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# Self-supply in seven woredas

Report of a baseline survey for Millennium Water Alliance Self-supply Acceleration pilots

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Supporting water saritation and hygiene services for life



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This report provides a summary of the findings of a baseline survey on Self-supply within seven woredas in Oromia and Amhara where MWA-EP partners are implementing an innovative Self-supply acceleration pilot. The baseline data collection was undertaken by woreda government officials, seeking to drive their further engagement in Self-supply acceleration activities. The findings provide a basis for both follow-up planning and measurement of the impacts of the pilot.

Unless otherwise indicated, all figures, illustrations and photos are by IRC.

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Self-supply Acceleration pilot activities within the MWA-EP are funded by the Conrad N. Hilton Foundation and the activity partners IRC, CARE, CRS, World Vision, Aqua for All and water.org. The Millennium Water Alliance is the 501(c)(3) consortium of leading charities helping to bring safe drinking water, sanitation, and hygiene education to the world's poorest people in Africa, Asia, and Latin America. MWA works with governments, corporations, foundations, individuals, and other NGOs to advance best practices, share knowledge, build collaborations, and advocate for greater commitment to this global goal.

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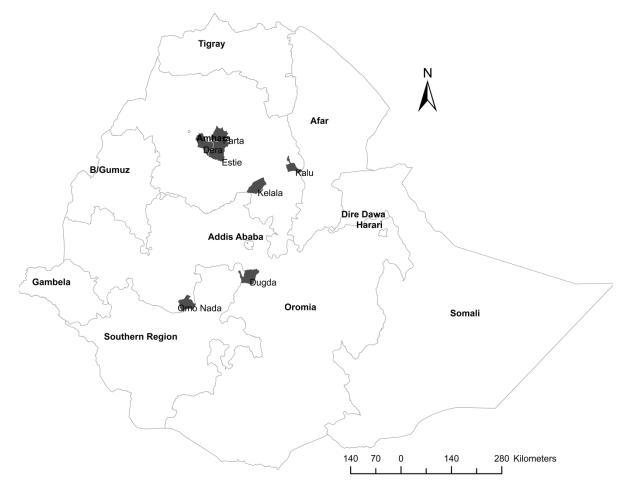
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## Acronyms

ACSI	Amhara Credit & Saving Institute
CBT	Compartment Bag Test (for water quality testing)
CLTSH	Community-Led Total Sanitation & Hygiene
CRS	Catholic Relief Services
HEWs	Health Extension Workers
HWTS	Household Water Treatment and Safe Storage
IRC	ircwash.org
NGO	Non-Governmental Organization
MCS	Meki Catholic Secretariat
MFI	Micro-finance institution
MOWIE	Ministry of Water, Irrigation & Electricity
MPN	Most Probable Number (for fecal coliform bacteria counts)
MWA	Millennium Water Alliance
MWA-EP	Millennium Water Alliance Ethiopia Program
OWNP	One WASH National Program
PSNP	Productive Safety Net Program
TTC	Total thermo-tolerant coliforms
TVET	Technical and Vocational Education and Training
TT&T	Team Today & Tomorrow
UNC	University of North Carolina
WA	Water Action
WASH	Water, Sanitation and Hygiene



#### Figure 1: Location of woredas for MWA-EP pilot Self-supply acceleration activities

## 1. Introduction

Self-supply acceleration involves public (and Non-Governmental Organization (NGO)) investment in a set of activities that are intended to trigger private household investments in new and improved water supply facilities. These facilities are typically privately-owned but often shared with neighbours. Hand-dug wells that provide access to shallow groundwater are the most common type of facility, but Self-supply technologies can also include springs, rainwater harvesting systems and household water treatment and storage. Self-supply facilities may be used for drinking but are also commonly used for a range of other uses including bulk water supply for washing and sanitary purposes, watering of livestock and irrigation. They may be used by some households as the sole water supply, or in conjunction with other water sources such as community water supplies.

The Ethiopian government set out its policy to support Self-supply in 2012 (MoWE, 2012) and the One WASH National Programme includes Self-supply projects as one of its four service delivery models for rural water supply (MoWE, 2011). Two kinds of Self-supply are recognized. Group-led Self-supply involves small groups coming together to develop a joint facility, and these may be subsidized up to 50% of the capital investment costs. Household-led Self-supply involves individual private investment in water supply facilities and the capital investment costs are not to be subsidized.

The Millennium Water Alliance (MWA) is supporting the development of improved water supplies through both the group-led and household-led investment models. While the original intention was to give more emphasis to piloting and providing a proof of concept of a Self-supply Acceleration approach to help drive household investment, the early focus of MWA partners was put on the group-led Self-supply model. This is rather similar to existing forms of community water supply and is therefore easier for NGOs and the government to implement within their existing capacities. On the other hand, supporting household-led investment requires a social marketing and market-led approach that is more similar to promoting Community-led Total Sanitation and Hygiene (CLTSH), sanitation marketing or household water treatment. Such approaches are novel within the water sector, which lacks a tradition of working directly with individual households.

The Self-supply Acceleration approach being tested by MWA partners is set out in a set of guidelines developed with the participation of MoWIEs Self-supply task force and consistent with MOWIEs Self-supply manual published in January 2014 (IRC, 2013; MoWIE, 2014). The intention is to update the planning guidelines based on the pilot results.

This report summarizes the findings of a baseline survey in the seven woredas where the Millennium Water Alliance is piloting the Self-supply acceleration approach.

Further information on existing Self-supply facilities and their use in rural Ethiopia is available in the report 'A hidden resource' (Sutton et al. 2012), Butterworth et al. (2013) and related publications.

## Aims of the Self-supply acceleration pilot

The aims of the MWA Self-supply acceleration pilot are to:

- 1) provide proof-of-concept of a Self-supply Acceleration approach to trigger and support household-led investments in improved water supplies;
- 2) develop active water credit programs in each of the seven woredas, with at least 1,100 loans extended to support Self-supply investments;
- 3) strengthen the local private sector servicing Self-supply, with at least two businesses in each woreda providing new or improved products or services;
- 4) reach 35,000 people with improved water supplies<sup>1</sup> through household-led Self-supply (investments in 1,400 new or upgraded wells).

## 2. Aims of the Self-supply baseline study

The aims of the Self-supply baseline study were to:

- 1) provide a baseline of existing Self-supply facilities and their performance against which the achievements of the Self-supply Acceleration pilot can be assessed;
- 2) provide information for the planning of Self-supply acceleration activities in the pilot woredas;
- 3) encourage engagement of critical stakeholders in Self-supply acceleration and to strengthen their skills and knowledge.

The study methodology was designed to meet all these objectives, with a balance struck where necessary and some compromises made.

The baseline is complementary to additional information provided by a programme wide baseline study undertaken for MWA by Emory University, which is based upon fully randomised sampling. This wider study provides some information on Self-supply at the household level in these woredas, but this is limited by the relatively small sample of such facilities and broader scope of the survey.

Initially the focus was on household-led investments, although the Self-supply baseline was extended to address the group-led model as it emerged that this was a key focus of the partners. The objective here was to:

4) document how the group-led approach was being implemented by MWA partners and to assess its cost effectiveness and service levels.

## 3. Methodology

### **Key questions**

The baseline survey was designed to answer the following questions at the end of the Self-supply acceleration pilot i.e. in mid-2017.

<sup>&</sup>lt;sup>1</sup> Through the group-led model it is also expected that 20,000 people will be provided with access to improved water supplies.

- How many privately owned Self-supply facilities were constructed or improved during the project timeframe, and how many people benefited? To what degree (level of technology, level of protection) were facilities built or improved? The target is to trigger improvement of 1,400 sources serving 35,000 people (i.e. assumption that wells are shared by on average by 25 people).
- How has microbial water quality (E. coli) changed during the project timeframe and can this be related to project interventions? The target is ultimately zero or low risk water supplies, but the interest is to show whether Self-supply acceleration can achieve progressive improvements and narrow the gap in water quality performance with communal supplies.
- How much public/NGO investment has been made in Self-supply acceleration, and how much household investment has been leveraged by this investment? Anticipated investment is expected to be the range US\$ 10-20 per capita within the targeted kebeles; it is expected to leverage double that investment by households.
- How many households have taken Micro-finance institution (MFI) loans or used other sources of finance to make these investments? The target is uptake of 1,100 loans.
- What is the degree of engagement of private sector businesses in providing products and services for Self-supply? The pilot aims to increase the number of businesses offering goods and services of different types (well digging/drilling, protection, pumps, Household Water Treatment and Safe Storage (HWTS) etc.), and support the growth of these businesses and the markets served. The target is at least two strengthened businesses operating in each woreda.

This baseline report presents and discusses the initial findings related to these areas.

### **Surveys**

Five survey instruments were developed:

- 1. A household survey was targeted at households with existing Self-supply facilities. In total 2,161 owners of facilities were surveyed. The survey included a) basic details b) a repeat survey<sup>2</sup> with questions on well characteristics, lifting devices, hygiene and sanitation, well performance/ reliability, use, satisfaction, sharing and interest to improve and c) source water quality assessment using the compartment bag test for *E. coli* contamination for a sub-sample of facilities (221).
- 2. An enterprise survey was targeted at businesses providing WASH products and services. The survey included a) basic details and b) business details.
- 3. A financial institution survey was targeted at MFIs on a) basic details and b) lending policies and portfolio.
- 4. Key informant interviews were guided by a checklist with questions on water supply, local businesses and finance. Interviews were undertaken with woreda officials (Water, Agriculture, Administration, Health, and Finance), kebele cabinet members (Kebele manager, kebele chair person, Development Agents and Health Extension Workers (HEWs). A wealth ranking assessment was undertaken with key informants to identify locally relevant categories for relative wealth ranking of households responding to the household survey.
- 5. A group-led Self-supply survey was added midway through the survey and targeted areas where MWA-EP had supported the development of facilities under the group-led Self-supply model.

<sup>&</sup>lt;sup>2</sup> The repeat survey was designed to make it simple to revisit the same households and collect updated information on these facilities using related AKVO FLOW functionality.

Data was collected using smartphones and the Akvo FLOW data collection app. The surveys used are included in Annex 1.

### Sampling

In each woreda, priority kebeles for Self-supply acceleration had already been identified by partners on the basis of their potential (including availability of shallow groundwater resources). The numbers of prioritised kebeles was in the range 1– 6. Where the number of existing household level facilities in these kebeles was considered manageable e.g. up to 50–100 households per kebele, all facilities were then visited, mapped and the household survey administered. Where the number of existing sources was too high in a prioritised kebele (this was only the case in Dera), village(s) with the most potential for Self-supply were selected and all facilities in those villages were surveyed.

However, this sampling procedure was not followed in the case of Kalu woreda where all the Self-supply facilities were household rainwater harvesting ponds. In the selected kebeles, the survey was stopped when 500 ponds had been surveyed.

Water quality tests were taken for every 10<sup>th</sup> Self-supply facility surveyed, using the next facility as a replacement in cases where water could not be obtained from the source.

Key informant interviews with local officials and professionals were used to collect information on the estimated number of Self-supply facilities as well as the presence of relevant business types and financial institutions active in the woreda. Typically interviews were with staff from water, health, agriculture, finance and Technical and Vocational Education and Training (TVET) office. A snowballing approach was then used to extend the list of businesses and financial institutions with a simple survey administered to each.

The survey of group-led facilities included 25 facilities constructed in Dera, Este and Dugda woredas by CARE and Meki Catholic Secretariat (MCS)/ Catholic Relief Services (CRS). Follow-up assessment on costs of construction and sharing of investments however used data from 58 group-led Self-supply facilities implemented by MWA partners, including those not included in the survey, from Farta, Dera, Este and Dugda woredas.

Woreda, Region	Partner	Survey kebeles (No)	Household Self-supply facilities surveyed (No)	Water quality tests (No)	Group Self- supply facilities surveyed (No)	Enter- prises surveyed (No)	Finance insti- tutions surveyed (No)	Key informants inter- viewed (No)	Notes
Omo Nada, Oromia	World Vision	4	280	59	-	8	2	6	All gots/ ketenas (sub-units) in the survey kebeles were covered
Dugda, Oromia	CRS/ MCS	4	500	50	8	19	5	6	
Kalu, Amhara	CRS/ WA	2	500	25	-	3	1	5	more than 500 facilities in these two kebeles, but survey stopped here when 500 sites surveyed
Kelala, Amhara	CRS/ TTT	4	20	3	-	3	1	6	All gots/ ketenas in the survey kebeles were addressed
Dera, Amhara	Care	1 Got	498	47	3	2	2	2	May have included some facilities in neighbouring Got
Farta, Amhara	Care	6	275	25	-	4	1	8	All gots/ ketenas in the survey kebeles were addressed
Este, Amhara	Care	5	110	12	12	1	3	3	

#### Table 1: Survey details in the seven woredas

## Approach

As far as possible, data collection was undertaken by woreda officials with relevant roles in water supply. The intention was to promote ownership and understanding of the data collected, support development of their skills and knowledge and encourage further involvement in Self-supply planning.

In each woreda, the lead NGO partner set up the survey with the support of IRC and MWA. There was some variation between woredas in the way the survey was implemented.

In Omo Nada, the survey was undertaken from February-March 2015. Here the woreda assigned five enumerators from the Water, Administration, Health and Irrigation Offices. Training was provided to the five woreda staff members and World Vision field staff on the objectives of the survey, sampling approach, survey instruments and water quality analysis as well as how to use the mobile phones for the survey. IRC then coached and supported the team directly for the first week of the survey with the remaining two weeks of the survey being supervised by World Vision Omo Nada Area Program with remote supervision and support from IRC (in Addis Ababa). World

Vision arranged enumerator per diems and transport, while data cleaning, analysis, and report writing was completed by IRC.

Results of the Omo Nada survey were also reported in an interim report (Mekonta et al., 2015).

Subsequent surveys were delayed, being completed in the period November to December 2015. Four field teams were established; each led by an IRC team member. All of the IRC supervisors were engaged in the survey in Dugda initially to ensure common approach. In Dugda, CRS's local partner MCS facilitated the implementation of the survey with four enumerators assigned from woreda Offices (Water, Irrigation and Administration).

In the case of Farta, Dera and Estie, a centralised training was held in Debretabor. Since CARE field staff were new to Self-supply, survey training followed training in Self-supply basics for the three woreda enumerators, supervisors, zonal water office and CARE staffs. Private enumerators (four for each woreda) were used for Dera and Farta under the close supervision woreda government officials (Water Office in the case of Farta and Agriculture Office in the case of Dera). In Estie woreda, the enumerators were woreda government staff members. IRC conducted the business enterprise and financial institution surveys.

In Kelela and Kalu, CRS facilitated the surveys through Water Action in Kalu and Team Today & Tomorrow (TT & T) in Kelela. Both woredas assigned government staffs for the data collection (enumerators) with the support of the NGO partners. Kebele selection for the baseline survey was challenged in Kelela as the potential kebeles previously listed during the Bahir Dar Self-supply Acceleration training (intervention areas of TT & T) were said to not have potential. However, the newly identified potential kebeles were outside the intervention areas of TT & T. TT & T agreed to vary their implementation areas to address this issue. In the case of Kalu woreda, the initially identified potential kebeles were accepted for the baseline survey though the type of Self-supply technologies in this area were restricted to rainwater harvesting ponds. In Kalu and Kelela, the surveys were fully supervised by IRC from start to finish.

The initial results from all woredas were shared in December 2015 with the partners and woredas in the form of summary presentations with key findings and recommendations to support Self-supply acceleration activity planning.



Photo 1: Enumerator training in Omo Nada



Photo 2: Sampling for the Compartment Bag Test.



Photo 3: Woreda enumerators in Farta



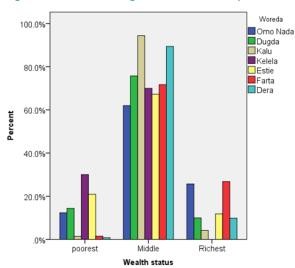
Photo 4: Training woreda enumerators in Amhara

## 4. Results

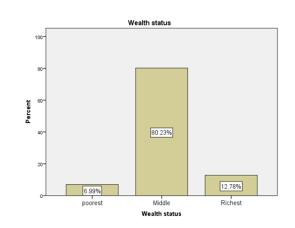
### Household-led Self-supply

#### Investors

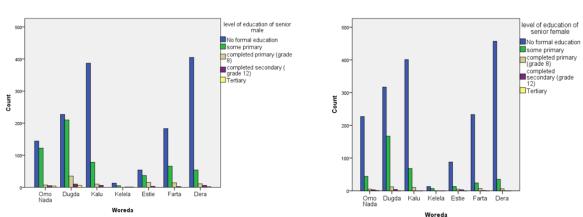
The survey assessed the profile of households owing Self-supply facilities with respect to wealth, education and gender. Households in all wealth categories have such facilities, although the majority of the households (80%) in the survey categorized themselves as belonging to the middle wealth group.







While the senior males of the households with Self-supply facilities are more likely to be educated than their female counterparts, education levels are low across the board, with 65% of men and 81% of women leading families with Self-supply facilities having no formal education. Better male education levels are recorded in Dugda, Este and Omo Nada woredas, while for women, education levels are very low across all the woredas except Dugda.

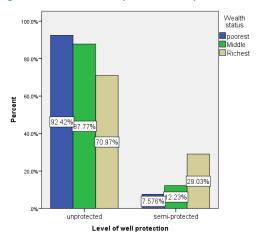


#### Figure 4 Levels of education for senior family members owning Self-supply facilities (a) males on left, (b) females on right

Well ownership amongst female-headed households is very low. Only 9% of the facilities (194) are owned by women or female-headed households. The average percentage of female-headed households in rural areas is 23% according to the 2011 demographic and health survey. The proportion of female well owners is 2.5 times less than would be expected extrapolating from

this statistic. Compared to male-headed households, more female-headed households also fall in the poorer wealth category and less belong to the richer households.

Investment in Self-supply facilities is influenced by wealth. Taking the level of well protection as a proxy indicator for total investment and excluding those households who have received subsidy, ownership of a better protected well (semi-protected; 270 or 16% wells were in this category) is more common among the wealthier households. Compared to poorer households, better off households have also made more investments in construction materials, simple lifting devices and lining for ponds, while poor households invested more in local materials and labour (these issues are discussed further in the next section). Ongoing improvement of wells is also slightly more common among the richer households.





Only 23% of the wells owned by female-headed households fell into the semi-protected category, while the corresponding figure was 36% for wells owned by male headed households, indicating a bigger gap in investment and improved management of wells among female headed households.

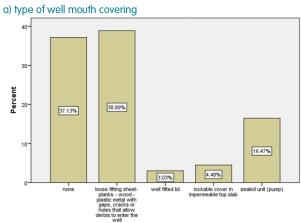
These findings suggest that interventions should be targeted to the needs of women and femaleheaded and poorer households to help them upgrade their Self-supply facilities.

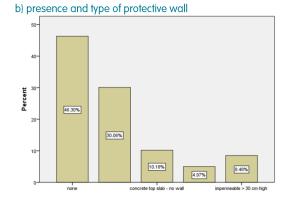
#### Investments

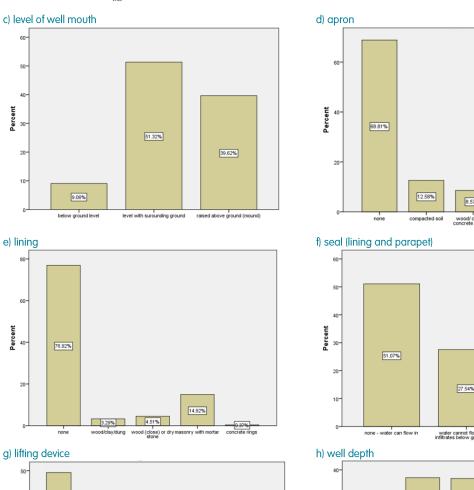
The survey included questions on the initial investments made by households for the construction of their facilities, as well as costs incurred for improvements and maintenance. The level of well protection, meaning well lining, headwork and lifting device installation, can also be used as a proxy indicator for levels of investment made by households. Although, households have all made some amount of investment during initial construction of wells, these are generally low-cost facilities requiring limited capital.

Most of the wells surveyed are shallow at up to 15 metres depth. Typically they lack a cover or have a rudimentary loose cover, few have a proper wall at the well mouth, neither lining nor an apron, and while the mouth is raised above the ground in some cases, over half of the wells were assessed to allow surface runoff to enter the well. A further quarter (27%) of the wells, are vulnerable to near surface infiltration. Many owners (64%) reported that water stands within five metres of the well mouth during the rainy season. Lifting devices are also basic with about half the owners having invested in a simple rope and bucket or tyre and a further 31% using a rope and bucket with a pulley. Rope pumps were used by 17% owners.

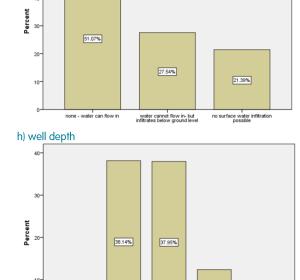
#### Figure 6 Key well characteristics







8.57% 4.92% 5.11% able >0.5 wood/ cracked concrete or stone ole <0.5m imperm



5 metres and below between 6 - 10 metres between 11 - 15 between 16 - 19 20 and above metres metres Level of well depth category

7.02%

12.36%

Most of the facilities (70%) were constructed by households using their own labor or the support of friends and neighbours without payment. Less than one fifth (17.6%) hired skilled local

31.39%

rope pump

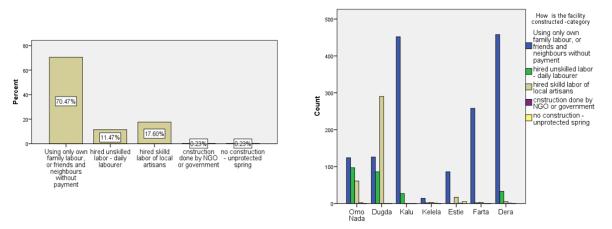
rope and rope and bucket/tyre bucket with tube pulley

Percent

20

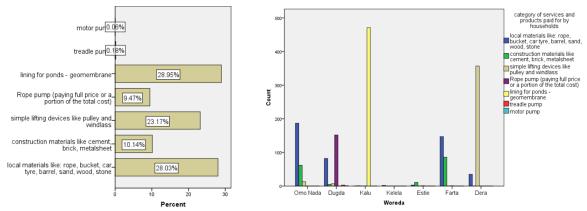
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artisans. Where households purchased products during construction of the facilities, which was true for 82% of the cases, half of the products purchased are local materials like a rope and bucket or simple lifting devices, such as pulley or windlass. Very few purchased construction materials like cement or low cost pumps like rope pumps. Kalu is the only exception where households paid for lining of ponds used for irrigation.

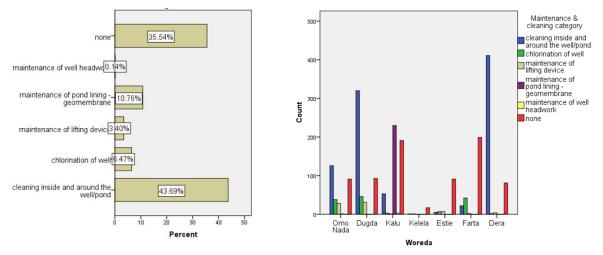


#### Figure 7: Modes of construction a) all woredas, b) by woreda



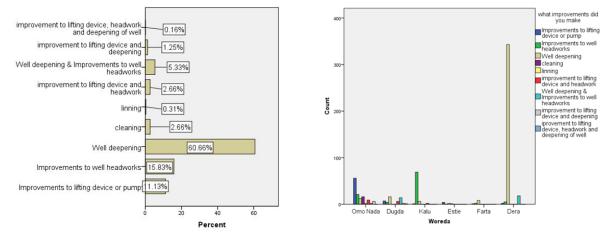


Ongoing improvement and maintenance and of Self-supply facilities are also typically less capital intensive investments. The most common ongoing maintenance across the woredas was the cleaning of wells and ponds (44%), while very few cases of maintenance of lifting devices and pond linings are reported. About a third (36%) of the households have not undertaken any maintenance at all. Some 30% of well owners made improvements to their Self-supply facilities, mostly in Dera and Omonda. The most common type of improvement is deepening of wells in Dera driven by expanding irrigation for khat production and increasing demand for water, and upgrading of lifting devices in Omo Nada.



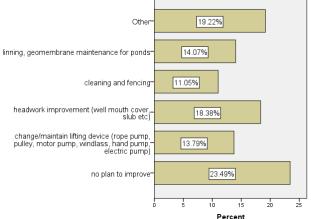
#### Figure 9: Maintenance of Self-supply facilities a) all woredas, b) by woreda





The survey indicates a significant proportion of the households 76% have aspirations for future improvement of wells, which might also indicate willingness to invest. Most want to improve the head work of their wells, well mouth cover and slab, upgrade lifting devices to higher levels of technology and some want to improve well lining.

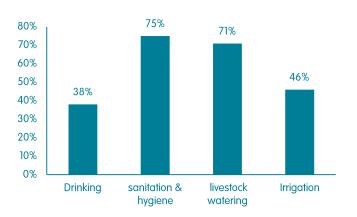




#### Use

The analysis in this section excludes data from Kalu woreda where all the self-supply facilities are ponds used for irrigation. Family wells are generally used for multiple purposes by households. About 75% of all surveyed facilities are used for sanitation and hygiene (cleaning, washing and bathing), 71% are used for livestock watering, 46% are used for irrigation and 38% of the facilities are used for drinking.

Irrigation is more prominent in some woredas like Dera and less common in others like Omo Nada and Dugda. Most of these households grow cash crops like khat, coffee or fruits and vegetables using water from household wells to bolster their household income. The highest annual cash benefits from such irrigation are obtained in Dugda, Kalu and Dera woredas.

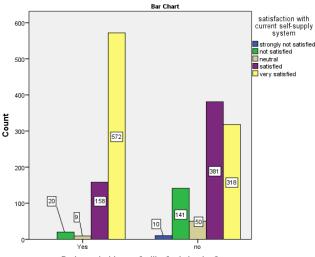


#### Figure 12: Use of Self-supply facilities (hand dug-wells only)

Out of the sample, 58% of well owners share their Self-supply facilities with other households. Most share with less than five households while about 35% share with up to ten other households. Sharing is more common in Omo Nada, Kelela and Dugda, while it is less practiced in Dera where individual well ownership is very high. The most common uses of shared water are drinking or sanitation and hygiene.

Excluding Kalu woreda where ponds are mainly used, the majority of Self-supply well owners (87%) are satisfied with their facilities. Satisfaction levels are highest in Dera and Kelela woredas. Satisfaction with Self-supply facilities is highest in cases where households are able to use the water for irrigation (a Chi Square test shows strong evidence of a relationship between irrigation use and households satisfaction with their wells, Chi square = 284.25, at 4 df, p<0.05; and a degree of association test with Cramer's V shows a strong relationship with V= 0.414)

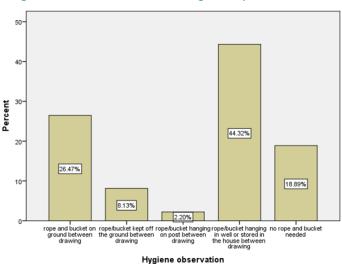
#### Figure 13: Levels of satisfaction for household-level irrigators and non-irrigators



Do households use facility for irrigation?

#### Safety

The risks of contamination from surface and near surface runoff have already been introduced with most wells unprotected. Wells without proper headworks, or at least a cover, also present an obvious safety risk to users and children. Such risks can be reduced through improvements and use of better lifting devices such as a pulley or rope pump. A further risk of contamination is related to water collection and the handling of the rope and bucket or other lifting device. More than a quarter of households (26%) were observed to keep the rope and bucket on the ground after drawing water from the well.

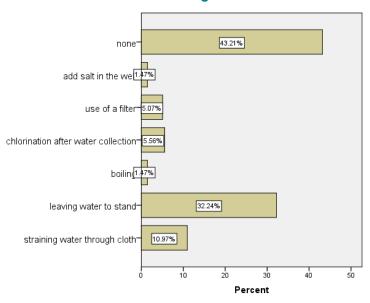




Ownership of latrines is high overall in the study areas, with 84% of households having access to latrines. However, there are differences across woredas and a relatively high proportion of households are without access in Dera and Dugda woredas. Some latrines are sited in areas of concern with 2% being located within 10 metres and upslope of a well, and a further 20% within 10 metres but at a lower elevation. Most of the latrines (74%) owned by households are basic pits without a cleanable slab. Open defecation is practised by households without latrines. There is a risk that in a poor sanitary environment water will be contaminated either through collection at

the source or during handling. Of serious concern, faecal or solid waste was observed within 5 m at 60% of wells.

Household water treatment is practiced by very few households. From households that use their Self-supply facility for drinking water, only 12% use a filter, chemical treatment or boiling before drinking.



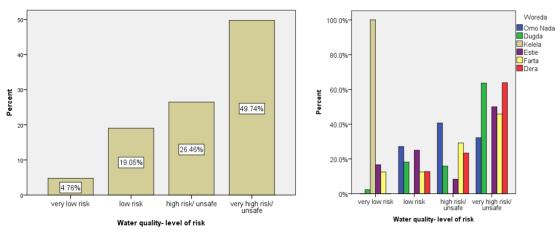
# Figure 15: Methods of drinking water treatment by households using their Self-supply facility for drinking

Water quality tests (tests for E. *coli* contamination) were conducted on samples from 196 hand dug wells (25 ponds were also tested) using the compartment bag test (CBT). The majority (76%) were found to be contaminated with unsafe levels of E. *coli*, more than 10 MPN/100ml<sup>3</sup>. This is consistent with other water quality surveys of traditional wells. Sutton et al. (2012) reported 80% of unprotected wells to exceed 10 TTC/ 100 ml (a slightly different indicator) and 69% of semi-protected wells with a drum.

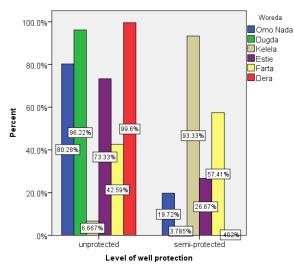
The highest water quality risks are observed in Dera and Dugda woredas followed by Este and Farta. Lower levels of contamination are observed in Kelela, which could be due to the fact that almost all of the 15 wells sampled in Kelela are semi-protected, having been built by NGOs. On the other hand in Dera and Dugda, 99% and 96% of the wells are unprotected.

<sup>&</sup>lt;sup>3</sup> Safe or very low risk <1 MPN/ 100ml, Low risk 1-10, High risk/ Unsafe >10-100, Very high risk/Unsafe >100









#### Local markets

As discussed in the previous section, there is an existing market for the products and services needed by households to develop their Self-supply facilities. However, use of own labour is preferred and investments are typically in low-cost items. There is clearly much potential to grow the size of the market for services and products from its current level. The survey also examined the presence and status of local enterprises that currently service this market or are engaged in related business sectors.

The number of enterprises identified in the targeted areas was fairly limited. Most are expected to be informal enterprises, but 77% of the 39 businesses surveyed in our sample were registered enterprises. Many (22 out of 39) were providing water supply related products, mainly lifting devices such as rope pumps, treadle pumps and pulleys, as well as well slabs. Very few (only three) were providing household water treatment chemicals and an equally limited number (another three) were providing water storage tanks. A large group (17) provide water supply services such as pump installation, engine pump maintenance, well construction and spring development. The number of businesses identified providing sanitation products was smaller. Only 7 of the businesses surveyed provided sanitation products, mostly latrine slabs, while two provided sanitation services such as construction of latrines and waste collection. In addition to

the surveyed businesses, local artisans are present in all woredas (66 in Este and over 50 in Dera for example), engaged in well digging for households and community schemes.

The non-WaSH related products and services supplied by the business enterprises included woodworking, general metalwork and welding services, production of concrete blocks etc. Those business engaged in metalwork could potentially engage in developing products for Self-supply such as pumps, windlasses and pulleys.

Dugda has the most business enterprises with 14 providing water supply products such as various water lifting devices, household water treatment products, storage tanks and well slabs. It also has four business enterprises providing water supply services such as well construction. Kalu has only three businesses providing pumps and water storage products while a further two provide pump installation services. Farta woreda also has just three business enterprises providing pump installation services. The businesses in Omo Nada are mostly servicing community water supplies. Kelela has no water supply product supplying business enterprises as far as we could identify, while in Dera and Este only a couple of business enterprises provide services for engine pumps used in irrigation. While private enterprises that can provide services for Self-supply products and services are readily available in some woredas and can easily engage in the business with little support, in others much stronger engagement and capacity building of enterprises is needed or new business encouraged.

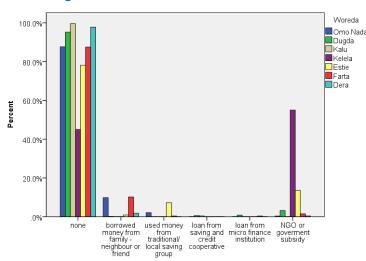
All the surveyed businesses are small scale undeveloped business. Very few, 10 out of the 39, have business plans, mostly developed with the support of government micro and small enterprises agency at woreda level. The majority, 30, have not taken business investment loans. Those who have, have mostly taken loans from state backed micro finance institutions. For about 21 of the businesses their market is concentrated in the woreda, while few (11) have customers outside the woreda and 5 claimed to have a wider reach of customers coming from outside their zones from different parts of the region.

The surveyed business enterprises have contrasting views about the WaSH market. About half, 18, believe the market for WaSH work and products to be small but growing. However, among the reported key challenges faced, low demand for WaSH products and services with few customers ranks the highest (identified by 72% of the respondents). Other key challenges include: lack of investment capital (49% respondents), lack of equipment and tools (33%), lack of suitable premise for business and lack of business development training (both 28%), while cumbersome administrative procedures for licensing, renewal etc. is listed as a challenge by 18% of the respondents. These results indicate that demand creation among households, developing marketing skills of enterprises and facilitating access to loans could be priority actions to help address the challenges faced by the private sector.

#### Financing

External financing for household Self-supply investments is virtually absent in the seven woredas. The majority of households (93%) have used their own resources for investment in construction and upgrading of facilities. Very few (3%) have received subsidies from government or NGOs working in the woreda, and almost no households (0.4%) report they have received loans from either Micro Finance Institutions (MFIs) or rural saving and credit cooperatives. The share of informal saving and credit groups in financing household Self-supply is equally very low. The results are similar across different wealth groups and female and male headed households. Comparing results across the seven woredas, subsidies appear to be higher in Kelela reaching up

to 55% of households, and in Este (13%). Subsidies may be higher in Dugda, where households partial contribution for rope pumps provided by an NGO was not captured well in the survey.



#### Figure 18 Sources of finance for construction of facilities

Despite the currently low level of financing to household Self-supply, there are opportunities that can be tapped. In all the woredas, micro-finance institutions are present and providing loans to households. One MFI, Amhara Credit and Saving Institution (ACSI) has opened several offices in four of the woredas: Dera, Farta, Este, Kalu and Kelela. In Dugda there are four privately owned MFIs and one government MFI, while in Omo Nada there are one government and one private MFI. While the other MFIs don't have any previous experience in provision of water loans, ACSI has been providing water loans, mainly for motor pumps and pipes used for irrigation.

The conditions of loan provision by ACSI have slight differences across woredas. The maximum loan size provided for rural households is up to Birr 50,000 depending on the applicant's loan history. The conditions required for loans are usually either group guarantee or guarantee by woreda government and the profitability of the venture. Farmland is sometimes also taken as collateral. Loans are provided on interest rates ranging from 13-18%, with a total loan repayment period within two or three years.

Overall there is interest from the MFIs to engage in loan provision for Self-supply, though some caution is also observed. In Dugda and Omo Nada, the MFIs have not entered into water loan provision because they consider it a risky investment, though they have shown interest in the survey. In Amhara region, ACSI, while it has experience in water loans, is cautious about loan provision for Self-supply that doesn't include productive uses of water.

### **Group-led Self-supply**

#### Who leads?

The national policy guideline indicates that the group-led Self-supply model is expected to be driven by households. Households should request support by submitting their plan for either new construction or upgrading of an existing facility as a group and develop rules for operation and management including management of funds. In the implementation of the group-led model in the three woredas (Dera, Estie and Dugda), the initiative to invest has come from the woreda government or NGOs operating in the woreda some of the time, while in other cases the group

members have made a request. The groups' involvement in managing the finance and construction is not strong in almost all cases.

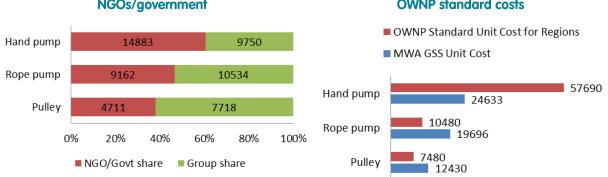
The system of management, tariff setting and fee collection, as well as size of the group members varies according to the type of technology used. Afridev hand pumps in Dugda, rope pumps in Este and pulleys in Dera are the types of lifting technologies used for MWA-supported group-led facilities. A managing committee is set up for Afridev hand pumps, while one person is assigned to manage rope pumps. For upgraded facilities with pulley, no management arrangement is made. Flat tariffs per household are set for facilities with Afridev hand pumps, while there is no regular fee collection system for facilities where a rope pump is installed or a pulley is used. The size of the group varies from 21 households on average for hand pumps in Dugda to less than 5 households for rope pumps and pulleys.

#### Costs

Most of the group-led facilities have been constructed in the past two years by NGOs with contributions from group members in the form of labor, local construction materials such as sand and stone, and in some cases money for purchase of construction materials or a deposit for future maintenance (amounting to up to 500 birr per group). NGO contributions included payment for construction materials such as cement, purchase of pumps and payment for skilled labor of local artisans for construction and installation. In the case of Dugda, hand pumps are freely distributed by the woreda water office.

It was not possible to obtain details on the exact amount of money contributed by NGOs to the construction of the facilities. It was also difficult to estimate the financial value of the in-kind contribution made by group members. Therefore, estimations of the total cost of construction, contribution of group members and NGOs/government have relied on figures provided by the implementing partners.

For the dug-wells fitted with a rope pump or pulley, it was estimated that group members cover more than 62 and 53 percent of the total cost of construction, respectively, through in-kind contributions, such as gravel, sand, stone, wood and well digging. For dug-wells fitted with hand pump, the group members' in-kind contribution amounts to only 40 percent of the total cost of construction.

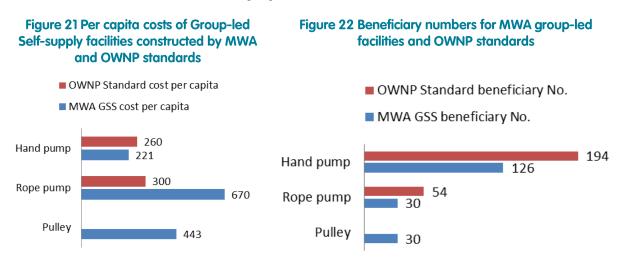


#### Figure 19 Cost of group Self-supply facilities (in birr) and proportion covered by members and NGOs/government

#### Figure 20 Unit cost of group-led Self-supply facilities constructed by MWA partners and OWNP standard costs

Comparison of the unit costs of group-led facilities constructed by MWA partners and the standards<sup>4</sup> set for regions in the OWNP, show huge differences. The figures suggest that group-led facilities constructed by MWA partners in South Gonder are much more expensive than national standards, raising questions about cost effectiveness. On the other hand, costs of group-led facilities in Dugda are low, potentially raising questions on standards of the construction. The unit and per capita costs of hand dug wells fitted with rope pumps for groups in the MWA woredas are almost double the OWNP standard set for Amhara region, while the dug-well with pulleys cost 40 percent more. On the other hand, the unit prices for hand pumps in Dugda are much lower (about half) than the standard set in OWNP for Oromia region.

Similarly, the average per capita costs for group-led facilities show major differences when compared with the per capita cost standards used for OWNP planning. The per capita cost of dug-wells with rope pumps is more than double the standard per capita cost in the OWNP set for Amhara region. The difference in unit cost coupled with the difference in number of beneficiaries, which is lower for group Self-supply facilities constructed by MWA partners, has resulted in higher per capita costs. Although the costs of the hand pump schemes in Dugda is relatively low, the numbers of beneficiaries are also low so it turns out that the actual per capita costs of these schemes is close to the proposed standard.



#### Service levels and use

All the 25 group-led Self-supply wells surveyed were semi-protected wells with some protection intended to prevent external contamination of the well. About 76 % of the wells have a sealed mouth with impermeable protective wall, and all have an impermeable apron. Most of the wells have a drainage system, an earthen channel or a concrete impermeable channel. Most of the wells are lined with mortar or concrete rings. However, unhygienic handling of the rope and bucket in some cases and contamination of the immediate area around the well with solid and faecal waste were observed. Most of the wells are functional all year round, providing adequate water for group members and those outside of the group sharing the facility. The depth of the majority of the wells is between 10-15 meters. Collapsing is not a problem in most areas.

The main uses of water from the group-led facilities are drinking (100%) and sanitation and hygiene (96%). For more than half of group members, the facility is their main source of drinking water. The water is also used for livestock (64%) and irrigation (24%). Irrigation users are mostly

<sup>&</sup>lt;sup>4</sup> The standard was set in 2013 when the OWNP document was prepared. The figures used for comparison are multiplied by annual 2.5% inflation rate

households on whose land the facility is constructed. Half of the group-led facilities are shared with other households outside the group who mainly use it for drinking and cleaning and sometimes for livestock.

The majority of the households are very satisfied with their group-led facility. In more than half of the cases, there is no limit to the amount of water households can collect. However, 62% on average collect less than 15 litres of water per head per day, while 25% collect more than 15 litres but less than 25 litres per head per day. Only 12% were able to collect 25 or above litres per head per day. Waiting time at the source to collect water is very low, being less than five minutes for 76% of the households. Very few families had to wait for above 10 minutes. Most of the respondents rated the quality of water as good for human consumption and the majority don't have any concerns about the water quality. Water quality tests on 8 of the 25 group facilities showed half to be of low health risk (*E. coli* contamination) and half fell under high or very high risk category. However, this sample size is very small to draw any conclusions. Water quality of the group-led facilities needs further investigation with a larger sample size.

## 5. Conclusions and recommendations

The key findings and recommendations are grouped as follows:

- summaries by woreda highlight large differences between the areas targeted by the pilot and provide some locally-specific recommendations
- recommendations for the endline survey (in 2017)
- recommendations for woreda-level planning of Self-supply acceleration activities
- recommendations for market and business development
- specific recommendations for group-led Self-supply

### Woreda summaries

This section briefly summarizes the status of Self-supply in each of the targeted woredas based upon the baseline survey findings.

#### Omo Nada, Oromia

Hand-dugs wells are common in Omo Nada with many more existing facilities than local officials had expected. Lining with bricks is quite common but lifting devices are simple, mainly rope and bucket and pulleys. Typically, wells are unprotected and microbial water quality is poor. Some unnecessary investments in headwork construction with masonry and mortar were observed, which may indicate an interest to invest and affordability on the one hand, and a lack of technical advice on the other. Almost all families purchased some inputs or services to develop their water supplies, but only from the local informal private sector. Oromia Micro-finance and Harbu Micro-finance have no experience of lending to the WASH sector or providing related business loans. Eight businesses were identified but these serve community schemes such as spring development and hand pump installation.

#### Photo 5: family wells in Omo Nada, Oromia



#### Dugda, Oromia

Many wells were constructed recently in Dugda during the period 2012-2015, taking advantage of shallow groundwater and generally diggable and stable volcanic sediments in the areas around Lake Ziway. Although rope and bucket is still the most common lifting device, there are large numbers of rope pumps now in use. Although not surveyed, fluoride contamination is a known problem in this area of the rift valley and presents a major risk for drinking. Well protection generally has much scope for improvement. Five MFIs (one Government and four private) are present but none provide loans for household level irrigation or other water supplies due to high perceived risk and low demand. Being a major town along the main road, business is active and there are some 19 private business enterprises (most of them informal) providing services and / or products related to WASH in Meki.

#### Kalu, Amhara

There are no shallow groundwater resources in the targeted areas suitable for hand-dug wells (none in the two targeted kebeles), but there are large numbers of family ponds. These rainwater harvesting structures have been developed through a Self-supply type approach led by the agriculture sector. There is an opportunity to further promote household water treatment and storage in the woreda, but the ponds are not used for drinking. There are other kebeles in the woreda that are said to have potential for family well development though these have not yet been targeted for the MWA pilot. ACSI provides loan only for irrigation activities and few relevant businesses were identified.



#### Photo 6: Typical family ponds in Kalu, Amhara

#### Kelala, Amhara

There is no tradition of Self-supply in this area, with very few existing Self-supply facilities in the targeted kebeles, mainly hand-dug wells with rope pumps and rainwater harvesting ponds. These facilities themselves are recent, with most constructed in the last couple of years,

sometimes with the support of the agriculture or water offices and sometimes without. ACSI is providing loans for irrigation supplies such as water pumps, pipes and generators. There are no businesses providing products related to Self-supply.



#### Dera, Amhara

Levels of well ownership are very high in parts of Dera around Lake Tana, with the woreda agriculture office estimating almost 40,000 wells in the woreda, driven by high levels of use for irrigation (95% wells surveyed). Khat and coffee are common crops. Sediments are suited to well digging and manual drilling. A quarter of wells are used for drinking, and a similar number for hygiene and sanitation purposes. There is limited sharing of wells due to the high levels of well ownership, and where sharing happens it is mainly for drinking purposes. The use of pulleys is widespread, but most wells are unprotected and sanitary conditions around the wells are poor. ACSI is extending loans for motor pumps for irrigation, and there are existing businesses such as motor pump repair shops (2) and artisans (more than 50), but these are not providing or working with the kind of products and services that are needed. There are major opportunities to go beyond depending of wells, which is common, to improve water quality where wells are used for drinking by promoting upgrading, safer use and cleanliness of wells, the safe siting of latrines (given high levels of open defecation) and household water treatment.

#### Farta, Amhara

Farta is part of the volcanic high lands receiving high rainfall, and the shallow groundwater is from the weathered part of the volcanic rocks. Though manual well drilling can be applied in selective areas, generally manual excavation is preferred here. Many facilities in Farta were recently constructed with 1/3 constructed in previous year. Family wells are generally simple with rope and bucket and some use of pulleys as lifting devices. Compared to other woredas, the proportion of semi protected wells is high, accounting for 57% of wells. However, sanitary handling of the rope and bucket and the environment surrounding the wells is low. Water quality is compromised as a result, although 42% families rely on such sources as their main drinking water supply.

Photo 8: Simple well protection, Farta, Amhara; with bucket made of an old car inner tube lying by the



There is an opportunity to link promotion of new construction to the current family well campaign as part of soil and water conservation activities. Upgrading and promoting safe use should be prioritized to improve water quality. The existence of 135 trained local artisans and several private businesses engaged in supply of construction materials are opportunities that can be harnessed to develop services and supply chain of products to support Self-supply. A microfinance institution, ACSI, is also present and providing loans for irrigation is another opportunity for loans to support Self-supply development.

#### Este, Amhara

There has been steady growth in the construction of Self-supply wells in Este over the past 10 years and the practice is well established. Artisans engaged in well-digging are present (66 reported) and there is a local enterprise servicing motor pumps but there are still big gaps in supply chains that are plugged by NGOs and government on an ad-hoc basis. Motor pumps are being promoted by the agriculture sector with loans from ACSI. Rope pumps and hand pumps have been promoted for Self-supply by NGOs under both household and group-led models but with high subsidy levels. This may have distorted willingness to invest. Further interventions could be targeted on supporting a market-driven approach, focusing on upgrading the 30% wells used for drinking and targeted loans or subsidies to the poorest households.

### **Overall conclusions and recommendations**

#### End line survey

- Although it had been originally intended, the survey did not embed the capacity within the woredas to add new facilities to the database of Self-supply facilities that were mapped during the survey, or to update the status of facilities (e.g. where they were upgraded or new water quality tests undertaken). This update will now be done through the end line survey.
- Given delays and the limited time remaining for pilot activities, the end line survey needs to be pushed back as far as possible. The latest possible timing could be May 2017, with analysis and reporting proposed to be completed by August 2017.
- It might be possible to encourage Self-supply facility owners to register their facilities with the woreda if this was related to some sort of incentive such as access to information or advisory support. This could support monitoring in the longer-term if linked to implementation activities by the woredas.
- An adapted survey design with additional data collection will be required in Kalu if the implementation focus shifts to other focus kebeles with better groundwater potential.

#### Woreda-level planning of Self-supply acceleration activities

- It is recommended to plan activities that encourage upgrading as well as promoting investment in new facilities. Upgrading and promoting improved management of facilities (ensuring cleanliness and safe use of lifting devices etc.) has potential for some quick wins, with strong potential to demonstrate improvements in water quality and reduced risk to households.
- Most wells are used for multiple purposes including productive and domestic uses. The most common uses of water are related to hygiene and sanitation. These benefits should be considered when promoting investment in wells, and strategies developed with the participation of agriculture, health and other sectors.
- Levels of mobile phone ownership are high and phone numbers were collected during the survey so there is potential to contact owners by phone or SMS e.g. to send promotional messages or ask follow-up questions.

• There is an opportunity in Kalu to learn from how the agriculture sector has promoted rainwater harvesting, but there is no potential for shallow groundwater development and the facilitating partner (CRS/ WA) is not engaged in supporting family ponds. Promotion of household water treatment is possible, but this seems a low potential woreda for rapid uptake of Self-supply. Other kebeles within the woreda could be targeted.

#### Markets, finance and business development

- Private sector development in all the woredas is at an early stage. Supply chains for products and services related to Self-supply are not well developed but they do exist. Interventions should build on what already exists in these woredas. These service providers receive little attention or support from professionals and agencies, so there is a gap in business development services to fill.
- One practical step is to engage business representatives in the planning of Self-supply acceleration interventions.
- Availability of finance is not the most critical constraint to getting on the Self-supply ladder, but more finance could help owners to upgrade and improve their facilities, or construct to a higher standard. Finance might also be used to extend access to poor households, women and women-headed households.
- There is potential if convinced about the potential viability of the market for MFIs to support household-led investments through loans, which they currently only do for 'productive' irrigation wells. This requires engagement with MFIs including encouragement, support to loan design and follow-up. There is also potential for MFIs to lend to businesses servicing the Self-supply market.
- Most businesses are informal and have limited capacity. Formal registration could bring advantages but also presents risks for enterprises and individuals. Carefully designed business development strategies are needed that focus on both informal and formal businesses. It is also important to try and create an improved enabling environment for the informal ones (e.g. towards registration and licensing).
- There are numerous factors in the wider business environment that constrain local entrepreneurs, for example: poorly targeted public subsidy programmes that distort market demand; registration and licensing processes that are often arduous, costly and, if not achieved, can inhibit access to credit. These are highly complex political economy issues, which can only be resolved by the government. To this end, collective action is needed at kebele, woreda, regional and country level to bring together the diverse existing initiatives in this area, and drive ambition and achievement at scale.

#### **Group-led Self-supply**

- Implementation of the group-led Self-supply approach among MWA partners was found to be diverse. In some cases it is not in line with national standards that require ten or more households to be in a group to qualify for a subsidy. In other cases, the partial subsidy provided by NGO and Government has exceeded the limit set. The type of technology promoted seems to be a critical factor in influencing the number of households in a group or the proportion of households' contribution to the total cost.
- Looking at how services are initiated and implemented, group-led Self-supply has more characteristics of community water supply than what is known elsewhere as Self-supply. The initiative is not strongly bottom-up and there are no financial contributions from group members. To avoid confusion, the name might be changed to something like 'Group-led subsidised schemes'.
- The group-led approach seems to try to replicate some of the features of the 'community managed projects' approach which also seeks to drive down costs (through community contracting) and ensure high levels of community contribution.

- With respect to cost effectiveness, the unit and per capita costs of construction of the group facilities are much higher for hand-dug wells with rope pumps and pulleys compared to national standards set for conventional community water supply. The survey raises questions on the costs of the group-led model, which could be further investigated.
- The study did not examine government implemented group-led Self-supply schemes. It is recommended to complete a study of such schemes using the same survey questions.
- On service levels, the group Self-supply wells are mostly better protected than household Self-supply wells covered by the survey, though water quality needs to be further verified with a larger sample size than achieved in this study. More needs to be done to improve sanitary conditions of the wells and lifting devices.
- Critically, we have not yet identified any strategy in which group-led and household-led approaches, along with community water supply, are implemented together as part of a strategy toward achieving universal coverage. This is an area where MWA also has a comparable advantage and could lead the development of practical approaches.

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# Annex 1: Survey questionnaires

#### Self-supply basic details (v. 11.0)

#### Question Response

#### New group - please change name Self-supply facility and owner

.

1. New question - please change name 2. Type of (private) water supply facility

Dug-well\_\_\_\_\_ Manually drilled well\_\_\_\_\_ Spring\_\_\_\_\_\_ Rainwater harvesting pond\_\_\_\_\_ Rooftop rainwater harvesting\_\_\_\_\_ Household water treatment and storage\_\_\_\_\_

3. Photo

4. Location 5. Woreda

6. Region

7. Kebele

Omo Nada\_ Dugda\_ Jeldu\_ Kalu\_ Kelela Estie\_ Farta Dera Amhara Oromia\_ Bekele Girissa\_ Walda Kelina Walda Makdela Darara Dalacha Zara\_ Korata Wonchet Angachat Deskuwa Wuchiba Dat 030 031 032 033 01 Addis mender\_ 02 Agamsa\_ 03 Adisalem 029 Ardibo\_ 04 Adame 024 Ketetya 03 Worabeti Kanat Sahirna Wukiro Deremo Askuma Farta Kuskuwam\_ Amijaye\_ Burqa Asendabo Waqtola\_ Goro Seden Biso Gombo\_

8. Who is the owner of the facility?9. Mobile phone number

## 10. Gender of respondent

11. How old are you?

#### Household characteristics

Male Female	
remale_	

12. How many members in the household?

13. Who is the head of this household?

Myself\_\_\_\_\_

	Husband or Father
	Wife or Mother
	Another man
	Another woman
14. What is the marital status of the head of	
this household?	Married
	Single
	Widowed
	Divorced/ separated
	Other
	Don't know
15. What is the level of education of the most	
senior male member of this household?	No formal education
	Some primary education
	Completed primary (completed grade 8)
	Completed secondary (completed grade 12)
	Tertiary
16. What is the level of education of the most	
senior female member of this household?	No formal education
	Some primary
	Completed primary (completed Grade 8)
	Completed secondary (completed Grade 12)
	Tertiary
17. Wealth status of househould	
	Poorest third
	Middle third
	Richest third
Construction and a	cquisition of facility
18. Year of construction or purchase (Ethiopian	
19. How was the facility constructed?	
-	constructed using own (family) labour
	constructed using labour of neighbours and friends without payment/ barter
	constructed using labour of neighbours, friends or local unskilled labour with payment/ barter
	constructed using hired labour of specialist local artisans (e.g. well diggers- masons)
20. Were any services or products purchased	
(with money) to construct or acquire the	Voc
	Yes
facility?	No
21. If yes, what products or services did you	
	esponded Yes to Q20
<ol><li>If yes, where were these services or</li></ol>	
	a business located within the same kebele
	a business located within the same woreda
	a business located outside the woreda
Only answer if you r	esponded Yes to Q20
23. If yes, what kind of person or enterprise	
	local individual/ group of individuals (informal)
	shop
	factory or workshop
	micro-enterprise (e.g. water works enterprise)
	other formal business
24. Did you have any kind of financial avanatta	
24. Did you have any kind of financial support to	
make the investment?	None
	Borrowed money from family- neighbour or friend
	Used money from traditional/local saving group
	Loan from saving and credit cooperative
	Loan from micro-finance institution

# Self-supply repeat survey (v. 19.0) Question Response Modified sanitary inspection for traditional wells

1. Well mouth covering	
	None
	Loose fitting sheet- planks- wood- plastic- metal etc (with gaps, cracks or holes that will allow debris to enter the well)
	Well fitted lid (that will not allow anything to fall into the well)
	Lockable cover in impermeable top slab
2. Wall mouth protoctive wall	Sealed unit (pump)
2. Well mouth protective wall	None
	Permeable wall (e.g. wood- rotten drum)
	Concrete top slab- no wall
	Impermeable <30 cm high
	Impermeable >30 cm high
3. Level of well mouth/ wall base	
	Below ground-level
	Level with surrounding ground Raised above ground (mound)
4. Apron	
	None
	Compacted soil
	Wood/cracked concrete or stone
	Impermeable <0.5 m
	Impermeable >0.5m
5. Drainage channel	Nora
	None Apron/ top slab with no lip to divert water
	Earth channel diverts waste water away
	Apron with concrete lip
	Apron- lip + impermeable channel > 3m
6. Soakaway	
	None
	Waste water to plants within 3m
	Wastewater to plants > 3m
	Blocked soakaway
7. Lining length	Operating soakaway
	None
	Top <1 metre below ground level
	Top > 1 meter below ground level
	At top and bottom of well
	Full lining impermeable
8. Lining material	
	None
	Wood/ clay/ dung Wood (close) or dry stone
	Bricks
	Masonry with mortar
	Concrete rings
9. Seal - lining and parapet	
	None- water can flow in
	Water cannot flow in- but infiltrates below ground level
10 Litting device	No surface water infiltration possible
10. Lifting device	Rope and bucket/ tyre tube
	Rope and bucket with pulley
	Windlass
	Rope pump
	Hand pump (e.g. Afridev- India Mark II)
	Diesel or Electric pump
11. Is the lifting device working?	
	Not functioning
	Functioning badly Functioning well
12. Hygiene (observation)	r unddoning won
	Rope and bucket on ground between drawing
	Rope/bucket kept off the ground between drawing
	Rope/bucket hanging on post between drawing
	Rope/bucket hanging in well between drawing
	Rope/bucket stored in house between drawing
12 Latrino provimity	No rope and bucket needed
13. Latrine proximity	Latrine within 10 m- uphill of well (or no noticeable slope)
	Latrine within 10 m- but downhill
	Latrine within 30 m

None within 30 m

14. Solid/ faecal waste	
	Within 5 m of well
	Within 10 m of well
	Within 10-30 m of well
	None within 30 m
15. During the rainy season do you get standing water around the well?	
water around the well?	Within 5 m of well Within 10 m of well
	Within 10-30 m of well
	None within 30 m
Well cha	racteristics
16. What is the depth of the well (in metres	
17. Tendency for collapse	
	Used to collapse before we made improvements
	Collapses frequently below surface
	Collapses common near surface
	Needs annual cleaning below water
	Never collapsed
18. Well reliability (last 12 months)	Not for all and a second second
	Not functioning > 90 days
	Not functioning 30-90 days
	Not functioning 10-30 days Not functioning < 10 days
	Functioned all year round
19. Adequacy	
101710040009	Enough for our family and our neighbours all year round
	Enough for our family all year round but sometimes not enough for neighbours
	Only enough year round for domestic use (not enough for irrigation or livestock in dry season)
	Not enough year round for even domestic use
Improvements	and maintenance
20. Did you ever undertake any maintenance or	
cleaning of your water supply facility (if this is a	
repeat survey, was there any maintenance or	Cleaning around well or spring at surface
cleaning since the previous survey)?	Cleaning inside well
	Chlorination of well Maintenance of lifting device or pump
21. Did you make any improvements to your	
water supply facility since the previous survey	Yes
(if no previous survey in the past 12 months)?	No
	esponded Yes to Q21
22. What improvements did you make?	,
	Well deepening
	Improvements to well headworks
	Improvements to lifting device or pump
<b>.</b>	Protection of spring
	esponded Yes to Q21
23. How did you make these improvements?	uning own (family) labour
	using own (family) labour
	using labour of neighbours and friends without payment/ barter using labour of neighbours and friends with payment/barter
	using hired labour of specialist local artisans (e.g. well diggers- masons)
Use a	id users
24. For what purpose(s) do your household use	
this private source?	Drinking
	Cooking
	Cleaning
	Bathing
	Washing clothes
	Cattle, donkeys and others large livestock
	Small livestock
Only answer if you res	Irrigation ponded Irrigation to Q24
25. If irrigation, type of crops	
	vegetables
	fruits
	khat
	coffee
Only answer if you res	ponded Irrigation to Q24
26. If irrigation, estimate of annual income from	
27. What is your main source of water for	
drinking?	
-	Communal: Borehole (motorised pump)
-	Communal: Borehole with handpump
	Communal: Borehole with handpump Communal: Hand dug well with handpump
	Communal: Borehole with handpump Communal: Hand dug well with handpump Communal: Protected spring
	Communal: Borehole with handpump Communal: Hand dug well with handpump Communal: Protected spring Communal: Unprotected spring
	Communal: Borehole with handpump Communal: Hand dug well with handpump Communal: Protected spring

	Private: neighbours self-supply
28. Do you share this private source with other	
households?	Yes
	No
Only answer if you r	responded Yes to Q28
29. With how many other households do you	
	responded Yes to Q28
30. For what purposes do your neighbours	
	Drinking
	Cooking
	Cleaning
	Bathing
	Washing clothes
	Cattle and other large livestock
	Small livestock
	Irrigation
lloor oo	tisfaction
	lusiaction
31. How satisfied are you with your Self-supply	
facility?	Strongly not satisfied
	Not satisfied
	Neutral
	Satisfied
	Very satisfied
32. What could you do to make improvements?	
	itation
33. Does this household have its own latrine or	
toilet?	Yes
	No
Only answer if you r	responded Yes to Q33
34. If yes, type of toilet	
	ventilated improved pit latrine (VIP)
	pit latrine with concrete (or other cleanable) slab
	pit latrine without cleanable slab
	composting toilet
	other improved sanitation facility
	other unimproved sanitation facility
Only answer if you	responded No to Q33
35. If no, what do you do?	
	go to bush, open defecation
	use neighbours latrine or toilet
Household water tr	reatment and storage
36. Do you regularly treat your drinking water?	eathent and storage
So. Do you regularly treat your uninting water:	Straining water through a cloth
	Leaving water to stand
	Boiling
	Chlorination after water collection
147-1	Use of a filter
	r quality
37. Water quality sample taken?	M
	Yes
<b>.</b>	No
	esponded Yes to Q37
38. Date water sample taken	
	esponded Yes to Q37
39. From where was the water sample taken?	
	Source
	Stored water in household (taken earlier from the source)
	Stored water in household (after household treatment)
Only answer if you re	esponded Yes to Q37
40. Label on water sample bag	

#### Self-supply water quality results (v. 3.0) Question Response Water quality test results

- 1. Label on water quality sample bag
- 2. Date of test result
- 3. MPN/100ml
- 4. Health risk category

Low Risk/ Safe\_\_\_\_\_ Intermediate risk/ probably safe\_\_\_\_\_ Intermediate risk/ possibly safe\_\_\_\_\_ Intermediate risk/ possible unsafe\_\_\_\_\_ High risk/ unsafe\_\_\_\_\_ Very high risk/ unsafe\_\_\_\_\_

\_\_\_\_\_

#### Self-supply group basic details (v. 9.0) Response

#### Question

1. Type of (group) water supply facility

3. Photo 4. Location 5. Woreda

6. Region

7. Kebele

Self-supply facility and owner Dug-well Manually drilled well Spring\_ Rainwater harvesting pond\_ Rooftop rainwater harvesting\_ 2. Type of technology used to lift water Motorized engine pump?\_ Afrideve hand pump\_ Treadle pump\_ Rope pump\_ Omo Nada\_ Dugda\_ Jeldu Kalu\_ Kelela Estie Farta Dera Amhara Oromia\_ Bekele Girissa Walda Kelina Walda Makdela Darara Dalacha Zara\_ Korata Wonchet Angachat Deskuwa Wuchiba Dat 030 031 032 033 01 Addis mender\_ 02 Agamsa 03 Adisalem 029 Ardibo 04 Adame 024 Ketetya 03 Worabeti Kanat Sahirna Wukiro Deremo Askuma Farta Kuskuwam\_ Amijaye Burga Asendabo Waqtola\_ Goro Seden Biso Gombo Kedida

8. Who is responsible for the facility (contact)? 9. Mobile phone number

formed?

#### Group characteristics

10. How is the scheme initiated and the group

upon request of the community for a group self supply\_ Initiated by the NGO working in the woreda\_ initiated by woreda/ kebele government\_

11. How is the group managed?	
	As a WASHCO (water committee)
12. Is there a care taker?	
	yes, there is a paid care taker
	there is a voluntary care taker
	No, there is no one assigned
13. Is user fee collected for O&M?	
	Yes, using pay per use system
	Yes, flat rates are set per household
	no regular tariff, but use communal one time fund raising system
Only answer if you responded Ye	s, using pay per use system to Q13
14. How much is the tariff in ETB per liter?	
	flat rates are set per household to Q13
<ol><li>How much is the tariff in ETB per</li></ol>	
16. How many members (households) in the	
17. What is the name of the group or facility?	
Construction and	acquisition of facility
18. Year of construction (Ethiopian calender)	
19. Who constructed the facility?	
	full construction by NGO/local government
	construction by NGO/local government with contribution of households in the group
	fully by the group members themselves
	vernment with contribution of households in t
20. What was the contribution of the group	
21. How was the facility constructed?	
	constructed using own (group) labour
	constructed using labour of neighbours, friends or local unskilled labour with payment/ barter_
	constructed using hired labour of specialist local artisans (e.g. well diggers- masons)
	vernment with contribution of households in t
22. What was the contribution of NGO/local	
23. Were any services or products purchased	
by the group(with money) to construct or	Yes
acquire the facility?	No
	responded Yes to Q23
24. What products or services did the group	
	responded Yes to Q23
25. What is the total sum of money contributed	
26. Were any services or products purchased	
by NGO/ local government (with money) to	Yes
construct or acquire the facility?	No
	responded Yes to Q26
27. What services and products were paid for	
	responded Yes to Q26
28. What is the total sum of money contributed	
	responded Yes to Q23
29. Where were these services or products	
	a business located within the same kebele
	a business located outside the Kebele but within the same Woreda
Only analysis if you	a business located outside the woreda
	responded Yes to Q23
30. If yes, what kind of person or enterprise	least individual/ group of individuals (informal)
	local individual/ group of individuals (informal)
	shop factory or workshop
	, , , , , , , , , , , , , , , , , , , ,
	micro-enterprise (e.g. water works enterprise) other formal business
21. Did you have any kind of other finan-i-!	
31. Did you have any kind of other financial	Neno
support to make the investment?	None Borrowed money from family- neighbour or friend
	Used money from traditional/local saving group
	Loan from saving and credit cooperative
	Loan from saving and credit cooperative

Self-sup	ply repeat survey (v. 6.0)
Question	Response
	y inspection for traditional wells
<ol> <li>Well mouth covering</li> </ol>	
	None
	Loose fitting sheet- planks- wood- plastic- metal etc (with gaps, cracks or holes that will allow debris to enter the well)
	Well fitted lid (that will not allow anything to fall into the well) Lockable cover in impermeable top slab
	Sealed unit (pump)
2. Well mouth protective wall	
	None
	Permeable wall (e.g. wood- rotten drum)
	Concrete top slab- no wall
	Impermeable <30 cm high
	Impermeable >30 cm high
3. Level of well mouth/ wall base	
	Below ground-level
	Level with surrounding ground
4. 4 -	Raised above ground (mound)
4. Apron	None
	Compacted soil
	Wood/cracked concrete or stone
	Impermeable <0.5 m
	Impermeable >0.5m
5. Drainage channel	
0	None
	Apron/ top slab with no lip to divert water
	Earth channel diverts waste water away
	Apron with concrete lip
	Apron- lip + impermeable channel > 3m
6. Soakaway	
	None
	Waster water to plants within 3m
	Wastewater to plants > 3m Blocked soakaway
	Operating soakaway
7. Lining length	
7. Enning length	None
	Top <1 metre below ground level
	Top > 1 meter below ground level
	At top and bottom of well
	Full lining impermeable
8. Lining material	
-	None
	Wood/ clay/ dung
	Wood (close) or dry stone
	Bricks
	Masonry with mortar
	Concrete rings
9. Seal - lining and parapet	
	None- water can flow in
	Water cannot flow in- but infiltrates below ground level No surface water infiltration possible
10. Lifting device	No surface water minimum possible
TO. Enting device	Rope and bucket/ tyre tube
	Rope and bucket with pulley
	Windlass
	Rope pump
	Hand pump (e.g. Afridev- India Mark II)
	Diesel or Electric pump
11. Is the lifting device working?	
	Not functioning
	Functioning badly
	Functioning well
12. Hygiene (observation)	Press and builded as an end before a density
	Rope and bucket on ground between drawing
	Rope/bucket kept off the ground between drawing Rope/bucket hanging on post between drawing
	Rope/bucket hanging on post between drawing
	Rope/bucket nanging in wen between drawing
	No rope and bucket needed
13. Latrine proximity	• • • • • • • • • • • • • • • • • • • •
	Latrine within 10 m- uphill of well (or no noticeable slope)
	Latrine within 10 m- but downhill
	Latrine within 30 m
	None within 30 m

14. Solid/ faecal waste	
	Within 5 m of well
	Within 10 m of well
	Within 10-30 m of well
	None within 30 m
15. During the rainy season do you	
get standing water around the well?	Within 5 m of well
	Within 10 m of well Within 10-30 m of well
	None within 30 m
Well	characteristics
16. What is the depth of the well (in	
17. Tendency for collapse	
	Used to collapse before we made improvements
	Collapses frequently below surface
	Collapses common near surface
	Needs annual cleaning below water
	Never collapsed
18. Well reliability (last 12 months)	
	Not functioning > 90 days
	Not functioning 30-90 days
	Not functioning 10-30 days
	Not functioning < 10 days
	Functioned all year round
	ioning 30-90 days Not functioning 10-30 days No
<ol> <li>19. If scheme is poorly functioning,</li> <li>20. Adequacy</li> </ol>	
20. Adequacy	Enough for the group and others sharing the scheme all year round
	Enough for the group all year round but sometimes not enough for others outside of the group sharing the scheme
	Only enough year round for domestic use (not enough for irrigation or livestock in dry season)
	Not enough year round for even domestic use
Improvem	ents and maintenance
21. Did you ever undertake any	
maintenance or cleaning of your	None
water supply facility (if this is a repeat	Cleaning around well or spring at surface
survey, was there any maintenance	Cleaning inside well
or cleaning since the previous	Chlorination of well
survey)?	Maintenance of lifting device or pump
22. Did you make any improvements	
to your water supply facility since the	
previous survey (if no previous survey	
	you responded Yes to Q22
<ol><li>What improvements did you</li></ol>	
	Well deepening
	Well deepening
	Improvements to well headworks
	Improvements to well headworks Improvements to lifting device or pump
Only answer if	Improvements to well headworks Improvements to lifting device or pump Protection of spring
	Improvements to well headworks Improvements to lifting device or pump
<b>Only answer if</b> 24. How did you make these	Improvements to well headworks Improvements to lifting device or pump Protection of spring
	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using unskilled local labor with payment/barter
24. How did you make these	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using unskilled local labor with payment/barter using inred labour of specialist local artisans (e.g. well diggers- masons)
24. How did you make these Only answer if	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22
24. How did you make these	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22
24. How did you make these Only answer if	Improvements to well headworks
24. How did you make these Only answer if	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 f Group members on their own group members supported by NGO/local government
24. How did you make these <b>Only answer if</b> 25. Who paid for the improvements, if	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using hirde labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 f Group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government
24. How did you make these Only answer if 25. Who paid for the improvements, i	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 f Group members on their own group members supported by NGO/local government
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labor with payment/barter using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members on their own full improvement cost is born by NGO/local government se and users
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using onskilled local labor with payment/barter using inskilled local labor with payment/barter you responded Yes to Q22 f Group members on their own group members on their own full improvement cost is born by NGO/local government full improvement cost is born by NGO/local government se and users Drinking
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 f Group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cooking
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>	Improvements to well headworks
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labour using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>	Improvements to well headworks
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 f Group members on their own group members on their own full improvement cost is born by NGO/local government tull improvement cost is born by NGO/local government for inking Cooking Bathing Washing clothes
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using own group labor labour using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 f Group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing Cattle, donkeys and others large livestock
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private source?</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labor with payment/barter using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 f Group members on their own group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing Mashing clothes Small livestock
<ul> <li>24. How did you make these</li> <li>Only answer if</li> <li>25. Who paid for the improvements, if</li> <li>25. Who paid for the improvements, if</li> <li>26. For what purpose(s) do your group members use this private source?</li> </ul>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labor with payment/barter using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing Washing clothes Cattle, donkeys and others large livestock Small livestock Irrigation u responded Irrigation to Q26
24. How did you make these <b>Only answer if</b> 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? <b>Only answer if you</b>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labour ' using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing Cattle, donkeys and others large livestock Small livestock Irrigation u responded Irrigation to Q26 vegetables
24. How did you make these <b>Only answer if</b> 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? <b>Only answer if you</b>	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government group members and users Drinking Cooking Cleaning Bathing Washing clothes Cattle, donkeys and others large livestock small livestock trigation u responded Irrigation to Q26 vegetables fruits
24. How did you make these <b>Only answer if</b> 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? <b>Only answer if you</b>	Improvements to well headworks
24. How did you make these Only answer if 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? Only answer if you 27. If irrigation, type of crops	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labor with payment/barter using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing Cattle, donkeys and others large livestock Small livestock Irrigation u responded Irrigation to Q26 vegetables fults khat coffee
24. How did you make these Only answer if 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? Only answer if you 27. If irrigation, type of crops Only answer if you	Improvements to well headworks
24. How did you make these Only answer if 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? Only answer if you 27. If irrigation, type of crops Only answer if you 28. If irrigation, estimate of annual	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labor with payment/barter using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing Cattle, donkeys and others large livestock Small livestock Irrigation u responded Irrigation to Q26 vegetables fults khat coffee
24. How did you make these Only answer if 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? Only answer if you 27. If irrigation, type of crops Only answer if you 28. If irrigation, estimate of annual 29. What is your main source of	Improvements to well headworks
24. How did you make these Only answer if 25. Who paid for the improvements, if 26. For what purpose(s) do your group members use this private source? Only answer if you 27. If irrigation, type of crops Only answer if you 28. If irrigation, estimate of annual	Improvements to well headworks Improvements to lifting device or pump Protection of spring you responded Yes to Q22 using unskilled local labor with payment/barter using unskilled local labor with payment/barter using hired labour of specialist local artisans (e.g. well diggers- masons) you responded Yes to Q22 Group members on their own group members on their own group members supported by NGO/local government full improvement cost is born by NGO/local government se and users Drinking Cleaning Bathing Cattle, donkeys and others large livestock Small livestock Irrigation u responded Irrigation to Q26 vegetables fults khat coffee

members?	Communal: Borehole (motorised pump) Communal: Borehole with handpump Communal: Hand dug well with handpump Communal: Protected spring Communal: Unprotected spring Surface water (river, stream, pond) Private: own self-supply Private: neighbours self-supply
<ul><li>30. Do you share this group source with others (i.e. beyond the group members)?</li><li>31. How many households in total</li></ul>	Yes No
32. For what purposes do others (non- group members) collect water from the group source?	Drinking Cooking Cleaning Bathing Washing clothes Cattle and other large livestock Small livestock
	Irrigation
33. How satisfied are you with your	er satisfaction
Self-supply facility?	Strongly not satisfied Not satisfied Neutral Satisfied Very satisfied
34. What is the average amount of 35. Is there a limit to how much water individual households can use?	Yes
Only answer if y	No vou responded Yes to Q35
<ul><li>36. What is the limit per household</li><li>37. How long on average do user wait</li><li>38. How do you rate the quality of</li></ul>	
water for human consumption?	Good fair poor
39. If there are concerns with water quality what does it relate to?	bad smelltastetoos
40. Has water quality test been conducted by NGO or local government?	Yes No
Only answer if y	vou responded Yes to Q40
<ul><li>41. When was the last water quality</li><li>42. What could you do to make</li></ul>	
Ň	Vater quality
43. Water quality sample taken?	Yes No
Only answer if y	rou responded Yes to Q43
	ou responded Yes to Q43
45. From where was the water	Source
	Stored water in household (taken earlier from the source) Stored water in household (after household treatment)
	ou responded Yes to Q43
46. Label on water sample bag	Sanitation
47. Does this household have its own latrine or toilet?	Yes No
48. If yes, type of toilet	ventilated improved pit latrine (VIP) pit latrine with concrete (or other cleanable) slab pit latrine without cleanable slab composting toilet other improved sanitation facility
Only answer if	other unimproved sanitation facility you responded No to Q47
49. If no, what do you do?	
	go to bush, open defecation use neighbours latrine or toilet

Household water treatment and storage 50. Do you regularly treat your drinking water? Straining water through a cloth\_\_\_\_\_ Leaving water to stand\_\_\_\_\_ Boiling\_\_\_\_\_ Chlorination after water collection\_\_\_\_ Use of a filter\_\_\_\_\_

#### Self-supply water quality results (v. 1.0) Question Response Water quality test results

- 1. Label on water quality sample bag
- 2. Date of test result
- 3. MPN/100ml
- 4. Health risk category

Low Risk/ Safe\_\_\_\_\_ Intermediate risk/ probably safe\_\_\_\_\_ Intermediate risk/ possibly safe\_\_\_\_\_ Intermediate risk/ possible unsafe\_\_\_\_\_ High risk/ unsafe\_\_\_\_\_ Very high risk/ unsafe\_\_\_\_\_

\_\_\_\_\_

### Enterprise basic details (v. 3.0)

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Question	Response
Enterprise	basic details
1. Name of business	
2. Name of owner	
3. Address	
4. Name of person interviewed	
5. Mobile phone number	
6. Email	
7. Position of person interviewed	
8. Is the business registered?	
	Yes
	No
Only answer if you	responded Yes to Q8
<ol> <li>Business registration certificate number</li> <li>Location of premises</li> </ol>	

Photo - person interviewed
 Photo - premises
 Photo - signboard

Enterprise busine	ess activities (v. 5.0)
Question	Response
Products a	and services
1. Which water-supply related products does the	
2. Which sanitation related products does the	
3. Which hygiene related products does the	
4. Which other (none water, sanitation or hygiene	
5. Which water-supply related services does the 6. Which sanitation related services does the	
7. Which hygiene related services does the	
8. Which other (none water, sanitation or hygiene	·
9. Who buys the products or services?	
	Government
	NGOs
	other businesses
	individuals
Product and	service photos
10. Photo 1 (product or service)	
<ol> <li>Photo 2 (product or service)</li> </ol>	
12. Photo 3 (product or service)	
	and finance
13. Has a business plan ever been produced?	
	Yes
	No
Only answer if you re	esponded Yes to Q13
14. Did you receive assistance to produce this	
· · · - · · · · · · · · · · · · · · · ·	Yes
	No
Only answer if you r	esponded Yes to Q14
15. Who provided assistance to produce the	
16. Have you ever taken a loan to invest in the	
business?	Yes
00311033 :	No
Only answor if you r	esponded Yes to Q16
	esponded res to aro
17. Who provided the loan?	Drivete individual
	Private individual
	State-backed micro-finance institute
	Private micro-finance institute
	Bank
	NGO
18. Where do you have an account to save	
money/ make payments?	commercial bank
	government MFI
	private MFI
<ol><li>Have you ever received business</li></ol>	
development services?	Yes
	No
20. Who provided these business development	
services?	woreda-level government including SMEs office
	zonal-level government
	regional-level government
	NGO
	MFI or bank
	private company
Size and	sentiment
21. Estimated annual revenue (in Birr) in past	
22. What markets does the business reach?	
	Customers mainly within the same kebele
	Customers in multiple kebeles- but mainly within the same woreda

	Customers in multiple woredas within the same zone
	Customers at regional scale (reaching 2 or more zones)
	Customers at national scale (reaching 2 or more regions)
23. What is your opinion on the size of the marke	t
for your WASH (products and services)	small and stagnant or declining
	small but growing
	large but stagnant or declining
	large and growing
	we dont sell any WASH-specific products and services
24. What are the top 3 most critical constraints to	
your WASH business?	low demand for products and services (few customers)
	lack of business finance (investment capital)
	lack of business development services (including training)
	lack of suitable premises (land, space)
	lack of equipment
	administrative e.g. licenses, permissions, approvals etc
25. Use this space for any other remarks to	

Financial in	nstitution basic details (v. 5.0)
Question	Response
	Basic details
1. Name of institution	
2. Type of institution	
	Micro-finance institution (government)
	Micro-finance institution (private)
	Savings and Credit Cooperative
	Self-help group
	Traditional saving scheme
	Bank
3. Name of respondant	
4. Position	
5. Mobile phone number	
6. Email address	
7. Region	
/ negion	Amhara
	Oromia
8. Woreda	Gronna
	Omo Nada
	Dugda
	Jeldu
	Kalu
	Kelela
	Estie
	Farta
	Dera
9. Institutional address	
10. GPS location	
11. Photo of premises	
12. Other comments	

	mant interview (v. 3.0)
Question	Response nt details
1. Name of organisation	
2. Name of respondant	
3. Position (within organisation i.e. job title or	
4. Mobile telephone number	
5. Date of survey	
6. Location of survey	
Self-supply exte	ent and potential
7. Are you able to estimate the number of family	
or traditional (household-owned) wells within	Yes
your area?	No
Only answer if you i	responded Yes to Q7
8. The area your estimate refers to is a	-
-	region
	zone
	woreda
	kebele
Only answer if you i	responded Yes to Q7
9. The name or this area is	
Only answer if you i	responded Yes to Q7
10. How many family or traditional (household-	
Businesses providing Self-supp	ly related products and services
11. Do you know of businesses within your area	
that provide products and services relevent to	Yes
Self-supply (these could include well diggers,	No
	esponded Yes to Q11
12. The area your estimate refers to is a	•
·	region
	zone
	woreda
	kebele
13. The name or this area is	
	esponded Yes to Q11
14. How many businesses do you estimate in	
	0
	1-4
	5-9
	10-20
	10-20 20-50
1E List the types of business and names/	>50
15. List the types of business and names/	upply invoctmonte
	upply investments
16. Do you know of institutions within your area	Vaa
that provide finance for household level	Yes
investments in water (Self-supply)?	No
	esponded Yes to Q16
17. The area your estimate refers to is a	
	region
	zone

Lending policies and portfolio (v. 4.0)		
Question	Response	
	es and portfolio	
1. Do you provide finance for irrigation, water		
supply, sanitation or hygiene investments by	Yes	
households?	No	
Only answer if you	responded No to Q1	
<ol><li>If no, why don't you provide finance for</li></ol>		
	We've never considered it before	
	Low demand from households	
	Such investments are not on our list	
	Lack of collateral to secure loans	
Only answer if you	responded Yes to Q1	
3. If yes, what are the conditions attached?		
	No conditions, all household water, sanitation or hygiene related investments eligible	
	Only water supply investments eligible (not sanitation or hygiene)	
	Investments must be related to productive uses of water i.e. livestock or irrigation	
Only answer if you	responded Yes to Q1	
4. If yes, which financial products do you offer		
	responded Yes to Q1	
5. If more than one more product for household		
	responded Yes to Q1	
6. What is the maximum loan size for		
	responded Yes to Q1	
7. What forms of collateral do you accept to		
	Group collateral	
	Salary	
	House	
	Farmland	
Only anowar if you	responded Yes to Q1	
	responded res to an	
8. If relevant, what is the typical interest rate	responded Yes to Q1	
	responded fes to Q1	
9. If relevant, what is the typical repayment	waanan dad Vaa da Ol	
	responded Yes to Q1	
10. How many existing clients (irrigation, water,		
11. Do you provide finance for enterprises	N	
engaged in business relating to irrigation, water,		
sanitation or hygiene?	No	
	esponded Yes to Q11	
12. How many existing business clients (active		
13. Would you be interested in lending more to		
such clients if we help to put these businesses	Definitely yes	
in touch with you?	Maybe	
	No	

#### Wealth categories (v. 2.0)

Question

### Definition of wealth ranking categories

1. Woreda / dssgaaD

Omo Nada / DDssasdSA\_\_\_\_\_ Dudga / ds\_\_\_\_\_ Jeldu / asdd\_\_\_\_\_ Kalu / dddd\_\_\_\_\_ Kelela\_\_\_\_ Estie\_\_\_\_ Farta / kkkfk\_\_\_\_\_ Dera / IIIId\_\_\_\_\_

\_\_\_\_\_

Response

2. Definition of poorest category / hhdhdh

3. Definition of middle category / jjjdj

4. Definition of richest category / kkskks

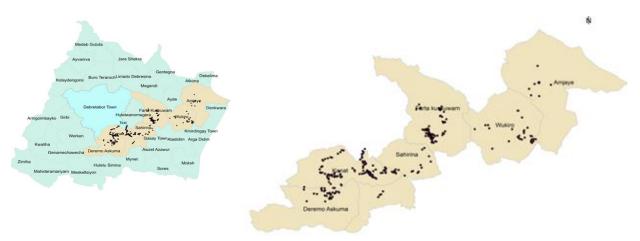
Woreda	Definition
Omo Nada	<b>Poor:</b> Poor quality and absence of independent house for cooking, living and livestock; Frequent dropout of their children from school because of failure of the family to meet children's basic needs; Unable to cover annual food demand of the family and engaged in temporary employment; Possession of no or small farm land; No opening to accept agricultural packages; No saving culture.
	<b>Middle</b> : Have independent houses for living, cooking and livestock; Educate all school age children; Slow adopters of agricultural packages; Cover annual food demands of the family; Have farm land and oxen for ploughing; Modest saving from sale of agricultural products.
	<b>Rich:</b> Quality houses roofed by corrugated iron that have independent areas for living, cooking and livestock; Educate all school age children; Have own irrigable and or farm lands, and oxen to cultivate land; Early adopters of agricultural packages and willingness to share with others; Possession of perennial crops such as coffee & 'khat'; Cover annual food demands of the family and have extra to sell for lean period; Savings from sale of agricultural products.
Kelela	<b>Poor</b> : Only 3-6 months food secured per year; Do not have additional or diversified income sources; Not able to send their children to school; Not able to purchase agricultural inputs; Lack of household assets (livestock etc.); Productive Safety Net Program (PSNP) beneficiaries; Less than 3,000 Birr annual income per capita.
	<b>Middle</b> : Able to feed their family for greater than 9 months; Access to few additional income sources; Partially able to purchase agricultural inputs; Few children sent to school; Access to some household assets (livestock etc.); 3,000 to 9,000 Birr annual income per capita.
	<b>Rich</b> : Food secured all year round, Able to send their children with necessary supplies; Additional or diversified income (small shop in town or kebele, residence house in town for renting or family use, irrigation land etc.), Able to purchase full agricultural inputs by themselves, Annual income more than 9,000 Birr per capita.
Estie	Poor: Landless.
	Middle: Own land up to one hectare; some cattle; two oxen.
	<b>Rich:</b> Own more than one hectare of land, four oxen; own livestock like mule, cows; house with corrugated iron roof.
Dera	Poor: No oxen; landless or renting land or less than 0.25 hectare.
	Middle: Renting land from others; one or two oxen; less than 1 hectare land.
	<b>Rich:</b> one to four hectares land; livestock; irrigation well or river access.

# Annex 2: Definition of wealth groups for pilot woredas

Dugda	<ul> <li>Poor: Food insecure throughout the year; unable to send children to school; unable to buy and use agricultural inputs; no ox or other livestock; owning less than a hectare of farmland.</li> <li>Middle: Food secure for 9 months of year; partially able to send children to school with minimum package; unable to buy and use full agriculture inputs; 2- 2.5 hectares of farmland; 2- 4 oxen.</li> <li>Rich: Food secure throughout the year; able to send all children to school with all requirements (notebooks, books, uniform etc.); fully buy and use all necessary agriculture inputs; more than three hectares of farmland; enough capital to manage family; more than four oxen.</li> </ul>
ΚαΙυ	<ul> <li>Poor: Household size 4-6; cultivated land less than 0.20 hectare excluding communal grazing; Annual income from 1400-1800 Birr; 3-5 Sheep, Cattle, Oxen, Camel; Productive Safety Net Program (PSNP) beneficiary.</li> <li>Middle: Household size 6-8; Cultivated land from 0.2-1.0 hectare excluding communal grazing land; Annual income from 3600-5800 Birr; 15-30 Sheep 15-30, 4-5 Cattle 4-5, 1 Oxen, 1-2 Camels.</li> <li>Rich: Household size 7-9; Cultivated land over 1 hectare excluding communal grazing land; Annual income greater than 8000 Birr; 35-55 Sheep, 7-8 Cattle 1-3 Oxen, 4-6 Camels.</li> </ul>
Farta	<ul> <li>Poor: No ox; no mule; residential house is tukul; family food secured only for part of year; no permanent crops or trees such as coffee and eucalyptus; less than 0.5ha farmland.</li> <li>Middle: 1- 2 oxen; a mule for farm; corrugated iron sheet covered house but not well furnished; family food secured throughout year; some permanent crops or trees such as coffee and eucalyptus; 0.5- 1.25ha farmland.</li> <li>Rich: More than 2 oxen; 1 mule for transport; well-furnished corrugated iron sheet covered house family food secured with variety and saving; extensive permanent crops/trees such as coffee and eucalyptus; more than 1.25ha farmland; sometimes weapon.</li> </ul>

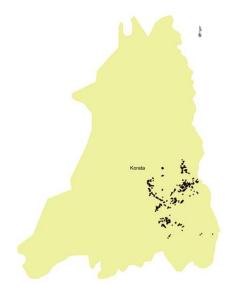
# Annex 3: Survey kebeles and distribution of surveyed facilities

Farta, Amhara



Dera, Amhara





Estie, Amhara







## Omo Nada, Oromia





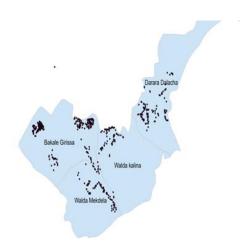
Kelala, Amhara



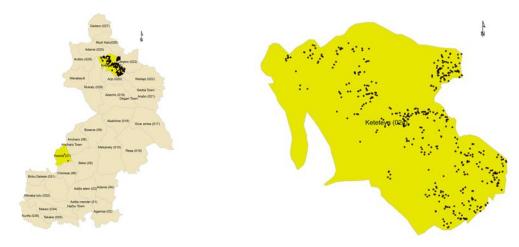


Dugda, Oromia





## Kalu, Amhara



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