|

# **Figures**

| Figure 1: Location of woredas for MWA-EP pilot Self-supply acceleration activities                          | vii  |
|---|------|
| Figure 2: Wealth categories of owners by woreda   | 8    |
| Figure 3: Wealth status of owners (all woredas)   | 8    |
| Figure 4 Levels of education for senior family members owning Self-supply facilities (a) males on left, (b) |      |
| females on right  | 8    |
| Figure 5 Level of well protection by wealth category  | 9    |
| Figure 6 Key well characteristics   |      |
| Figure 7: Modes of construction a) all woredas, b) by woreda  |      |
| Figure 8: Types of investments made by households during construction of facilities a) all woredas, b) by   |      |
| woreda  | 11   |
| Figure 9: Maintenance of Self-supply facilities a) all woredas, b) by woreda                                |      |
| Figure 10: Improvements of Self-supply facilities a) all woredas, b) by woreda                              | . 12 |
| Figure 11 Future investment aspirations of households   | . 12 |
| Figure 12: Use of Self-supply facilities (hand dug-wells only)  | . 13 |
| Figure 13: Levels of satisfaction for household-level irrigators and non-irrigators                         | . 14 |
| Figure 14: Observations on storage of rope and bucket   | . 14 |
| Figure 14: Methods of drinking water treatment by households using their Self-supply facility for drinking  | . 15 |
| Figure 15: <i>E. coli</i> levels for hand-dug wells   | . 16 |
| Figure 16: Level of well protection by woreda   | . 16 |
| Figure 17 Sources of finance for construction of facilities   | . 18 |
| Figure 18 Cost of group Self-supply facilities (in birr) and proportion covered by members and              |      |
| NGOs/government   | . 19 |
| Figure 19 Unit cost of group-led Self-supply facilities constructed by MWA partners and OWNP standard       |      |
| costs   | . 19 |
| Figure 20 Per capita costs of Group-led Self-supply facilities constructed by MWA and OWNP standards        | .20  |
| Figure 21 Beneficiary numbers for MWA group-led facilities and OWNP standards                               | .20  |

## Acronyms

| ACSI   | Amhara Credit & Saving Institute                          |
|--------|---|
| CBT    | Compartment Bag Test (for water quality testing)          |
| CLTSH  | Community-Led Total Sanitation & Hygiene                  |
| CRS    | Catholic Relief Services                                  |
| HEWs   | Health Extension Workers                                  |
| HWTS   | Household Water Treatment and Safe Storage                |
| IRC    | ircwash.org   |
| NGO    | Non-Governmental Organization                             |
| MCS    | Meki Catholic Secretariat                                 |
| MFI    | Micro-finance institution                                 |
| MOWIE  | Ministry of Water, Irrigation & Electricity               |
| MPN    | Most Probable Number (for fecal coliform bacteria counts) |
| MWA    | Millennium Water Alliance                                 |
| MWA-EP | Millennium Water Alliance Ethiopia Program                |
| OWNP   | One WASH National Program                                 |
| PSNP   | Productive Safety Net Program                             |
| TTC    | Total thermo-tolerant coliforms                           |
| TVET   | Technical and Vocational Education and Training           |
| TT&T   | Team Today & Tomorrow                                     |
| UNC    | University of North Carolina                              |
| WA     | Water Action  |
| WASH   | Water, Sanitation and Hygiene                             |
|        |   |



#### Figure 1: Location of woredas for MWA-EP pilot Self-supply acceleration activities

## 1. Introduction

Self-supply acceleration involves public (and Non-Governmental Organization (NGO)) investment in a set of activities that are intended to trigger private household investments in new and improved water supply facilities. These facilities are typically privately-owned but often shared with neighbours. Hand-dug wells that provide access to shallow groundwater are the most common type of facility, but Self-supply technologies can also include springs, rainwater harvesting systems and household water treatment and storage. Self-supply facilities may be used for drinking but are also commonly used for a range of other uses including bulk water supply for washing and sanitary purposes, watering of livestock and irrigation. They may be used by some households as the sole water supply, or in conjunction with other water sources such as community water supplies.

The Ethiopian government set out its policy to support Self-supply in 2012 (MoWE, 2012) and the One WASH National Programme includes Self-supply projects as one of its four service delivery models for rural water supply (MoWE, 2011). Two kinds of Self-supply are recognized. Group-led Self-supply involves small groups coming together to develop a joint facility, and these may be subsidized up to 50% of the capital investment costs. Household-led Self-supply involves individual private investment in water supply facilities and the capital investment costs are not to be subsidized.

The Millennium Water Alliance (MWA) is supporting the development of improved water supplies through both the group-led and household-led investment models. While the original intention was to give more emphasis to piloting and providing a proof of concept of a Self-supply Acceleration approach to help drive household investment, the early focus of MWA partners was put on the group-led Self-supply model. This is rather similar to existing forms of community water supply and is therefore easier for NGOs and the government to implement within their existing capacities. On the other hand, supporting household-led investment requires a social marketing and market-led approach that is more similar to promoting Community-led Total Sanitation and Hygiene (CLTSH), sanitation marketing or household water treatment. Such approaches are novel within the water sector, which lacks a tradition of working directly with individual households.

The Self-supply Acceleration approach being tested by MWA partners is set out in a set of guidelines developed with the participation of MoWIEs Self-supply task force and consistent with MOWIEs Self-supply manual published in January 2014 (IRC, 2013; MoWIE, 2014). The intention is to update the planning guidelines based on the pilot results.

This report summarizes the findings of a baseline survey in the seven woredas where the Millennium Water Alliance is piloting the Self-supply acceleration approach.

Further information on existing Self-supply facilities and their use in rural Ethiopia is available in the report 'A hidden resource' (Sutton et al. 2012), Butterworth et al. (2013) and related publications.

## Aims of the Self-supply acceleration pilot

The aims of the MWA Self-supply acceleration pilot are to:

- 1) provide proof-of-concept of a Self-supply Acceleration approach to trigger and support household-led investments in improved water supplies;
- 2) develop active water credit programs in each of the seven woredas, with at least 1,100 loans extended to support Self-supply investments;
- 3) strengthen the local private sector servicing Self-supply, with at least two businesses in each woreda providing new or improved products or services;
- 4) reach 35,000 people with improved water supplies<sup>1</sup> through household-led Self-supply (investments in 1,400 new or upgraded wells).

## 2. Aims of the Self-supply baseline study

The aims of the Self-supply baseline study were to:

- 1) provide a baseline of existing Self-supply facilities and their performance against which the achievements of the Self-supply Acceleration pilot can be assessed;
- 2) provide information for the planning of Self-supply acceleration activities in the pilot woredas;
- 3) encourage engagement of critical stakeholders in Self-supply acceleration and to strengthen their skills and knowledge.

The study methodology was designed to meet all these objectives, with a balance struck where necessary and some compromises made.

The baseline is complementary to additional information provided by a programme wide baseline study undertaken for MWA by Emory University, which is based upon fully randomised sampling. This wider study provides some information on Self-supply at the household level in these woredas, but this is limited by the relatively small sample of such facilities and broader scope of the survey.

Initially the focus was on household-led investments, although the Self-supply baseline was extended to address the group-led model as it emerged that this was a key focus of the partners. The objective here was to:

4) document how the group-led approach was being implemented by MWA partners and to assess its cost effectiveness and service levels.

## 3. Methodology

### **Key questions**

The baseline survey was designed to answer the following questions at the end of the Self-supply acceleration pilot i.e. in mid-2017.

<sup>&</sup>lt;sup>1</sup> Through the group-led model it is also expected that 20,000 people will be provided with access to improved water supplies.

- How many privately owned Self-supply facilities were constructed or improved during the project timeframe, and how many people benefited? To what degree (level of technology, level of protection) were facilities built or improved? The target is to trigger improvement of 1,400 sources serving 35,000 people (i.e. assumption that wells are shared by on average by 25 people).
- How has microbial water quality (E. coli) changed during the project timeframe and can this be related to project interventions? The target is ultimately zero or low risk water supplies, but the interest is to show whether Self-supply acceleration can achieve progressive improvements and narrow the gap in water quality performance with communal supplies.
- How much public/NGO investment has been made in Self-supply acceleration, and how much household investment has been leveraged by this investment? Anticipated investment is expected to be the range US\$ 10-20 per capita within the targeted kebeles; it is expected to leverage double that investment by households.
- How many households have taken Micro-finance institution (MFI) loans or used other sources of finance to make these investments? The target is uptake of 1,100 loans.
- What is the degree of engagement of private sector businesses in providing products and services for Self-supply? The pilot aims to increase the number of businesses offering goods and services of different types (well digging/drilling, protection, pumps, Household Water Treatment and Safe Storage (HWTS) etc.), and support the growth of these businesses and the markets served. The target is at least two strengthened businesses operating in each woreda.

This baseline report presents and discusses the initial findings related to these areas.

### **Surveys**

Five survey instruments were developed:

- 1. A household survey was targeted at households with existing Self-supply facilities. In total 2,161 owners of facilities were surveyed. The survey included a) basic details b) a repeat survey<sup>2</sup> with questions on well characteristics, lifting devices, hygiene and sanitation, well performance/ reliability, use, satisfaction, sharing and interest to improve and c) source water quality assessment using the compartment bag test for *E. coli* contamination for a sub-sample of facilities (221).
- 2. An enterprise survey was targeted at businesses providing WASH products and services. The survey included a) basic details and b) business details.
- 3. A financial institution survey was targeted at MFIs on a) basic details and b) lending policies and portfolio.
- 4. Key informant interviews were guided by a checklist with questions on water supply, local businesses and finance. Interviews were undertaken with woreda officials (Water, Agriculture, Administration, Health, and Finance), kebele cabinet members (Kebele manager, kebele chair person, Development Agents and Health Extension Workers (HEWs). A wealth ranking assessment was undertaken with key informants to identify locally relevant categories for relative wealth ranking of households responding to the household survey.
- 5. A group-led Self-supply survey was added midway through the survey and targeted areas where MWA-EP had supported the development of facilities under the group-led Self-supply model.

<sup>&</sup>lt;sup>2</sup> The repeat survey was designed to make it simple to revisit the same households and collect updated information on these facilities using related AKVO FLOW functionality.

Data was collected using smartphones and the Akvo FLOW data collection app. The surveys used are included in Annex 1.

### Sampling

In each woreda, priority kebeles for Self-supply acceleration had already been identified by partners on the basis of their potential (including availability of shallow groundwater resources). The numbers of prioritised kebeles was in the range 1– 6. Where the number of existing household level facilities in these kebeles was considered manageable e.g. up to 50–100 households per kebele, all facilities were then visited, mapped and the household survey administered. Where the number of existing sources was too high in a prioritised kebele (this was only the case in Dera), village(s) with the most potential for Self-supply were selected and all facilities in those villages were surveyed.

However, this sampling procedure was not followed in the case of Kalu woreda where all the Self-supply facilities were household rainwater harvesting ponds. In the selected kebeles, the survey was stopped when 500 ponds had been surveyed.

Water quality tests were taken for every 10<sup>th</sup> Self-supply facility surveyed, using the next facility as a replacement in cases where water could not be obtained from the source.

Key informant interviews with local officials and professionals were used to collect information on the estimated number of Self-supply facilities as well as the presence of relevant business types and financial institutions active in the woreda. Typically interviews were with staff from water, health, agriculture, finance and Technical and Vocational Education and Training (TVET) office. A snowballing approach was then used to extend the list of businesses and financial institutions with a simple survey administered to each.

The survey of group-led facilities included 25 facilities constructed in Dera, Este and Dugda woredas by CARE and Meki Catholic Secretariat (MCS)/ Catholic Relief Services (CRS). Follow-up assessment on costs of construction and sharing of investments however used data from 58 group-led Self-supply facilities implemented by MWA partners, including those not included in the survey, from Farta, Dera, Este and Dugda woredas.

| Woreda,<br>Region      | Partner         | Survey<br>kebeles<br>(No) | Household<br>Self-supply<br>facilities<br>surveyed<br>(No) | Water<br>quality<br>tests<br>(No) | Group Self-<br>supply<br>facilities<br>surveyed<br>(No) | Enter-<br>prises<br>surveyed<br>(No) | Finance<br>insti-<br>tutions<br>surveyed<br>(No) | Key<br>informants<br>inter-<br>viewed (No) | Notes   |
|------------------------|-----------------|---------------------------|--|-----------------------------------|---|--------------------------------------|--|--|---|
| Omo<br>Nada,<br>Oromia | World<br>Vision | 4                         | 280  | 59                                | -   | 8                                    | 2  | 6  | All gots/ ketenas<br>(sub-units) in the<br>survey kebeles<br>were covered                                     |
| Dugda,<br>Oromia       | CRS/<br>MCS     | 4                         | 500  | 50                                | 8   | 19                                   | 5  | 6  |   |
| Kalu,<br>Amhara        | CRS/<br>WA      | 2                         | 500  | 25                                | -   | 3                                    | 1  | 5  | more than 500<br>facilities in these<br>two kebeles, but<br>survey stopped<br>here when 500<br>sites surveyed |
| Kelala,<br>Amhara      | CRS/<br>TTT     | 4                         | 20   | 3                                 | -   | 3                                    | 1  | 6  | All gots/ ketenas in<br>the survey kebeles<br>were addressed  |
| Dera,<br>Amhara        | Care            | 1 Got                     | 498  | 47                                | 3   | 2                                    | 2  | 2  | May have included<br>some facilities in<br>neighbouring Got   |
| Farta,<br>Amhara       | Care            | 6                         | 275  | 25                                | -   | 4                                    | 1  | 8  | All gots/ ketenas in<br>the survey kebeles<br>were addressed  |
| Este,<br>Amhara        | Care            | 5                         | 110  | 12                                | 12  | 1                                    | 3  | 3  |   |

#### Table 1: Survey details in the seven woredas

## Approach

As far as possible, data collection was undertaken by woreda officials with relevant roles in water supply. The intention was to promote ownership and understanding of the data collected, support development of their skills and knowledge and encourage further involvement in Self-supply planning.

In each woreda, the lead NGO partner set up the survey with the support of IRC and MWA. There was some variation between woredas in the way the survey was implemented.

In Omo Nada, the survey was undertaken from February-March 2015. Here the woreda assigned five enumerators from the Water, Administration, Health and Irrigation Offices. Training was provided to the five woreda staff members and World Vision field staff on the objectives of the survey, sampling approach, survey instruments and water quality analysis as well as how to use the mobile phones for the survey. IRC then coached and supported the team directly for the first week of the survey with the remaining two weeks of the survey being supervised by World Vision Omo Nada Area Program with remote supervision and support from IRC (in Addis Ababa). World

Vision arranged enumerator per diems and transport, while data cleaning, analysis, and report writing was completed by IRC.

Results of the Omo Nada survey were also reported in an interim report (Mekonta et al., 2015).

Subsequent surveys were delayed, being completed in the period November to December 2015. Four field teams were established; each led by an IRC team member. All of the IRC supervisors were engaged in the survey in Dugda initially to ensure common approach. In Dugda, CRS's local partner MCS facilitated the implementation of the survey with four enumerators assigned from woreda Offices (Water, Irrigation and Administration).

In the case of Farta, Dera and Estie, a centralised training was held in Debretabor. Since CARE field staff were new to Self-supply, survey training followed training in Self-supply basics for the three woreda enumerators, supervisors, zonal water office and CARE staffs. Private enumerators (four for each woreda) were used for Dera and Farta under the close supervision woreda government officials (Water Office in the case of Farta and Agriculture Office in the case of Dera). In Estie woreda, the enumerators were woreda government staff members. IRC conducted the business enterprise and financial institution surveys.

In Kelela and Kalu, CRS facilitated the surveys through Water Action in Kalu and Team Today & Tomorrow (TT & T) in Kelela. Both woredas assigned government staffs for the data collection (enumerators) with the support of the NGO partners. Kebele selection for the baseline survey was challenged in Kelela as the potential kebeles previously listed during the Bahir Dar Self-supply Acceleration training (intervention areas of TT & T) were said to not have potential. However, the newly identified potential kebeles were outside the intervention areas of TT & T. TT & T agreed to vary their implementation areas to address this issue. In the case of Kalu woreda, the initially identified potential kebeles were accepted for the baseline survey though the type of Self-supply technologies in this area were restricted to rainwater harvesting ponds. In Kalu and Kelela, the surveys were fully supervised by IRC from start to finish.

The initial results from all woredas were shared in December 2015 with the partners and woredas in the form of summary presentations with key findings and recommendations to support Self-supply acceleration activity planning.



Photo 1: Enumerator training in Omo Nada



Photo 2: Sampling for the Compartment Bag Test.



Photo 3: Woreda enumerators in Farta



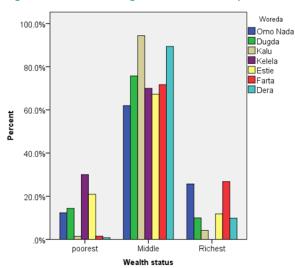
Photo 4: Training woreda enumerators in Amhara

## 4. Results

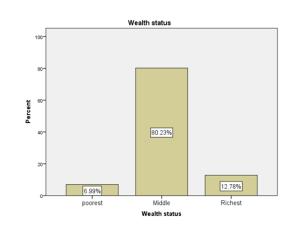
### Household-led Self-supply

#### Investors

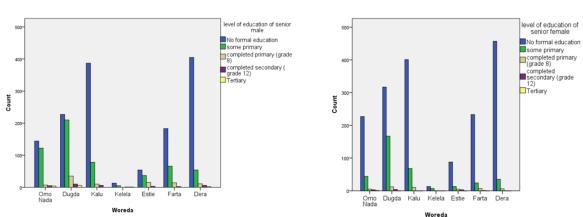
The survey assessed the profile of households owing Self-supply facilities with respect to wealth, education and gender. Households in all wealth categories have such facilities, although the majority of the households (80%) in the survey categorized themselves as belonging to the middle wealth group.







While the senior males of the households with Self-supply facilities are more likely to be educated than their female counterparts, education levels are low across the board, with 65% of men and 81% of women leading families with Self-supply facilities having no formal education. Better male education levels are recorded in Dugda, Este and Omo Nada woredas, while for women, education levels are very low across all the woredas except Dugda.

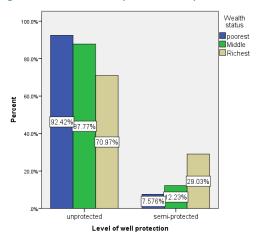


#### Figure 4 Levels of education for senior family members owning Self-supply facilities (a) males on left, (b) females on right

Well ownership amongst female-headed households is very low. Only 9% of the facilities (194) are owned by women or female-headed households. The average percentage of female-headed households in rural areas is 23% according to the 2011 demographic and health survey. The proportion of female well owners is 2.5 times less than would be expected extrapolating from

this statistic. Compared to male-headed households, more female-headed households also fall in the poorer wealth category and less belong to the richer households.

Investment in Self-supply facilities is influenced by wealth. Taking the level of well protection as a proxy indicator for total investment and excluding those households who have received subsidy, ownership of a better protected well (semi-protected; 270 or 16% wells were in this category) is more common among the wealthier households. Compared to poorer households, better off households have also made more investments in construction materials, simple lifting devices and lining for ponds, while poor households invested more in local materials and labour (these issues are discussed further in the next section). Ongoing improvement of wells is also slightly more common among the richer households.





Only 23% of the wells owned by female-headed households fell into the semi-protected category, while the corresponding figure was 36% for wells owned by male headed households, indicating a bigger gap in investment and improved management of wells among female headed households.

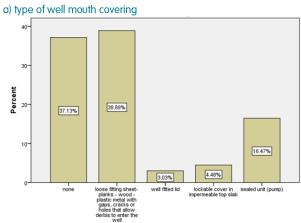
These findings suggest that interventions should be targeted to the needs of women and femaleheaded and poorer households to help them upgrade their Self-supply facilities.

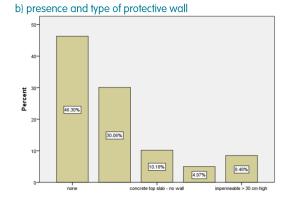
#### Investments

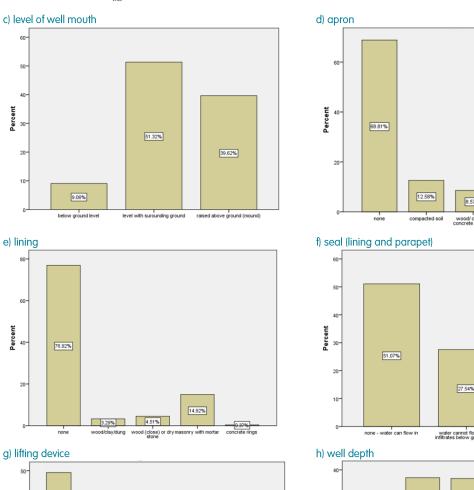
The survey included questions on the initial investments made by households for the construction of their facilities, as well as costs incurred for improvements and maintenance. The level of well protection, meaning well lining, headwork and lifting device installation, can also be used as a proxy indicator for levels of investment made by households. Although, households have all made some amount of investment during initial construction of wells, these are generally low-cost facilities requiring limited capital.

Most of the wells surveyed are shallow at up to 15 metres depth. Typically they lack a cover or have a rudimentary loose cover, few have a proper wall at the well mouth, neither lining nor an apron, and while the mouth is raised above the ground in some cases, over half of the wells were assessed to allow surface runoff to enter the well. A further quarter (27%) of the wells, are vulnerable to near surface infiltration. Many owners (64%) reported that water stands within five metres of the well mouth during the rainy season. Lifting devices are also basic with about half the owners having invested in a simple rope and bucket or tyre and a further 31% using a rope and bucket with a pulley. Rope pumps were used by 17% owners.

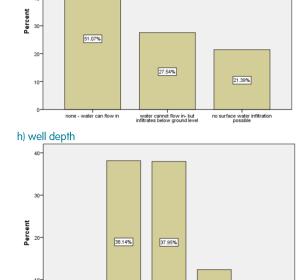
#### Figure 6 Key well characteristics







8.57% 4.92% 5.11% able >0.5 wood/ cracked concrete or stone ole <0.5m imperm



5 metres and below between 6 - 10 metres between 11 - 15 between 16 - 19 20 and above metres metres Level of well depth category

7.02%

12.36%

Most of the facilities (70%) were constructed by households using their own labor or the support of friends and neighbours without payment. Less than one fifth (17.6%) hired skilled local

31.39%

rope pump

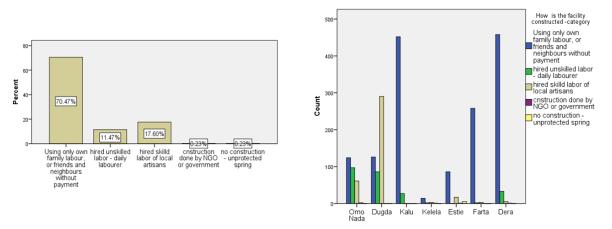
rope and rope and bucket/tyre bucket with tube pulley

Percent

20

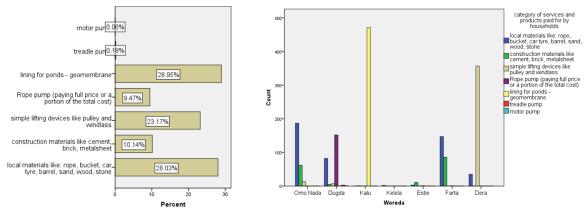
10

artisans. Where households purchased products during construction of the facilities, which was true for 82% of the cases, half of the products purchased are local materials like a rope and bucket or simple lifting devices, such as pulley or windlass. Very few purchased construction materials like cement or low cost pumps like rope pumps. Kalu is the only exception where households paid for lining of ponds used for irrigation.

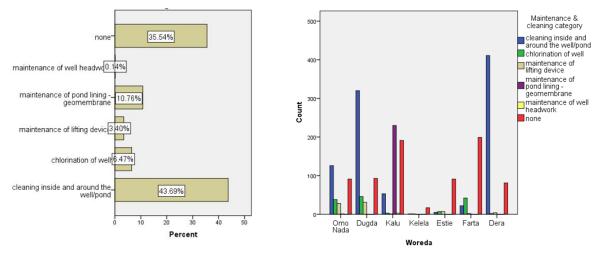


#### Figure 7: Modes of construction a) all woredas, b) by woreda



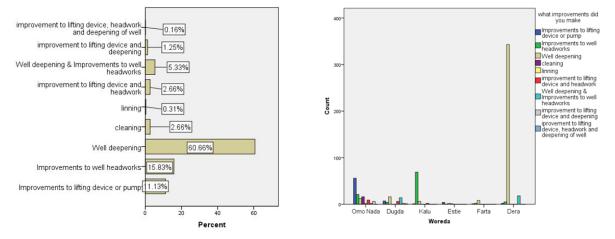


Ongoing improvement and maintenance and of Self-supply facilities are also typically less capital intensive investments. The most common ongoing maintenance across the woredas was the cleaning of wells and ponds (44%), while very few cases of maintenance of lifting devices and pond linings are reported. About a third (36%) of the households have not undertaken any maintenance at all. Some 30% of well owners made improvements to their Self-supply facilities, mostly in Dera and Omonda. The most common type of improvement is deepening of wells in Dera driven by expanding irrigation for khat production and increasing demand for water, and upgrading of lifting devices in Omo Nada.



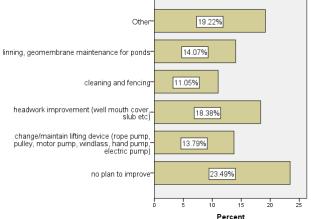
#### Figure 9: Maintenance of Self-supply facilities a) all woredas, b) by woreda





The survey indicates a significant proportion of the households 76% have aspirations for future improvement of wells, which might also indicate willingness to invest. Most want to improve the head work of their wells, well mouth cover and slab, upgrade lifting devices to higher levels of technology and some want to improve well lining.

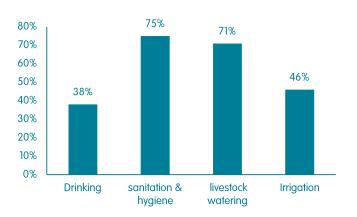




#### Use

The analysis in this section excludes data from Kalu woreda where all the self-supply facilities are ponds used for irrigation. Family wells are generally used for multiple purposes by households. About 75% of all surveyed facilities are used for sanitation and hygiene (cleaning, washing and bathing), 71% are used for livestock watering, 46% are used for irrigation and 38% of the facilities are used for drinking.

Irrigation is more prominent in some woredas like Dera and less common in others like Omo Nada and Dugda. Most of these households grow cash crops like khat, coffee or fruits and vegetables using water from household wells to bolster their household income. The highest annual cash benefits from such irrigation are obtained in Dugda, Kalu and Dera woredas.

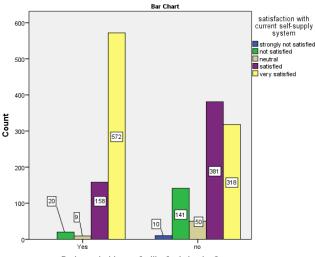


#### Figure 12: Use of Self-supply facilities (hand dug-wells only)

Out of the sample, 58% of well owners share their Self-supply facilities with other households. Most share with less than five households while about 35% share with up to ten other households. Sharing is more common in Omo Nada, Kelela and Dugda, while it is less practiced in Dera where individual well ownership is very high. The most common uses of shared water are drinking or sanitation and hygiene.

Excluding Kalu woreda where ponds are mainly used, the majority of Self-supply well owners (87%) are satisfied with their facilities. Satisfaction levels are highest in Dera and Kelela woredas. Satisfaction with Self-supply facilities is highest in cases where households are able to use the water for irrigation (a Chi Square test shows strong evidence of a relationship between irrigation use and households satisfaction with their wells, Chi square = 284.25, at 4 df, p<0.05; and a degree of association test with Cramer's V shows a strong relationship with V= 0.414)

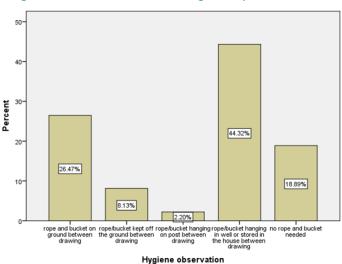
#### Figure 13: Levels of satisfaction for household-level irrigators and non-irrigators



Do households use facility for irrigation?

#### Safety

The risks of contamination from surface and near surface runoff have already been introduced with most wells unprotected. Wells without proper headworks, or at least a cover, also present an obvious safety risk to users and children. Such risks can be reduced through improvements and use of better lifting devices such as a pulley or rope pump. A further risk of contamination is related to water collection and the handling of the rope and bucket or other lifting device. More than a quarter of households (26%) were observed to keep the rope and bucket on the ground after drawing water from the well.

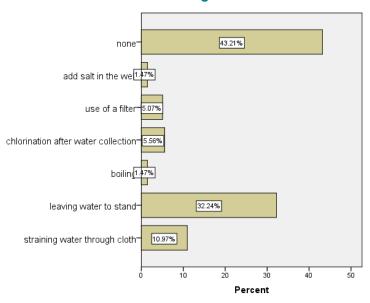




Ownership of latrines is high overall in the study areas, with 84% of households having access to latrines. However, there are differences across woredas and a relatively high proportion of households are without access in Dera and Dugda woredas. Some latrines are sited in areas of concern with 2% being located within 10 metres and upslope of a well, and a further 20% within 10 metres but at a lower elevation. Most of the latrines (74%) owned by households are basic pits without a cleanable slab. Open defecation is practised by households without latrines. There is a risk that in a poor sanitary environment water will be contaminated either through collection at

the source or during handling. Of serious concern, faecal or solid waste was observed within 5 m at 60% of wells.

Household water treatment is practiced by very few households. From households that use their Self-supply facility for drinking water, only 12% use a filter, chemical treatment or boiling before drinking.



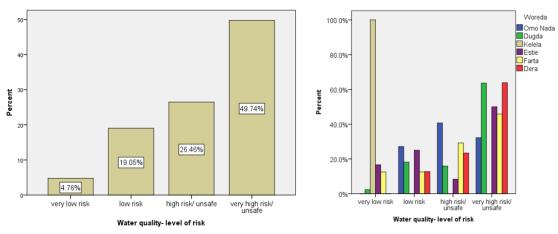
# Figure 15: Methods of drinking water treatment by households using their Self-supply facility for drinking

Water quality tests (tests for E. *coli* contamination) were conducted on samples from 196 hand dug wells (25 ponds were also tested) using the compartment bag test (CBT). The majority (76%) were found to be contaminated with unsafe levels of E. *coli*, more than 10 MPN/100ml<sup>3</sup>. This is consistent with other water quality surveys of traditional wells. Sutton et al. (2012) reported 80% of unprotected wells to exceed 10 TTC/ 100 ml (a slightly different indicator) and 69% of semi-protected wells with a drum.

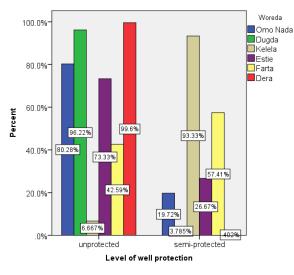
The highest water quality risks are observed in Dera and Dugda woredas followed by Este and Farta. Lower levels of contamination are observed in Kelela, which could be due to the fact that almost all of the 15 wells sampled in Kelela are semi-protected, having been built by NGOs. On the other hand in Dera and Dugda, 99% and 96% of the wells are unprotected.

<sup>&</sup>lt;sup>3</sup> Safe or very low risk <1 MPN/ 100ml, Low risk 1-10, High risk/ Unsafe >10-100, Very high risk/Unsafe >100









#### Local markets

As discussed in the previous section, there is an existing market for the products and services needed by households to develop their Self-supply facilities. However, use of own labour is preferred and investments are typically in low-cost items. There is clearly much potential to grow the size of the market for services and products from its current level. The survey also examined the presence and status of local enterprises that currently service this market or are engaged in related business sectors.

The number of enterprises identified in the targeted areas was fairly limited. Most are expected to be informal enterprises, but 77% of the 39 businesses surveyed in our sample were registered enterprises. Many (22 out of 39) were providing water supply related products, mainly lifting devices such as rope pumps, treadle pumps and pulleys, as well as well slabs. Very few (only three) were providing household water treatment chemicals and an equally limited number (another three) were providing water storage tanks. A large group (17) provide water supply services such as pump installation, engine pump maintenance, well construction and spring development. The number of businesses identified providing sanitation products was smaller. Only 7 of the businesses surveyed provided sanitation products, mostly latrine slabs, while two provided sanitation services such as construction of latrines and waste collection. In addition to

the surveyed businesses, local artisans are present in all woredas (66 in Este and over 50 in Dera for example), engaged in well digging for households and community schemes.

The non-WaSH related products and services supplied by the business enterprises included woodworking, general metalwork and welding services, production of concrete blocks etc. Those business engaged in metalwork could potentially engage in developing products for Self-supply such as pumps, windlasses and pulleys.

Dugda has the most business enterprises with 14 providing water supply products such as various water lifting devices, household water treatment products, storage tanks and well slabs. It also has four business enterprises providing water supply services such as well construction. Kalu has only three businesses providing pumps and water storage products while a further two provide pump installation services. Farta woreda also has just three business enterprises providing pump installation services. The businesses in Omo Nada are mostly servicing community water supplies. Kelela has no water supply product supplying business enterprises as far as we could identify, while in Dera and Este only a couple of business enterprises provide services for engine pumps used in irrigation. While private enterprises that can provide services for Self-supply products and services are readily available in some woredas and can easily engage in the business with little support, in others much stronger engagement and capacity building of enterprises is needed or new business encouraged.

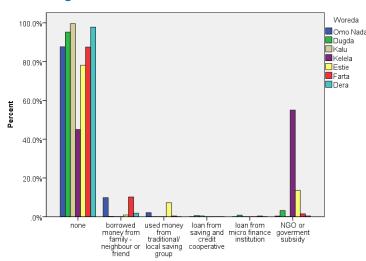
All the surveyed businesses are small scale undeveloped business. Very few, 10 out of the 39, have business plans, mostly developed with the support of government micro and small enterprises agency at woreda level. The majority, 30, have not taken business investment loans. Those who have, have mostly taken loans from state backed micro finance institutions. For about 21 of the businesses their market is concentrated in the woreda, while few (11) have customers outside the woreda and 5 claimed to have a wider reach of customers coming from outside their zones from different parts of the region.

The surveyed business enterprises have contrasting views about the WaSH market. About half, 18, believe the market for WaSH work and products to be small but growing. However, among the reported key challenges faced, low demand for WaSH products and services with few customers ranks the highest (identified by 72% of the respondents). Other key challenges include: lack of investment capital (49% respondents), lack of equipment and tools (33%), lack of suitable premise for business and lack of business development training (both 28%), while cumbersome administrative procedures for licensing, renewal etc. is listed as a challenge by 18% of the respondents. These results indicate that demand creation among households, developing marketing skills of enterprises and facilitating access to loans could be priority actions to help address the challenges faced by the private sector.

#### Financing

External financing for household Self-supply investments is virtually absent in the seven woredas. The majority of households (93%) have used their own resources for investment in construction and upgrading of facilities. Very few (3%) have received subsidies from government or NGOs working in the woreda, and almost no households (0.4%) report they have received loans from either Micro Finance Institutions (MFIs) or rural saving and credit cooperatives. The share of informal saving and credit groups in financing household Self-supply is equally very low. The results are similar across different wealth groups and female and male headed households. Comparing results across the seven woredas, subsidies appear to be higher in Kelela reaching up

to 55% of households, and in Este (13%). Subsidies may be higher in Dugda, where households partial contribution for rope pumps provided by an NGO was not captured well in the survey.



#### Figure 18 Sources of finance for construction of facilities

Despite the currently low level of financing to household Self-supply, there are opportunities that can be tapped. In all the woredas, micro-finance institutions are present and providing loans to households. One MFI, Amhara Credit and Saving Institution (ACSI) has opened several offices in four of the woredas: Dera, Farta, Este, Kalu and Kelela. In Dugda there are four privately owned MFIs and one government MFI, while in Omo Nada there are one government and one private MFI. While the other MFIs don't have any previous experience in provision of water loans, ACSI has been providing water loans, mainly for motor pumps and pipes used for irrigation.

The conditions of loan provision by ACSI have slight differences across woredas. The maximum loan size provided for rural households is up to Birr 50,000 depending on the applicant's loan history. The conditions required for loans are usually either group guarantee or guarantee by woreda government and the profitability of the venture. Farmland is sometimes also taken as collateral. Loans are provided on interest rates ranging from 13-18%, with a total loan repayment period within two or three years.

Overall there is interest from the MFIs to engage in loan provision for Self-supply, though some caution is also observed. In Dugda and Omo Nada, the MFIs have not entered into water loan provision because they consider it a risky investment, though they have shown interest in the survey. In Amhara region, ACSI, while it has experience in water loans, is cautious about loan provision for Self-supply that doesn't include productive uses of water.

### **Group-led Self-supply**

#### Who leads?

The national policy guideline indicates that the group-led Self-supply model is expected to be driven by households. Households should request support by submitting their plan for either new construction or upgrading of an existing facility as a group and develop rules for operation and management including management of funds. In the implementation of the group-led model in the three woredas (Dera, Estie and Dugda), the initiative to invest has come from the woreda government or NGOs operating in the woreda some of the time, while in other cases the group

members have made a request. The groups' involvement in managing the finance and construction is not strong in almost all cases.

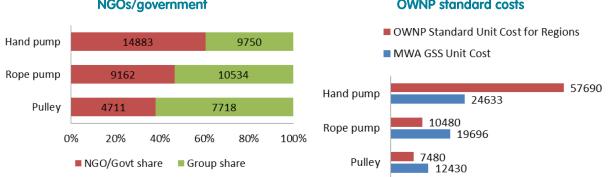
The system of management, tariff setting and fee collection, as well as size of the group members varies according to the type of technology used. Afridev hand pumps in Dugda, rope pumps in Este and pulleys in Dera are the types of lifting technologies used for MWA-supported group-led facilities. A managing committee is set up for Afridev hand pumps, while one person is assigned to manage rope pumps. For upgraded facilities with pulley, no management arrangement is made. Flat tariffs per household are set for facilities with Afridev hand pumps, while there is no regular fee collection system for facilities where a rope pump is installed or a pulley is used. The size of the group varies from 21 households on average for hand pumps in Dugda to less than 5 households for rope pumps and pulleys.

#### Costs

Most of the group-led facilities have been constructed in the past two years by NGOs with contributions from group members in the form of labor, local construction materials such as sand and stone, and in some cases money for purchase of construction materials or a deposit for future maintenance (amounting to up to 500 birr per group). NGO contributions included payment for construction materials such as cement, purchase of pumps and payment for skilled labor of local artisans for construction and installation. In the case of Dugda, hand pumps are freely distributed by the woreda water office.

It was not possible to obtain details on the exact amount of money contributed by NGOs to the construction of the facilities. It was also difficult to estimate the financial value of the in-kind contribution made by group members. Therefore, estimations of the total cost of construction, contribution of group members and NGOs/government have relied on figures provided by the implementing partners.

For the dug-wells fitted with a rope pump or pulley, it was estimated that group members cover more than 62 and 53 percent of the total cost of construction, respectively, through in-kind contributions, such as gravel, sand, stone, wood and well digging. For dug-wells fitted with hand pump, the group members' in-kind contribution amounts to only 40 percent of the total cost of construction.

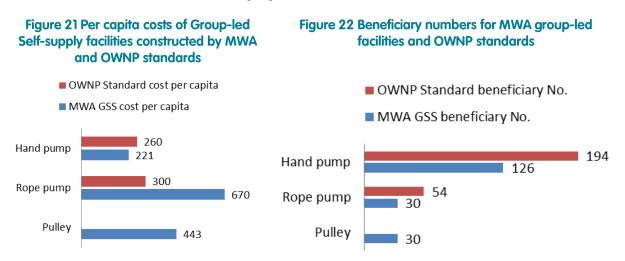


#### Figure 19 Cost of group Self-supply facilities (in birr) and proportion covered by members and NGOs/government

#### Figure 20 Unit cost of group-led Self-supply facilities constructed by MWA partners and OWNP standard costs

Comparison of the unit costs of group-led facilities constructed by MWA partners and the standards<sup>4</sup> set for regions in the OWNP, show huge differences. The figures suggest that group-led facilities constructed by MWA partners in South Gonder are much more expensive than national standards, raising questions about cost effectiveness. On the other hand, costs of group-led facilities in Dugda are low, potentially raising questions on standards of the construction. The unit and per capita costs of hand dug wells fitted with rope pumps for groups in the MWA woredas are almost double the OWNP standard set for Amhara region, while the dug-well with pulleys cost 40 percent more. On the other hand, the unit prices for hand pumps in Dugda are much lower (about half) than the standard set in OWNP for Oromia region.

Similarly, the average per capita costs for group-led facilities show major differences when compared with the per capita cost standards used for OWNP planning. The per capita cost of dug-wells with rope pumps is more than double the standard per capita cost in the OWNP set for Amhara region. The difference in unit cost coupled with the difference in number of beneficiaries, which is lower for group Self-supply facilities constructed by MWA partners, has resulted in higher per capita costs. Although the costs of the hand pump schemes in Dugda is relatively low, the numbers of beneficiaries are also low so it turns out that the actual per capita costs of these schemes is close to the proposed standard.



#### Service levels and use

All the 25 group-led Self-supply wells surveyed were semi-protected wells with some protection intended to prevent external contamination of the well. About 76 % of the wells have a sealed mouth with impermeable protective wall, and all have an impermeable apron. Most of the wells have a drainage system, an earthen channel or a concrete impermeable channel. Most of the wells are lined with mortar or concrete rings. However, unhygienic handling of the rope and bucket in some cases and contamination of the immediate area around the well with solid and faecal waste were observed. Most of the wells are functional all year round, providing adequate water for group members and those outside of the group sharing the facility. The depth of the majority of the wells is between 10-15 meters. Collapsing is not a problem in most areas.

The main uses of water from the group-led facilities are drinking (100%) and sanitation and hygiene (96%). For more than half of group members, the facility is their main source of drinking water. The water is also used for livestock (64%) and irrigation (24%). Irrigation users are mostly

<sup>&</sup>lt;sup>4</sup> The standard was set in 2013 when the OWNP document was prepared. The figures used for comparison are multiplied by annual 2.5% inflation rate

households on whose land the facility is constructed. Half of the group-led facilities are shared with other households outside the group who mainly use it for drinking and cleaning and sometimes for livestock.

The majority of the households are very satisfied with their group-led facility. In more than half of the cases, there is no limit to the amount of water households can collect. However, 62% on average collect less than 15 litres of water per head per day, while 25% collect more than 15 litres but less than 25 litres per head per day. Only 12% were able to collect 25 or above litres per head per day. Waiting time at the source to collect water is very low, being less than five minutes for 76% of the households. Very few families had to wait for above 10 minutes. Most of the respondents rated the quality of water as good for human consumption and the majority don't have any concerns about the water quality. Water quality tests on 8 of the 25 group facilities showed half to be of low health risk (*E. coli* contamination) and half fell under high or very high risk category. However, this sample size is very small to draw any conclusions. Water quality of the group-led facilities needs further investigation with a larger sample size.

## 5. Conclusions and recommendations

The key findings and recommendations are grouped as follows:

- summaries by woreda highlight large differences between the areas targeted by the pilot and provide some locally-specific recommendations
- recommendations for the endline survey (in 2017)
- recommendations for woreda-level planning of Self-supply acceleration activities
- recommendations for market and business development
- specific recommendations for group-led Self-supply

### Woreda summaries

This section briefly summarizes the status of Self-supply in each of the targeted woredas based upon the baseline survey findings.

#### Omo Nada, Oromia

Hand-dugs wells are common in Omo Nada with many more existing facilities than local officials had expected. Lining with bricks is quite common but lifting devices are simple, mainly rope and bucket and pulleys. Typically, wells are unprotected and microbial water quality is poor. Some unnecessary investments in headwork construction with masonry and mortar were observed, which may indicate an interest to invest and affordability on the one hand, and a lack of technical advice on the other. Almost all families purchased some inputs or services to develop their water supplies, but only from the local informal private sector. Oromia Micro-finance and Harbu Micro-finance have no experience of lending to the WASH sector or providing related business loans. Eight businesses were identified but these serve community schemes such as spring development and hand pump installation.

#### Photo 5: family wells in Omo Nada, Oromia



#### Dugda, Oromia

Many wells were constructed recently in Dugda during the period 2012-2015, taking advantage of shallow groundwater and generally diggable and stable volcanic sediments in the areas around Lake Ziway. Although rope and bucket is still the most common lifting device, there are large numbers of rope pumps now in use. Although not surveyed, fluoride contamination is a known problem in this area of the rift valley and presents a major risk for drinking. Well protection generally has much scope for improvement. Five MFIs (one Government and four private) are present but none provide loans for household level irrigation or other water supplies due to high perceived risk and low demand. Being a major town along the main road, business is active and there are some 19 private business enterprises (most of them informal) providing services and / or products related to WASH in Meki.

#### Kalu, Amhara

There are no shallow groundwater resources in the targeted areas suitable for hand-dug wells (none in the two targeted kebeles), but there are large numbers of family ponds. These rainwater harvesting structures have been developed through a Self-supply type approach led by the agriculture sector. There is an opportunity to further promote household water treatment and storage in the woreda, but the ponds are not used for drinking. There are other kebeles in the woreda that are said to have potential for family well development though these have not yet been targeted for the MWA pilot. ACSI provides loan only for irrigation activities and few relevant businesses were identified.



#### Photo 6: Typical family ponds in Kalu, Amhara

#### Kelala, Amhara

There is no tradition of Self-supply in this area, with very few existing Self-supply facilities in the targeted kebeles, mainly hand-dug wells with rope pumps and rainwater harvesting ponds. These facilities themselves are recent, with most constructed in the last couple of years,

sometimes with the support of the agriculture or water offices and sometimes without. ACSI is providing loans for irrigation supplies such as water pumps, pipes and generators. There are no businesses providing products related to Self-supply.



#### Dera, Amhara

Levels of well ownership are very high in parts of Dera around Lake Tana, with the woreda agriculture office estimating almost 40,000 wells in the woreda, driven by high levels of use for irrigation (95% wells surveyed). Khat and coffee are common crops. Sediments are suited to well digging and manual drilling. A quarter of wells are used for drinking, and a similar number for hygiene and sanitation purposes. There is limited sharing of wells due to the high levels of well ownership, and where sharing happens it is mainly for drinking purposes. The use of pulleys is widespread, but most wells are unprotected and sanitary conditions around the wells are poor. ACSI is extending loans for motor pumps for irrigation, and there are existing businesses such as motor pump repair shops (2) and artisans (more than 50), but these are not providing or working with the kind of products and services that are needed. There are major opportunities to go beyond depending of wells, which is common, to improve water quality where wells are used for drinking by promoting upgrading, safer use and cleanliness of wells, the safe siting of latrines (given high levels of open defecation) and household water treatment.

#### Farta, Amhara

Farta is part of the volcanic high lands receiving high rainfall, and the shallow groundwater is from the weathered part of the volcanic rocks. Though manual well drilling can be applied in selective areas, generally manual excavation is preferred here. Many facilities in Farta were recently constructed with 1/3 constructed in previous year. Family wells are generally simple with rope and bucket and some use of pulleys as lifting devices. Compared to other woredas, the proportion of semi protected wells is high, accounting for 57% of wells. However, sanitary handling of the rope and bucket and the environment surrounding the wells is low. Water quality is compromised as a result, although 42% families rely on such sources as their main drinking water supply.

Photo 8: Simple well protection, Farta, Amhara; with bucket made of an old car inner tube lying by the



There is an opportunity to link promotion of new construction to the current family well campaign as part of soil and water conservation activities. Upgrading and promoting safe use should be prioritized to improve water quality. The existence of 135 trained local artisans and several private businesses engaged in supply of construction materials are opportunities that can be harnessed to develop services and supply chain of products to support Self-supply. A microfinance institution, ACSI, is also present and providing loans for irrigation is another opportunity for loans to support Self-supply development.

#### Este, Amhara

There has been steady growth in the construction of Self-supply wells in Este over the past 10 years and the practice is well established. Artisans engaged in well-digging are present (66 reported) and there is a local enterprise servicing motor pumps but there are still big gaps in supply chains that are plugged by NGOs and government on an ad-hoc basis. Motor pumps are being promoted by the agriculture sector with loans from ACSI. Rope pumps and hand pumps have been promoted for Self-supply by NGOs under both household and group-led models but with high subsidy levels. This may have distorted willingness to invest. Further interventions could be targeted on supporting a market-driven approach, focusing on upgrading the 30% wells used for drinking and targeted loans or subsidies to the poorest households.

### **Overall conclusions and recommendations**

#### End line survey

- Although it had been originally intended, the survey did not embed the capacity within the woredas to add new facilities to the database of Self-supply facilities that were mapped during the survey, or to update the status of facilities (e.g. where they were upgraded or new water quality tests undertaken). This update will now be done through the end line survey.
- Given delays and the limited time remaining for pilot activities, the end line survey needs to be pushed back as far as possible. The latest possible timing could be May 2017, with analysis and reporting proposed to be completed by August 2017.
- It might be possible to encourage Self-supply facility owners to register their facilities with the woreda if this was related to some sort of incentive such as access to information or advisory support. This could support monitoring in the longer-term if linked to implementation activities by the woredas.
- An adapted survey design with additional data collection will be required in Kalu if the implementation focus shifts to other focus kebeles with better groundwater potential.

#### Woreda-level planning of Self-supply acceleration activities

- It is recommended to plan activities that encourage upgrading as well as promoting investment in new facilities. Upgrading and promoting improved management of facilities (ensuring cleanliness and safe use of lifting devices etc.) has potential for some quick wins, with strong potential to demonstrate improvements in water quality and reduced risk to households.
- Most wells are used for multiple purposes including productive and domestic uses. The most common uses of water are related to hygiene and sanitation. These benefits should be considered when promoting investment in wells, and strategies developed with the participation of agriculture, health and other sectors.
- Levels of mobile phone ownership are high and phone numbers were collected during the survey so there is potential to contact owners by phone or SMS e.g. to send promotional messages or ask follow-up questions.

• There is an opportunity in Kalu to learn from how the agriculture sector has promoted rainwater harvesting, but there is no potential for shallow groundwater development and the facilitating partner (CRS/ WA) is not engaged in supporting family ponds. Promotion of household water treatment is possible, but this seems a low potential woreda for rapid uptake of Self-supply. Other kebeles within the woreda could be targeted.

#### Markets, finance and business development

- Private sector development in all the woredas is at an early stage. Supply chains for products and services related to Self-supply are not well developed but they do exist. Interventions should build on what already exists in these woredas. These service providers receive little attention or support from professionals and agencies, so there is a gap in business development services to fill.
- One practical step is to engage business representatives in the planning of Self-supply acceleration interventions.
- Availability of finance is not the most critical constraint to getting on the Self-supply ladder, but more finance could help owners to upgrade and improve their facilities, or construct to a higher standard. Finance might also be used to extend access to poor households, women and women-headed households.
- There is potential if convinced about the potential viability of the market for MFIs to support household-led investments through loans, which they currently only do for 'productive' irrigation wells. This requires engagement with MFIs including encouragement, support to loan design and follow-up. There is also potential for MFIs to lend to businesses servicing the Self-supply market.
- Most businesses are informal and have limited capacity. Formal registration could bring advantages but also presents risks for enterprises and individuals. Carefully designed business development strategies are needed that focus on both informal and formal businesses. It is also important to try and create an improved enabling environment for the informal ones (e.g. towards registration and licensing).
- There are numerous factors in the wider business environment that constrain local entrepreneurs, for example: poorly targeted public subsidy programmes that distort market demand; registration and licensing processes that are often arduous, costly and, if not achieved, can inhibit access to credit. These are highly complex political economy issues, which can only be resolved by the government. To this end, collective action is needed at kebele, woreda, regional and country level to bring together the diverse existing initiatives in this area, and drive ambition and achievement at scale.

#### **Group-led Self-supply**

- Implementation of the group-led Self-supply approach among MWA partners was found to be diverse. In some cases it is not in line with national standards that require ten or more households to be in a group to qualify for a subsidy. In other cases, the partial subsidy provided by NGO and Government has exceeded the limit set. The type of technology promoted seems to be a critical factor in influencing the number of households in a group or the proportion of households' contribution to the total cost.
- Looking at how services are initiated and implemented, group-led Self-supply has more characteristics of community water supply than what is known elsewhere as Self-supply. The initiative is not strongly bottom-up and there are no financial contributions from group members. To avoid confusion, the name might be changed to something like 'Group-led subsidised schemes'.
- The group-led approach seems to try to replicate some of the features of the 'community managed projects' approach which also seeks to drive down costs (through community contracting) and ensure high levels of community contribution.

- With respect to cost effectiveness, the unit and per capita costs of construction of the group facilities are much higher for hand-dug wells with rope pumps and pulleys compared to national standards set for conventional community water supply. The survey raises questions on the costs of the group-led model, which could be further investigated.
- The study did not examine government implemented group-led Self-supply schemes. It is recommended to complete a study of such schemes using the same survey questions.
- On service levels, the group Self-supply wells are mostly better protected than household Self-supply wells covered by the survey, though water quality needs to be further verified with a larger sample size than achieved in this study. More needs to be done to improve sanitary conditions of the wells and lifting devices.
- Critically, we have not yet identified any strategy in which group-led and household-led approaches, along with community water supply, are implemented together as part of a strategy toward achieving universal coverage. This is an area where MWA also has a comparable advantage and could lead the development of practical approaches.

## 6. References

- Butterworth, J., Sutton, S. and Mekonta, L., 2013. Self-supply as a complementary water services delivery model in Ethiopia. *Water Alternatives*, 6(3): 405-423
- FDRE, 2011. The national WASH implementation framework. [online] Addis Ababa: FDRE. Available at:

www.cmpethiopia.org/media/full\_wash\_implmentation\_framework\_wif/(language)/eng-GB [Accessed 5 May 2016].

- IRC, 2013. Guidelines for developing a Self-supply Acceleration plan for your area. [pdf] Available at: www.ircwash.org/sites/default/files/self\_supply\_planning\_guidelines\_03062014.pdf [Accessed 6 May 2016]
- Mekonta, L., Butterworth, J., Wegari, Z., Gebremedhin, B., Jaleta, M., Tizazu, M. and Hailu, T. (2015) My water, my business: monitoring Self-supply in rural Ethiopia. Poster. [pfd] Available at: www.ircwash.org/sites/default/files/my\_water\_my\_business\_monitoring\_selfsupply\_in\_rural\_ethiopia.pdf [Accessed 6 May 2016]
- MoWE, 2011. National WASH implementation framework. Ministry of Water and Energy, Addis Ababa.
- MoWE, 2012. National policy guidelines for Self-Supply in Ethiopia: Guidelines to support contribution of improved Self Supply to the WASH GTP/ UAP. Federal Democratic Republic of Ethiopia/ Ministry of Water & Energy, Addis Ababa.
- MoWIE, 2014. Manual for accelerating self supply program. Ministry of Water, Irrigation and Energy, Addis Ababa.
- Sutton, S., Butterworth, J. and Mekonta, L., 2012. A *hidden resource: household-led rural water supply in Ethiopia*. IRC International Water and Sanitation Centre, The Hague. [online] Available at http://www.ircwash.org/resources/hidden-resource-household-led-rural-water-supply-ethiopia [Accessed 5 May 2016].

# Annex 1: Survey questionnaires

#### Self-supply basic details (v. 11.0)

#### Question Response

#### New group - please change name Self-supply facility and owner

.

1. New question - please change name 2. Type of (private) water supply facility

Dug-well\_\_\_\_\_ Manually drilled well\_\_\_\_\_ Spring\_\_\_\_\_\_ Rainwater harvesting pond\_\_\_\_\_ Rooftop rainwater harvesting\_\_\_\_\_ Household water treatment and storage\_\_\_\_\_

3. Photo

4. Location 5. Woreda

6. Region

7. Kebele

Omo Nada\_ Dugda\_ Jeldu\_ Kalu\_ Kelela Estie\_ Farta Dera Amhara Oromia\_ Bekele Girissa\_ Walda Kelina Walda Makdela Darara Dalacha Zara\_ Korata Wonchet Angachat Deskuwa Wuchiba Dat 030 031 032 033 01 Addis mender\_ 02 Agamsa\_ 03 Adisalem 029 Ardibo\_ 04 Adame 024 Ketetya 03 Worabeti Kanat Sahirna Wukiro Deremo Askuma Farta Kuskuwam\_ Amijaye\_ Burqa Asendabo Waqtola\_ Goro Seden Biso Gombo\_

8. Who is the owner of the facility?9. Mobile phone number

## 10. Gender of respondent

11. How old are you?

#### Household characteristics

| Male<br>Female |  |
|----------------|--|
| remale_        |  |
|                |  |

12. How many members in the household?

13. Who is the head of this household?

Myself\_\_\_\_\_

|  | Husband or Father  |
|--|--|
|  | Wife or Mother   |
|  | Another man  |
|  | Another woman  |
| 14. What is the marital status of the head of          |  |
| this household?  | Married  |
|  | Single   |
|  | Widowed  |
|  |  |
|  | Divorced/ separated  |
|  | Other  |
|  | Don't know   |
| 15. What is the level of education of the most         |  |
| senior male member of this household?                  | No formal education  |
|  | Some primary education   |
|  | Completed primary (completed grade 8)  |
|  | Completed secondary (completed grade 12)   |
|  | Tertiary   |
| 16. What is the level of education of the most         |  |
| senior female member of this household?                | No formal education  |
|  | Some primary   |
|  | Completed primary (completed Grade 8)  |
|  |  |
|  | Completed secondary (completed Grade 12)   |
|  | Tertiary   |
| 17. Wealth status of househould                        |  |
|  | Poorest third  |
|  | Middle third   |
|  | Richest third  |
| Construction and a                                     | cquisition of facility   |
| 18. Year of construction or purchase (Ethiopian        |  |
| 19. How was the facility constructed?                  |  |
| -  | constructed using own (family) labour  |
|  | constructed using labour of neighbours and friends without payment/ barter                     |
|  | constructed using labour of neighbours, friends or local unskilled labour with payment/ barter |
|  | constructed using hired labour of specialist local artisans (e.g. well diggers- masons)        |
| 20. Were any services or products purchased            |  |
| (with money) to construct or acquire the               | Voc  |
|  | Yes  |
| facility?  | No   |
| 21. If yes, what products or services did you          |  |
|  | esponded Yes to Q20  |
| <ol><li>If yes, where were these services or</li></ol> |  |
|  | a business located within the same kebele  |
|  | a business located within the same woreda  |
|  | a business located outside the woreda  |
| Only answer if you r                                   | esponded Yes to Q20  |
| 23. If yes, what kind of person or enterprise          |  |
|  | local individual/ group of individuals (informal)  |
|  | shop   |
|  | factory or workshop  |
|  | micro-enterprise (e.g. water works enterprise)   |
|  | other formal business  |
| 24. Did you have any kind of financial avanatta        |  |
| 24. Did you have any kind of financial support to      |  |
| make the investment?                                   | None   |
|  | Borrowed money from family- neighbour or friend  |
|  | Used money from traditional/local saving group   |
|  | Loan from saving and credit cooperative  |
|  | Loan from micro-finance institution  |

# Self-supply repeat survey (v. 19.0) Question Response Modified sanitary inspection for traditional wells

| 1. Well mouth covering             |   |
|------------------------------------|---|
|                                    | None  |
|                                    | Loose fitting sheet- planks- wood- plastic- metal etc (with gaps, cracks or holes that will allow debris to enter the well) |
|                                    | Well fitted lid (that will not allow anything to fall into the well)  |
|                                    | Lockable cover in impermeable top slab  |
| 2. Wall mouth protoctive wall      | Sealed unit (pump)  |
| 2. Well mouth protective wall      | None  |
|                                    | Permeable wall (e.g. wood- rotten drum)   |
|                                    | Concrete top slab- no wall  |
|                                    | Impermeable <30 cm high   |
|                                    | Impermeable >30 cm high   |
| 3. Level of well mouth/ wall base  |   |
|                                    | Below ground-level  |
|                                    | Level with surrounding ground<br>Raised above ground (mound)  |
| 4. Apron                           |   |
|                                    | None  |
|                                    | Compacted soil  |
|                                    | Wood/cracked concrete or stone  |
|                                    | Impermeable <0.5 m  |
|                                    | Impermeable >0.5m   |
| 5. Drainage channel                | Nora  |
|                                    | None<br>Apron/ top slab with no lip to divert water   |
|                                    | Earth channel diverts waste water away  |
|                                    | Apron with concrete lip   |
|                                    | Apron- lip + impermeable channel > 3m   |
| 6. Soakaway                        |   |
|                                    | None  |
|                                    | Waste water to plants within 3m   |
|                                    | Wastewater to plants > 3m   |
|                                    | Blocked soakaway  |
| 7. Lining length                   | Operating soakaway  |
|                                    | None  |
|                                    | Top <1 metre below ground level   |
|                                    | Top > 1 meter below ground level  |
|                                    | At top and bottom of well   |
|                                    | Full lining impermeable   |
| 8. Lining material                 |   |
|                                    | None  |
|                                    | Wood/ clay/ dung<br>Wood (close) or dry stone   |
|                                    | Bricks  |
|                                    | Masonry with mortar   |
|                                    | Concrete rings  |
| 9. Seal - lining and parapet       |   |
|                                    | None- water can flow in   |
|                                    | Water cannot flow in- but infiltrates below ground level  |
| 10 Litting device                  | No surface water infiltration possible  |
| 10. Lifting device                 | Rope and bucket/ tyre tube  |
|                                    | Rope and bucket with pulley   |
|                                    | Windlass  |
|                                    | Rope pump   |
|                                    | Hand pump (e.g. Afridev- India Mark II)   |
|                                    | Diesel or Electric pump   |
| 11. Is the lifting device working? |   |
|                                    | Not functioning   |
|                                    | Functioning badly<br>Functioning well   |
| 12. Hygiene (observation)          | r unddoning won   |
|                                    | Rope and bucket on ground between drawing   |
|                                    | Rope/bucket kept off the ground between drawing   |
|                                    | Rope/bucket hanging on post between drawing   |
|                                    | Rope/bucket hanging in well between drawing   |
|                                    | Rope/bucket stored in house between drawing   |
| 12 Latrino provimity               | No rope and bucket needed   |
| 13. Latrine proximity              | Latrine within 10 m- uphill of well (or no noticeable slope)  |
|                                    | Latrine within 10 m- but downhill   |
|                                    | Latrine within 30 m   |

None within 30 m

| 14. Solid/ faecal waste  |   |
|--|---|
|  | Within 5 m of well  |
|  | Within 10 m of well   |
|  | Within 10-30 m of well  |
|  | None within 30 m  |
| 15. During the rainy season do you get standing water around the well? |   |
| water around the well?   | Within 5 m of well<br>Within 10 m of well   |
|  | Within 10-30 m of well  |
|  | None within 30 m  |
| Well cha   | racteristics  |
| 16. What is the depth of the well (in metres                           |   |
| 17. Tendency for collapse  |   |
|  | Used to collapse before we made improvements  |
|  | Collapses frequently below surface  |
|  | Collapses common near surface   |
|  | Needs annual cleaning below water   |
|  | Never collapsed   |
| 18. Well reliability (last 12 months)                                  | Not for all and a second second   |
|  | Not functioning > 90 days   |
|  | Not functioning 30-90 days  |
|  | Not functioning 10-30 days<br>Not functioning < 10 days   |
|  | Functioned all year round   |
| 19. Adequacy   |   |
| 101710040009   | Enough for our family and our neighbours all year round   |
|  | Enough for our family all year round but sometimes not enough for neighbours  |
|  | Only enough year round for domestic use (not enough for irrigation or livestock in dry season)  |
|  | Not enough year round for even domestic use   |
| Improvements   | and maintenance   |
| 20. Did you ever undertake any maintenance or                          |   |
| cleaning of your water supply facility (if this is a                   |   |
| repeat survey, was there any maintenance or                            | Cleaning around well or spring at surface   |
| cleaning since the previous survey)?                                   | Cleaning inside well  |
|  | Chlorination of well<br>Maintenance of lifting device or pump   |
| 21. Did you make any improvements to your                              |   |
| water supply facility since the previous survey                        | Yes   |
| (if no previous survey in the past 12 months)?                         | No  |
|  | esponded Yes to Q21   |
| 22. What improvements did you make?                                    | ,   |
|  | Well deepening  |
|  | Improvements to well headworks  |
|  | Improvements to lifting device or pump  |
| <b>.</b>   | Protection of spring  |
|  | esponded Yes to Q21   |
| 23. How did you make these improvements?                               | uning own (family) labour   |
|  | using own (family) labour   |
|  | using labour of neighbours and friends without payment/ barter<br>using labour of neighbours and friends with payment/barter            |
|  | using hired labour of specialist local artisans (e.g. well diggers- masons)   |
| Use a  | id users  |
| 24. For what purpose(s) do your household use                          |   |
| this private source?   | Drinking  |
|  | Cooking   |
|  | Cleaning  |
|  | Bathing   |
|  | Washing clothes   |
|  | Cattle, donkeys and others large livestock  |
|  | Small livestock   |
| Only answer if you res   | Irrigation<br>ponded Irrigation to Q24  |
| 25. If irrigation, type of crops                                       |   |
|  | vegetables  |
|  | fruits  |
|  | khat  |
|  | coffee  |
| Only answer if you res   | ponded Irrigation to Q24  |
| 26. If irrigation, estimate of annual income from                      |   |
| 27. What is your main source of water for                              |   |
| drinking?  |   |
| -  | Communal: Borehole (motorised pump)   |
| -  | Communal: Borehole with handpump  |
|  | Communal: Borehole with handpump<br>Communal: Hand dug well with handpump   |
|  | Communal: Borehole with handpump<br>Communal: Hand dug well with handpump<br>Communal: Protected spring                                 |
|  | Communal: Borehole with handpump<br>Communal: Hand dug well with handpump<br>Communal: Protected spring<br>Communal: Unprotected spring |
|  | Communal: Borehole with handpump<br>Communal: Hand dug well with handpump<br>Communal: Protected spring                                 |

|   | Private: neighbours self-supply                           |
|---|---|
| 28. Do you share this private source with other |   |
| households?                                     | Yes   |
|   | No  |
| Only answer if you r                            | responded Yes to Q28                                      |
| 29. With how many other households do you       |   |
|   | responded Yes to Q28                                      |
| 30. For what purposes do your neighbours        |   |
|   | Drinking  |
|   | Cooking   |
|   | Cleaning  |
|   | Bathing   |
|   | Washing clothes   |
|   | Cattle and other large livestock                          |
|   | Small livestock   |
|   | Irrigation  |
| lloor oo  | tisfaction  |
|   | lusiaction  |
| 31. How satisfied are you with your Self-supply |   |
| facility?                                       | Strongly not satisfied                                    |
|   | Not satisfied   |
|   | Neutral   |
|   | Satisfied   |
|   | Very satisfied  |
| 32. What could you do to make improvements?     |   |
|   | itation   |
| 33. Does this household have its own latrine or |   |
| toilet?   | Yes   |
|   | No  |
| Only answer if you r                            | responded Yes to Q33                                      |
| 34. If yes, type of toilet                      |   |
|   | ventilated improved pit latrine (VIP)                     |
|   | pit latrine with concrete (or other cleanable) slab       |
|   | pit latrine without cleanable slab                        |
|   | composting toilet   |
|   | other improved sanitation facility                        |
|   | other unimproved sanitation facility                      |
| Only answer if you                              | responded No to Q33                                       |
| 35. If no, what do you do?                      |   |
|   | go to bush, open defecation                               |
|   | use neighbours latrine or toilet                          |
| Household water tr                              | reatment and storage                                      |
| 36. Do you regularly treat your drinking water? | eathent and storage                                       |
| So. Do you regularly treat your uninting water: | Straining water through a cloth                           |
|   | Leaving water to stand                                    |
|   | Boiling   |
|   |   |
|   | Chlorination after water collection                       |
| 147-1   | Use of a filter   |
|   | r quality   |
| 37. Water quality sample taken?                 | M   |
|   | Yes   |
| <b>.</b>  | No  |
|   | esponded Yes to Q37                                       |
| 38. Date water sample taken                     |   |
|   | esponded Yes to Q37                                       |
| 39. From where was the water sample taken?      |   |
|   | Source  |
|   | Stored water in household (taken earlier from the source) |
|   | Stored water in household (after household treatment)     |
| Only answer if you re                           | esponded Yes to Q37                                       |
| 40. Label on water sample bag                   |   |
|   |   |
|   |   |

#### Self-supply water quality results (v. 3.0) Question Response Water quality test results

- 1. Label on water quality sample bag
- 2. Date of test result
- 3. MPN/100ml
- 4. Health risk category

Low Risk/ Safe\_\_\_\_\_ Intermediate risk/ probably safe\_\_\_\_\_ Intermediate risk/ possibly safe\_\_\_\_\_ Intermediate risk/ possible unsafe\_\_\_\_\_ High risk/ unsafe\_\_\_\_\_ Very high risk/ unsafe\_\_\_\_\_

\_\_\_\_\_

#### Self-supply group basic details (v. 9.0) Response

#### Question

1. Type of (group) water supply facility

3. Photo 4. Location 5. Woreda

6. Region

7. Kebele

Self-supply facility and owner Dug-well Manually drilled well Spring\_ Rainwater harvesting pond\_ Rooftop rainwater harvesting\_ 2. Type of technology used to lift water Motorized engine pump?\_ Afrideve hand pump\_ Treadle pump\_ Rope pump\_ Omo Nada\_ Dugda\_ Jeldu Kalu\_ Kelela Estie Farta Dera Amhara Oromia\_ Bekele Girissa Walda Kelina Walda Makdela Darara Dalacha Zara\_ Korata Wonchet Angachat Deskuwa Wuchiba Dat 030 031 032 033 01 Addis mender\_ 02 Agamsa 03 Adisalem 029 Ardibo 04 Adame 024 Ketetya 03 Worabeti Kanat Sahirna Wukiro Deremo Askuma Farta Kuskuwam\_ Amijaye Burga Asendabo Waqtola\_ Goro Seden Biso Gombo Kedida

8. Who is responsible for the facility (contact)? 9. Mobile phone number

formed?

#### Group characteristics

10. How is the scheme initiated and the group

upon request of the community for a group self supply\_ Initiated by the NGO working in the woreda\_ initiated by woreda/ kebele government\_

| 11. How is the group managed?                       |   |
|---|---|
|   | As a WASHCO (water committee)   |
| 12. Is there a care taker?                          |   |
|   | yes, there is a paid care taker   |
|   | there is a voluntary care taker   |
|   | No, there is no one assigned  |
| 13. Is user fee collected for O&M?                  |   |
|   | Yes, using pay per use system   |
|   | Yes, flat rates are set per household   |
|   | no regular tariff, but use communal one time fund raising system                                |
| Only answer if you responded Ye                     | s, using pay per use system to Q13  |
| 14. How much is the tariff in ETB per liter?        |   |
|   | flat rates are set per household to Q13   |
| <ol><li>How much is the tariff in ETB per</li></ol> |   |
| 16. How many members (households) in the            |   |
| 17. What is the name of the group or facility?      |   |
| Construction and                                    | acquisition of facility   |
| 18. Year of construction (Ethiopian calender)       |   |
| 19. Who constructed the facility?                   |   |
|   | full construction by NGO/local government   |
|   | construction by NGO/local government with contribution of households in the group               |
|   | fully by the group members themselves   |
|   | vernment with contribution of households in t   |
| 20. What was the contribution of the group          |   |
| 21. How was the facility constructed?               |   |
|   | constructed using own (group) labour  |
|   | constructed using labour of neighbours, friends or local unskilled labour with payment/ barter_ |
|   | constructed using hired labour of specialist local artisans (e.g. well diggers- masons)         |
|   | vernment with contribution of households in t   |
| 22. What was the contribution of NGO/local          |   |
| 23. Were any services or products purchased         |   |
| by the group(with money) to construct or            | Yes   |
| acquire the facility?                               | No  |
|   | responded Yes to Q23  |
| 24. What products or services did the group         |   |
|   | responded Yes to Q23  |
| 25. What is the total sum of money contributed      |   |
| 26. Were any services or products purchased         |   |
| by NGO/ local government (with money) to            | Yes   |
| construct or acquire the facility?                  | No  |
|   | responded Yes to Q26  |
| 27. What services and products were paid for        |   |
|   | responded Yes to Q26  |
| 28. What is the total sum of money contributed      |   |
|   | responded Yes to Q23  |
| 29. Where were these services or products           |   |
|   | a business located within the same kebele   |
|   | a business located outside the Kebele but within the same Woreda                                |
| Only analysis if you                                | a business located outside the woreda   |
|   | responded Yes to Q23  |
| 30. If yes, what kind of person or enterprise       | least individual/ group of individuals (informal)   |
|   | local individual/ group of individuals (informal)   |
|   | shop<br>factory or workshop   |
|   | ,   |
|   | micro-enterprise (e.g. water works enterprise)<br>other formal business                         |
| 21. Did you have any kind of other finan-i-!        |   |
| 31. Did you have any kind of other financial        | Neno  |
| support to make the investment?                     | None<br>Borrowed money from family- neighbour or friend   |
|   | Used money from traditional/local saving group  |
|   | Loan from saving and credit cooperative   |
|   | Loan from saving and credit cooperative   |
|   |   |

| Self-sup                                | ply repeat survey (v. 6.0)  |
|---|---|
| Question                                | Response  |
|   | y inspection for traditional wells  |
| <ol> <li>Well mouth covering</li> </ol> |   |
|   | None  |
|   | Loose fitting sheet- planks- wood- plastic- metal etc (with gaps, cracks or holes that will allow debris to enter the well) |
|   | Well fitted lid (that will not allow anything to fall into the well)<br>Lockable cover in impermeable top slab              |
|   | Sealed unit (pump)  |
| 2. Well mouth protective wall           |   |
|   | None  |
|   | Permeable wall (e.g. wood- rotten drum)   |
|   | Concrete top slab- no wall  |
|   | Impermeable <30 cm high   |
|   | Impermeable >30 cm high   |
| 3. Level of well mouth/ wall base       |   |
|   | Below ground-level  |
|   | Level with surrounding ground   |
| 4. 4 -                                  | Raised above ground (mound)   |
| 4. Apron                                | None  |
|   | Compacted soil  |
|   | Wood/cracked concrete or stone  |
|   | Impermeable <0.5 m  |
|   | Impermeable >0.5m   |
| 5. Drainage channel                     |   |
| 0                                       | None  |
|   | Apron/ top slab with no lip to divert water   |
|   | Earth channel diverts waste water away  |
|   | Apron with concrete lip   |
|   | Apron- lip + impermeable channel > 3m   |
| 6. Soakaway                             |   |
|   | None  |
|   | Waster water to plants within 3m  |
|   | Wastewater to plants > 3m<br>Blocked soakaway   |
|   | Operating soakaway  |
| 7. Lining length                        |   |
| 7. Enning length                        | None  |
|   | Top <1 metre below ground level   |
|   | Top > 1 meter below ground level  |
|   | At top and bottom of well   |
|   | Full lining impermeable   |
| 8. Lining material                      |   |
| -                                       | None  |
|   | Wood/ clay/ dung  |
|   | Wood (close) or dry stone   |
|   | Bricks  |
|   | Masonry with mortar   |
|   | Concrete rings  |
| 9. Seal - lining and parapet            |   |
|   | None- water can flow in   |
|   | Water cannot flow in- but infiltrates below ground level<br>No surface water infiltration possible                          |
| 10. Lifting device                      | No surface water minimum possible   |
| TO. Enting device                       | Rope and bucket/ tyre tube  |
|   | Rope and bucket with pulley   |
|   | Windlass  |
|   | Rope pump   |
|   | Hand pump (e.g. Afridev- India Mark II)   |
|   | Diesel or Electric pump   |
| 11. Is the lifting device working?      |   |
|   | Not functioning   |
|   | Functioning badly   |
|   | Functioning well  |
| 12. Hygiene (observation)               | Press and builded as an end before a density  |
|   | Rope and bucket on ground between drawing   |
|   | Rope/bucket kept off the ground between drawing<br>Rope/bucket hanging on post between drawing                              |
|   | Rope/bucket hanging on post between drawing   |
|   | Rope/bucket nanging in wen between drawing  |
|   | No rope and bucket needed   |
| 13. Latrine proximity                   | •   |
|   | Latrine within 10 m- uphill of well (or no noticeable slope)  |
|   | Latrine within 10 m- but downhill   |
|   | Latrine within 30 m   |
|   | None within 30 m  |

| 14. Solid/ faecal waste   |  |
|---|--|
|   | Within 5 m of well   |
|   | Within 10 m of well  |
|   | Within 10-30 m of well   |
|   | None within 30 m   |
| 15. During the rainy season do you  |  |
| get standing water around the well?   | Within 5 m of well   |
|   | Within 10 m of well<br>Within 10-30 m of well  |
|   | None within 30 m   |
| Well  | characteristics  |
| 16. What is the depth of the well (in   |  |
| 17. Tendency for collapse   |  |
|   | Used to collapse before we made improvements   |
|   | Collapses frequently below surface   |
|   | Collapses common near surface  |
|   | Needs annual cleaning below water  |
|   | Never collapsed  |
| 18. Well reliability (last 12 months)   |  |
|   | Not functioning > 90 days  |
|   | Not functioning 30-90 days   |
|   | Not functioning 10-30 days   |
|   | Not functioning < 10 days  |
|   | Functioned all year round  |
|   | ioning 30-90 days Not functioning 10-30 days No  |
| <ol> <li>19. If scheme is poorly functioning,</li> <li>20. Adequacy</li> </ol>  |  |
| 20. Adequacy  | Enough for the group and others sharing the scheme all year round  |
|   | Enough for the group all year round but sometimes not enough for others outside of the group sharing the scheme  |
|   | Only enough year round for domestic use (not enough for irrigation or livestock in dry season)   |
|   | Not enough year round for even domestic use  |
| Improvem  | ents and maintenance   |
| 21. Did you ever undertake any  |  |
| maintenance or cleaning of your   | None   |
| water supply facility (if this is a repeat  | Cleaning around well or spring at surface  |
| survey, was there any maintenance   | Cleaning inside well   |
| or cleaning since the previous  | Chlorination of well   |
| survey)?  | Maintenance of lifting device or pump  |
| 22. Did you make any improvements   |  |
| to your water supply facility since the   |  |
| previous survey (if no previous survey  |  |
|   | you responded Yes to Q22   |
| <ol><li>What improvements did you</li></ol>   |  |
|   | Well deepening   |
|   | Well deepening   |
|   | Improvements to well headworks   |
|   | Improvements to well headworks<br>Improvements to lifting device or pump   |
| Only answer if  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring   |
|   | Improvements to well headworks<br>Improvements to lifting device or pump   |
| <b>Only answer if</b><br>24. How did you make these   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring   |
|   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using unskilled local labor with payment/barter  |
| 24. How did you make these  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using unskilled local labor with payment/barter<br>using inred labour of specialist local artisans (e.g. well diggers- masons)   |
| 24. How did you make these<br>Only answer if  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22   |
| 24. How did you make these  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22   |
| 24. How did you make these<br>Only answer if  | Improvements to well headworks   |
| 24. How did you make these<br>Only answer if  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members supported by NGO/local government   |
| 24. How did you make these<br><b>Only answer if</b><br>25. Who paid for the improvements, if  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using hirde labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government   |
| 24. How did you make these<br>Only answer if<br>25. Who paid for the improvements, i  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members supported by NGO/local government   |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your</li> </ul>  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labor with payment/barter<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members on their own<br>full improvement cost is born by NGO/local government<br>se and users   |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using onskilled local labor with payment/barter<br>using inskilled local labor with payment/barter<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members on their own<br>full improvement cost is born by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking  |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your</li> </ul>  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cooking  |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>   | Improvements to well headworks   |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labour<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing  |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>   | Improvements to well headworks   |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members on their own<br>full improvement cost is born by NGO/local government<br>tull improvement cost is born by NGO/local government<br>for inking<br>Cooking<br>Bathing<br>Washing clothes  |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using own group labor labour<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing<br>Cattle, donkeys and others large livestock   |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private source?</li> </ul>  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labor with payment/barter<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>f<br>Group members on their own<br>group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing<br>Mashing clothes<br>Small livestock  |
| <ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private source?</li> </ul>  | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labor with payment/barter<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing<br>Washing clothes<br>Cattle, donkeys and others large livestock<br>Small livestock<br>Irrigation<br>u responded Irrigation to Q26  |
| 24. How did you make these<br><b>Only answer if</b><br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br><b>Only answer if you</b>   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labour '<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing<br>Cattle, donkeys and others large livestock<br>Small livestock<br>Irrigation<br>u responded Irrigation to Q26<br>vegetables  |
| 24. How did you make these<br><b>Only answer if</b><br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br><b>Only answer if you</b>   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>group members and users<br>Drinking<br>Cooking<br>Cleaning<br>Bathing<br>Washing clothes<br>Cattle, donkeys and others large livestock<br>small livestock<br>trigation<br>u responded Irrigation to Q26<br>vegetables<br>fruits |
| 24. How did you make these<br><b>Only answer if</b><br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br><b>Only answer if you</b>   | Improvements to well headworks   |
| 24. How did you make these<br>Only answer if<br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br>Only answer if you<br>27. If irrigation, type of crops   | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labor with payment/barter<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing<br>Cattle, donkeys and others large livestock<br>Small livestock<br>Irrigation<br>u responded Irrigation to Q26<br>vegetables<br>fults<br>khat<br>coffee  |
| 24. How did you make these<br>Only answer if<br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br>Only answer if you<br>27. If irrigation, type of crops<br>Only answer if you   | Improvements to well headworks   |
| 24. How did you make these<br>Only answer if<br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br>Only answer if you<br>27. If irrigation, type of crops<br>Only answer if you<br>28. If irrigation, estimate of annual                                    | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labor with payment/barter<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing<br>Cattle, donkeys and others large livestock<br>Small livestock<br>Irrigation<br>u responded Irrigation to Q26<br>vegetables<br>fults<br>khat<br>coffee  |
| 24. How did you make these<br>Only answer if<br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br>Only answer if you<br>27. If irrigation, type of crops<br>Only answer if you<br>28. If irrigation, estimate of annual<br>29. What is your main source of | Improvements to well headworks   |
| 24. How did you make these<br>Only answer if<br>25. Who paid for the improvements, if<br>26. For what purpose(s) do your<br>group members use this private<br>source?<br>Only answer if you<br>27. If irrigation, type of crops<br>Only answer if you<br>28. If irrigation, estimate of annual                                    | Improvements to well headworks<br>Improvements to lifting device or pump<br>Protection of spring<br>you responded Yes to Q22<br>using unskilled local labor with payment/barter<br>using unskilled local labor with payment/barter<br>using hired labour of specialist local artisans (e.g. well diggers- masons)<br>you responded Yes to Q22<br>Group members on their own<br>group members on their own<br>group members supported by NGO/local government<br>full improvement cost is born by NGO/local government<br>se and users<br>Drinking<br>Cleaning<br>Bathing<br>Cattle, donkeys and others large livestock<br>Small livestock<br>Irrigation<br>u responded Irrigation to Q26<br>vegetables<br>fults<br>khat<br>coffee  |

| members?  | Communal: Borehole (motorised pump)<br>Communal: Borehole with handpump<br>Communal: Hand dug well with handpump<br>Communal: Protected spring<br>Communal: Unprotected spring<br>Surface water (river, stream, pond)<br>Private: own self-supply<br>Private: neighbours self-supply |
|---|--|
| <ul><li>30. Do you share this group source with others (i.e. beyond the group members)?</li><li>31. How many households in total</li></ul>    | Yes<br>No  |
| 32. For what purposes do others (non-<br>group members) collect water from<br>the group source?   | Drinking<br>Cooking<br>Cleaning<br>Bathing<br>Washing clothes<br>Cattle and other large livestock<br>Small livestock   |
|   | Irrigation   |
| 33. How satisfied are you with your   | er satisfaction  |
| Self-supply facility?   | Strongly not satisfied<br>Not satisfied<br>Neutral<br>Satisfied<br>Very satisfied  |
| 34. What is the average amount of 35. Is there a limit to how much water individual households can use?                                       | Yes  |
| Only answer if y  | No<br>vou responded Yes to Q35   |
| <ul><li>36. What is the limit per household</li><li>37. How long on average do user wait</li><li>38. How do you rate the quality of</li></ul> |  |
| water for human consumption?  | Good<br>fair<br>poor   |
| 39. If there are concerns with water quality what does it relate to?  | bad smelltastetoos   |
| 40. Has water quality test been<br>conducted by NGO or local<br>government?   | Yes<br>No  |
| Only answer if y  | vou responded Yes to Q40   |
| <ul><li>41. When was the last water quality</li><li>42. What could you do to make</li></ul>   |  |
| Ň   | Vater quality  |
| 43. Water quality sample taken?   | Yes<br>No  |
| Only answer if y  | rou responded Yes to Q43   |
|   | ou responded Yes to Q43  |
| 45. From where was the water  | Source   |
|   | Stored water in household (taken earlier from the source)<br>Stored water in household (after household treatment)   |
|   | ou responded Yes to Q43  |
| 46. Label on water sample bag   | Sanitation   |
| 47. Does this household have its own latrine or toilet?   | Yes<br>No  |
| 48. If yes, type of toilet  | ventilated improved pit latrine (VIP)<br>pit latrine with concrete (or other cleanable) slab<br>pit latrine without cleanable slab<br>composting toilet<br>other improved sanitation facility  |
| Only answer if  | other unimproved sanitation facility<br>you responded No to Q47  |
| 49. If no, what do you do?  |  |
|   | go to bush, open defecation<br>use neighbours latrine or toilet  |
|   |  |

Household water treatment and storage 50. Do you regularly treat your drinking water? Straining water through a cloth\_\_\_\_\_ Leaving water to stand\_\_\_\_\_ Boiling\_\_\_\_\_ Chlorination after water collection\_\_\_\_ Use of a filter\_\_\_\_\_

#### Self-supply water quality results (v. 1.0) Question Response Water quality test results

- 1. Label on water quality sample bag
- 2. Date of test result
- 3. MPN/100ml
- 4. Health risk category

Low Risk/ Safe\_\_\_\_\_ Intermediate risk/ probably safe\_\_\_\_\_ Intermediate risk/ possibly safe\_\_\_\_\_ Intermediate risk/ possible unsafe\_\_\_\_\_ High risk/ unsafe\_\_\_\_\_ Very high risk/ unsafe\_\_\_\_\_

\_\_\_\_\_

### Enterprise basic details (v. 3.0)

\_

\_

\_\_\_\_\_ 

| Question   | Response            |
|--|---------------------|
| Enterprise   | basic details       |
| 1. Name of business  |                     |
| 2. Name of owner   |                     |
| 3. Address   |                     |
| 4. Name of person interviewed  |                     |
| 5. Mobile phone number   |                     |
| 6. Email   |                     |
| 7. Position of person interviewed  |                     |
| 8. Is the business registered?   |                     |
|  | Yes                 |
|  | No                  |
| Only answer if you   | responded Yes to Q8 |
| <ol> <li>Business registration certificate number</li> <li>Location of premises</li> </ol> |                     |
|  |                     |

Photo - person interviewed
 Photo - premises
 Photo - signboard

| Enterprise busine   | ess activities (v. 5.0)  |
|---|--|
| Question  | Response   |
| Products a  | and services   |
| 1. Which water-supply related products does the   |  |
| 2. Which sanitation related products does the   |  |
| 3. Which hygiene related products does the  |  |
| 4. Which other (none water, sanitation or hygiene   |  |
|   |  |
| 5. Which water-supply related services does the 6. Which sanitation related services does the |  |
|   |  |
| 7. Which hygiene related services does the  |  |
| 8. Which other (none water, sanitation or hygiene   | ·  |
| 9. Who buys the products or services?   |  |
|   | Government   |
|   | NGOs   |
|   | other businesses   |
|   | individuals  |
| Product and   | service photos   |
| 10. Photo 1 (product or service)  |  |
| <ol> <li>Photo 2 (product or service)</li> </ol>  |  |
| 12. Photo 3 (product or service)  |  |
|   | and finance  |
| 13. Has a business plan ever been produced?   |  |
|   | Yes  |
|   | No   |
| Only answer if you re   | esponded Yes to Q13  |
| 14. Did you receive assistance to produce this  |  |
| · · · - · · · · · · · · · · · · · · · ·   | Yes  |
|   | No   |
| Only answer if you r  | esponded Yes to Q14  |
| 15. Who provided assistance to produce the  |  |
| 16. Have you ever taken a loan to invest in the   |  |
| business?   | Yes  |
| 00311033 :  | No   |
| Only answor if you r  | esponded Yes to Q16  |
|   | esponded res to aro  |
| 17. Who provided the loan?  | Drivete individual   |
|   | Private individual   |
|   | State-backed micro-finance institute                             |
|   | Private micro-finance institute                                  |
|   | Bank   |
|   | NGO  |
| 18. Where do you have an account to save  |  |
| money/ make payments?   | commercial bank  |
|   | government MFI   |
|   | private MFI  |
| <ol><li>Have you ever received business</li></ol>   |  |
| development services?   | Yes  |
|   | No   |
| 20. Who provided these business development   |  |
| services?   | woreda-level government including SMEs office                    |
|   | zonal-level government   |
|   | regional-level government  |
|   | NGO  |
|   | MFI or bank  |
|   | private company  |
| Size and  | sentiment  |
| 21. Estimated annual revenue (in Birr) in past  |  |
| 22. What markets does the business reach?   |  |
|   | Customers mainly within the same kebele                          |
|   | Customers in multiple kebeles- but mainly within the same woreda |
|   |  |

|   | Customers in multiple woredas within the same zone         |
|---|--|
|   | Customers at regional scale (reaching 2 or more zones)     |
|   | Customers at national scale (reaching 2 or more regions)   |
| 23. What is your opinion on the size of the marke   | t  |
| for your WASH (products and services)               | small and stagnant or declining                            |
|   | small but growing  |
|   | large but stagnant or declining                            |
|   | large and growing  |
|   | we dont sell any WASH-specific products and services       |
| 24. What are the top 3 most critical constraints to |  |
| your WASH business?                                 | low demand for products and services (few customers)       |
|   | lack of business finance (investment capital)              |
|   | lack of business development services (including training) |
|   | lack of suitable premises (land, space)                    |
|   | lack of equipment  |
|   | administrative e.g. licenses, permissions, approvals etc   |
| 25. Use this space for any other remarks to         |  |
|   |  |

| Financial in             | nstitution basic details (v. 5.0)      |
|--------------------------|--|
| Question                 | Response                               |
|                          | Basic details                          |
| 1. Name of institution   |  |
| 2. Type of institution   |  |
|                          | Micro-finance institution (government) |
|                          | Micro-finance institution (private)    |
|                          | Savings and Credit Cooperative         |
|                          | Self-help group                        |
|                          | Traditional saving scheme              |
|                          | Bank                                   |
| 3. Name of respondant    |  |
| 4. Position              |  |
| 5. Mobile phone number   |  |
| 6. Email address         |  |
| 7. Region                |  |
| / negion                 | Amhara                                 |
|                          | Oromia                                 |
| 8. Woreda                | Gronna                                 |
|                          | Omo Nada                               |
|                          |  |
|                          | Dugda                                  |
|                          | Jeldu                                  |
|                          | Kalu                                   |
|                          | Kelela                                 |
|                          | Estie                                  |
|                          | Farta                                  |
|                          | Dera                                   |
| 9. Institutional address |  |
| 10. GPS location         |  |
| 11. Photo of premises    |  |
| 12. Other comments       |  |
|                          |  |

|  | mant interview (v. 3.0)          |
|--|----------------------------------|
| Question   | Response<br>nt details           |
| 1. Name of organisation                            |                                  |
| 2. Name of respondant                              |                                  |
| 3. Position (within organisation i.e. job title or |                                  |
| 4. Mobile telephone number                         |                                  |
| 5. Date of survey                                  |                                  |
| 6. Location of survey                              |                                  |
| Self-supply exte                                   | ent and potential                |
| 7. Are you able to estimate the number of family   |                                  |
| or traditional (household-owned) wells within      | Yes                              |
| your area?   | No                               |
| Only answer if you i                               | responded Yes to Q7              |
| 8. The area your estimate refers to is a           | -                                |
| -  | region                           |
|  | zone                             |
|  | woreda                           |
|  | kebele                           |
| Only answer if you i                               | responded Yes to Q7              |
| 9. The name or this area is                        |                                  |
| Only answer if you i                               | responded Yes to Q7              |
| 10. How many family or traditional (household-     |                                  |
| Businesses providing Self-supp                     | ly related products and services |
| 11. Do you know of businesses within your area     |                                  |
| that provide products and services relevent to     | Yes                              |
| Self-supply (these could include well diggers,     | No                               |
|  | esponded Yes to Q11              |
| 12. The area your estimate refers to is a          | •                                |
| ·  | region                           |
|  | zone                             |
|  | woreda                           |
|  | kebele                           |
| 13. The name or this area is                       |                                  |
|  | esponded Yes to Q11              |
| 14. How many businesses do you estimate in         |                                  |
|  | 0                                |
|  | 1-4                              |
|  | 5-9                              |
|  | 10-20                            |
|  | 10-20<br>20-50                   |
|  |                                  |
| 1E List the types of business and names/           | >50                              |
| 15. List the types of business and names/          | upply invoctmonte                |
|  | upply investments                |
| 16. Do you know of institutions within your area   | Vaa                              |
| that provide finance for household level           | Yes                              |
| investments in water (Self-supply)?                | No                               |
|  | esponded Yes to Q16              |
| 17. The area your estimate refers to is a          |                                  |
|  | region                           |
|  | zone                             |
|  |                                  |
|  |                                  |

| Lending policies and portfolio (v. 4.0)                    |  |  |
|--|--|--|
| Question   | Response   |  |
|  | es and portfolio   |  |
| 1. Do you provide finance for irrigation, water            |  |  |
| supply, sanitation or hygiene investments by               | Yes  |  |
| households?  | No   |  |
| Only answer if you   | responded No to Q1   |  |
| <ol><li>If no, why don't you provide finance for</li></ol> |  |  |
|  | We've never considered it before   |  |
|  | Low demand from households   |  |
|  | Such investments are not on our list   |  |
|  | Lack of collateral to secure loans   |  |
| Only answer if you   | responded Yes to Q1  |  |
| 3. If yes, what are the conditions attached?               |  |  |
|  | No conditions, all household water, sanitation or hygiene related investments eligible |  |
|  | Only water supply investments eligible (not sanitation or hygiene)                     |  |
|  | Investments must be related to productive uses of water i.e. livestock or irrigation   |  |
| Only answer if you   | responded Yes to Q1  |  |
| 4. If yes, which financial products do you offer           |  |  |
|  | responded Yes to Q1  |  |
| 5. If more than one more product for household             |  |  |
|  | responded Yes to Q1  |  |
| 6. What is the maximum loan size for                       |  |  |
|  | responded Yes to Q1  |  |
| 7. What forms of collateral do you accept to               |  |  |
|  | Group collateral   |  |
|  | Salary   |  |
|  | House  |  |
|  | Farmland   |  |
| Only anowar if you   | responded Yes to Q1  |  |
|  | responded res to an  |  |
| 8. If relevant, what is the typical interest rate          | responded Yes to Q1  |  |
|  | responded fes to Q1  |  |
| 9. If relevant, what is the typical repayment              | waanan dad Vaa da Ol   |  |
|  | responded Yes to Q1  |  |
| 10. How many existing clients (irrigation, water,          |  |  |
| 11. Do you provide finance for enterprises                 | N  |  |
| engaged in business relating to irrigation, water,         |  |  |
| sanitation or hygiene?                                     | No   |  |
|  | esponded Yes to Q11  |  |
| 12. How many existing business clients (active             |  |  |
| 13. Would you be interested in lending more to             |  |  |
| such clients if we help to put these businesses            | Definitely yes   |  |
| in touch with you?   | Maybe  |  |
|  | No   |  |
|  |  |  |

#### Wealth categories (v. 2.0)

Question

### Definition of wealth ranking categories

1. Woreda / dssgaaD

Omo Nada / DDssasdSA\_\_\_\_\_ Dudga / ds\_\_\_\_\_ Jeldu / asdd\_\_\_\_\_ Kalu / dddd\_\_\_\_\_ Kelela\_\_\_\_ Estie\_\_\_\_ Farta / kkkfk\_\_\_\_\_ Dera / IIIId\_\_\_\_\_

\_\_\_\_\_

Response

2. Definition of poorest category / hhdhdh

3. Definition of middle category / jjjdj

4. Definition of richest category / kkskks

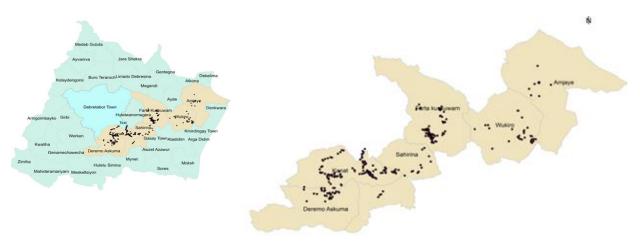
| Woreda   | Definition   |
|----------|--|
| Omo Nada | <b>Poor:</b> Poor quality and absence of independent house for cooking, living and livestock; Frequent dropout of their children from school because of failure of the family to meet children's basic needs; Unable to cover annual food demand of the family and engaged in temporary employment; Possession of no or small farm land; No opening to accept agricultural packages; No saving culture.  |
|          | <b>Middle</b> : Have independent houses for living, cooking and livestock; Educate all school age children; Slow adopters of agricultural packages; Cover annual food demands of the family; Have farm land and oxen for ploughing; Modest saving from sale of agricultural products.  |
|          | <b>Rich:</b> Quality houses roofed by corrugated iron that have independent areas for living, cooking and livestock; Educate all school age children; Have own irrigable and or farm lands, and oxen to cultivate land; Early adopters of agricultural packages and willingness to share with others; Possession of perennial crops such as coffee & 'khat'; Cover annual food demands of the family and have extra to sell for lean period; Savings from sale of agricultural products. |
| Kelela   | <b>Poor</b> : Only 3-6 months food secured per year; Do not have additional or diversified income sources; Not able to send their children to school; Not able to purchase agricultural inputs; Lack of household assets (livestock etc.); Productive Safety Net Program (PSNP) beneficiaries; Less than 3,000 Birr annual income per capita.  |
|          | <b>Middle</b> : Able to feed their family for greater than 9 months; Access to few additional income sources; Partially able to purchase agricultural inputs; Few children sent to school; Access to some household assets (livestock etc.); 3,000 to 9,000 Birr annual income per capita.   |
|          | <b>Rich</b> : Food secured all year round, Able to send their children with necessary supplies; Additional or diversified income (small shop in town or kebele, residence house in town for renting or family use, irrigation land etc.), Able to purchase full agricultural inputs by themselves, Annual income more than 9,000 Birr per capita.  |
| Estie    | Poor: Landless.  |
|          | Middle: Own land up to one hectare; some cattle; two oxen.   |
|          | <b>Rich:</b> Own more than one hectare of land, four oxen; own livestock like mule, cows; house with corrugated iron roof.   |
| Dera     | Poor: No oxen; landless or renting land or less than 0.25 hectare.   |
|          | Middle: Renting land from others; one or two oxen; less than 1 hectare land.   |
|          | <b>Rich:</b> one to four hectares land; livestock; irrigation well or river access.  |

# Annex 2: Definition of wealth groups for pilot woredas

| Dugda | <ul> <li>Poor: Food insecure throughout the year; unable to send children to school; unable to buy and use agricultural inputs; no ox or other livestock; owning less than a hectare of farmland.</li> <li>Middle: Food secure for 9 months of year; partially able to send children to school with minimum package; unable to buy and use full agriculture inputs; 2- 2.5 hectares of farmland; 2- 4 oxen.</li> <li>Rich: Food secure throughout the year; able to send all children to school with all requirements (notebooks, books, uniform etc.); fully buy and use all necessary agriculture inputs; more than three hectares of farmland; enough capital to manage family; more than four oxen.</li> </ul> |
|-------|--|
| ΚαΙυ  | <ul> <li>Poor: Household size 4-6; cultivated land less than 0.20 hectare excluding communal grazing; Annual income from 1400-1800 Birr; 3-5 Sheep, Cattle, Oxen, Camel; Productive Safety Net Program (PSNP) beneficiary.</li> <li>Middle: Household size 6-8; Cultivated land from 0.2-1.0 hectare excluding communal grazing land; Annual income from 3600-5800 Birr; 15-30 Sheep 15-30, 4-5 Cattle 4-5, 1 Oxen, 1-2 Camels.</li> <li>Rich: Household size 7-9; Cultivated land over 1 hectare excluding communal grazing land; Annual income greater than 8000 Birr; 35-55 Sheep, 7-8 Cattle 1-3 Oxen, 4-6 Camels.</li> </ul>  |
| Farta | <ul> <li>Poor: No ox; no mule; residential house is tukul; family food secured only for part of year; no permanent crops or trees such as coffee and eucalyptus; less than 0.5ha farmland.</li> <li>Middle: 1- 2 oxen; a mule for farm; corrugated iron sheet covered house but not well furnished; family food secured throughout year; some permanent crops or trees such as coffee and eucalyptus; 0.5- 1.25ha farmland.</li> <li>Rich: More than 2 oxen; 1 mule for transport; well-furnished corrugated iron sheet covered house family food secured with variety and saving; extensive permanent crops/trees such as coffee and eucalyptus; more than 1.25ha farmland; sometimes weapon.</li> </ul>          |

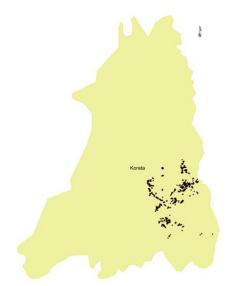
# Annex 3: Survey kebeles and distribution of surveyed facilities

Farta, Amhara



Dera, Amhara





Estie, Amhara







## Omo Nada, Oromia





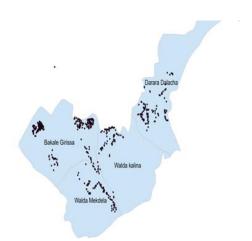
Kelala, Amhara



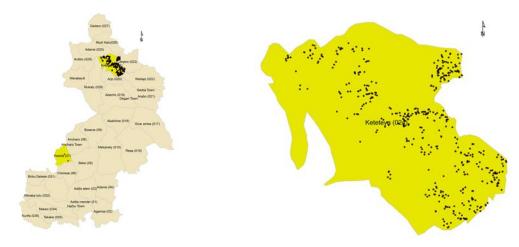


Dugda, Oromia





## Kalu, Amhara



### Visiting address

Room 804 Golagul Towers Building Bole sub-city, Woreda 4 House no. 275/276 Addis Ababa

#### Postal address

P.O. Box 2 Code 1251 Addis Ababa

ethiopia@ircwash.org www.ircwash.org/ethiopia